Staffing Resources

Staffing Resources and Guidance

Updated July 30, 2020 Print

Key concepts

- **Strengthening the public health workforce.** Enhancing frontline public health capacity in state, local, tribal, and territorial health departments is internally the coordinated response to COVID-19 is critical.

Resources from CDC

CDC is using a multi-pronged approach to help enhance and complement the efforts of state, tribal, local, and territorial staff. This initiative will help health departments with the staffing resources they need for their programs to get and keep America open.

Federal Resources for COVID-19 Contact Tracing Staffing [PDF – 2 pages]
This fact sheet describes several ways health departments can access additional staffing for COVID-19 contact tracing, including through Steve Spear Commissions and AmeriCorps Programs, CDC, and FEMA.

COVID-19 Staffing Guidance
CDC COVID-19 staffing guidance for state, local, and territorial health departments.

CDC's COVID-19 Response Corps
The COVID Response Corps is a part of CDC's multi-pronged approach to help enhance and complement the efforts of state, tribal, local, and territorial staff. Participation in COVID Response Corps activities and trainings provide access to a variety of resources to complement local efforts to increase workforce capacity.

CDC Foundation COVID-19 Corps (pdf) [1]
The COVID-19 Response Corps, the CDC Foundation is agently recruiting candidates for critical COVID-19 response worldwide. Interested parties should go to the CDC Foundation website and apply directly for consideration.

COVID-19 Training Resources [2]
CDC's COVID-19 trainings are available on TRAIN, a national learning network that provides training opportunities to professionals who protect and improve the public's health.

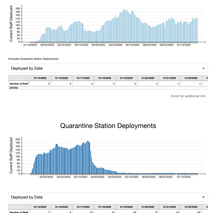
CDC COVID-19 response staff deployed across America

These numbers reflect data from July 30, 2020 - number of staff on-site/on-duty.

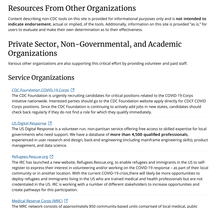
This map shows CDC deployments and CDC field staff. A total of 647 CDC staff are currently working in state, tribal, local, and territorial health departments. Hover over a state to see the number of deployed staff. Hover over a state to see the number of deployed staff. Click on a state to see the number of deployed staff with the Rosebud Tribe (not shown on map), three staff are deployed with the Rosebud Tribe (not shown on map), two staff are deployed with the Navajo Tribe (not shown on map), and one staff is deployed with the Hopi Tribe (not shown on map).

These charts show CDC field team deployments and quarantine station deployments by date. These charts are updated weekly and reflect data from July 29, 2020.

Field Team Deployments



Quarantine Station Deployments



Resources From Other Organizations

Content describing non-CDC resources on this site is provided for informational purposes only and is **not intended to indicate endorsement**, actual or implied, of the tools. Additionally, information on this site is provided "as is." for users to evaluate and make their own determination to its relevance and usefulness.

Private Sector, Non-Governmental, and Academic Organizations

Various other organizations are also supporting this critical effort by providing volunteer and paid staff.

Service Organizations

CDC Foundation COVID-19 Corps [1]
The CDC Foundation is urgently recruiting candidates for critical positions related to the COVID-19 Corps initiative nationwide. Interested parties should go to the CDC Foundation website and apply directly for CDC COVID Corps positions. Since the CDC Foundation is continuing to actively add jobs in new states, candidates should check back regularly if they don't find a fit for which they qualify immediately.

US Digital Response [2]
The US Digital Response is a volunteer run, non-partisan service offering free access to skilled expertise for local governments who need support. We have a database of **more than 9,500 qualified professionals**, volunteers who have signed up to help us in the fight against COVID-19 and have skills in product management, and data science.

Refugees Rescue.org [3]
We will help business owners, refugees, focus-reg, in-state refugees and immigrants in the US to call their community or on another business. With our current COVID-19 crisis,there will likely be more opportunities to deploy refugees and immigrants living in the US who are trained medical and health professionals but are not credentialed in the US. RE is working with a number of different stakeholders to increase opportunities and create pathways for this participation.

Medical Reserve Corps (MRC) [4]
The MRC network consists of approximately 850 community-based units comprised of local medical, public health, and other volunteers who are ready to respond to the needs of their own communities. Volunteers in MRC units respond to response efforts by augmenting public health and medical teams, conducting contact tracing, assisting with patient monitoring, supporting community screening and testing operations, and staffing call centers. Local MRC unit information is available here.

TAACo [5]
TAACo is the largest nonprofit focused on strengthening communities, helping people in need in Foundational to the 75 mission. In response to COVID-19, many TJ nationwide are delivering critical emergency services for vulnerable populations in their communities. Emergency childcare for frontline workers, distributing meals to children and families, providing shelter, and offering virtual programming focused on fitness, chronic disease prevention and youth enrichment programs. The TJ network committed to being a trusted connection between public health agencies, local governments and others providing emergency responses to the crisis.

LeCrew Corps [6]
The U.S. Civilian Corps is a 501(c)3 nonprofit that provides pro bono personnel support to states and health departments responding to the COVID-19 pandemic. Our mission is to mobilize the nation's skilled and able-bodied volunteers of CDM healthcare professionals, public health and medical leaders, and others to assist and help place healthcare professionals, contact tracers, and senior leadership to support COVID-19 responses. We are working in 8 states and can activate new personnel deployment and placement campaigns within 24-48 hours.

The Collegiate Health Fellows Institute [7]
The Collegiate Health Fellow Institute consists of tens of thousands of volunteer nursing, public health, and mental health collegiate-level students available to support governments in their COVID-19 response. These qualified students are available to support state, local, tribal, and territorial governments with contact tracing needs through the Institute's clinical rotation program. This dedicated resource is highly scalable and provides a deployed workforce of students who are trained in contact tracing, supervised by experienced public health and medical leaders. The Institute's program facilitates the rotation of contact tracers during active COVID-19 outbreaks.

Staffing Agencies

HealthCrowds [8]
HealthCrowds is a healthcare industry staff service with two decades of experience hiring, training, staffing and managing healthcare professionals. Over the last decade, they have trained over 60,000 healthcare members and currently employee over 25,000 employees across all 50 states. With a mix of local and national team members, they are able to quickly scale up operations and deploy teams in any community, city, county, state or federal efforts.

GrowthOS [9]
GrowthOS is a web-based resource that connects workers displaced by COVID-19 (1) ER essential services, (2) training, and (3)jobs. The initiative features resources and jobs in all industries, including training and jobs related to contact tracing.

Generation USA [10]
Generation USA rapidly recruits, trains, and places unemployed and underemployed individuals by providing tactical supports to learners, working with public entities from the start to identify skill gaps and vacancies, and working with employers to ensure that the training meets their hiring requirements. Generation USA has a special focus on healthcare roles, including preparing people to work in contact tracing, and to upskill existing healthcare workers across the U.S. in partnership with local and state health departments, businesses, nonprofits, universities, and community groups.

ARSTRM Enterprises [11]
ARSTRM Enterprises, a niche US staffing firm, is united in the fight to protect workers and prevent the spread of COVID-19 in the workplace. ARSTRM currently works with small and large businesses across the United States providing environmental services (temperature taken), supported IT and engineering staff, and scanning of laboratory sanitizations. ARSTRM Commissions is also actively sourcing qualified talent to provide contact tracing services. ARSTRM Commissions is also actively sourcing qualified talent to provide contact tracing services. ARSTRM Commissions is also actively sourcing qualified talent to provide contact tracing protocols and the ability to document as well as provide appropriate instructions and referral information.

LiveHIT (Human Capital Solutions (HCS) [12]
LiveHIT assists organizations to offer their current employees, available and qualified candidates that meet the needs of the current and future workforce, including contact tracing, provides advanced technology delivered with our best-in-class talent, creates tailored and scalable recruitment solutions tailored to specific talent and HR demands, whether it is a short-term project, full-scale Recruitment Placement Outsourcing (RPO), or Managed Service Provider for contingent labor. LiveHIT provides a boost of service and results that is unmatched in the talent industry.

Securitas Critical Infrastructure Services [13]
SCIS has staff available to support contract tracing and health assistance activities on a national basis. Many SCIS professionals are already trained in non-intrusive screening/inspection techniques, have all been vetted/ usually to a federal standard, and can be trained quickly by our quality control/training staff to meet specific state or agency requirements.

Tetra Tech [14]
Tetra Tech is leading provider of emergency management services supporting the entire continuum of impacts of man-made and natural events. Across our markets we are providing support to our clients to prepare for and rapidly respond to COVID-19 impacts, including program and financial management support, emergency operations center staff augmentation, disease surveillance contact tracing support, facility disinfection, and emergency COVID-19 alternate care facilities design. By Leading with Scientific we can respond to the challenges of COVID-19, with our extensive bench of our 20,000 staff supported by technological innovation.

Maple 101 [15]
Maple is a leading national recruitment firm with an expertise in delivering high quality talent in a timely manner. We can provide quality talent and a reflexive workforce that can be increased or decreased in accordance to the demand and requirements of the current situation. Maple's recruitment process is flexible and can be adapted to the management of these initiatives. Over the past 10 weeks, we've utilized this model to quickly build COVID support teams for 500+ essential businesses making thousands of COVID-specific placements. For further information, please visit the Maple website.

Martinez Companies Inc. [16]
MCI rapidly implemented a US based call center services for federal and state agencies or prime contractors needing help with unemployment insurance calls, contact tracing, and other front or back office tasks. MCI works directly with public organizations to quickly scale headcount and utilize scalable technology for even the largest needs. MCI has contact centers in six geographically diverse states and at home workers nationally. All agents are background screened, trained and are immediately available.

AppleOne Employment Services [17]
AppleOne Employment Services, is America's largest certified women and minority owned staffing company. Headquartered in Southern California, AppleOne has over 200 branches across the United States and in Canada, and has been recognized by Forbes as the #1 staffing company in America for the past 10 years. We have demonstrated expertise in staffing of large-scale fulfillment strategies and place a core focus on customer service staffing solutions that makes the organization well positioned to be instrumental in the Contact Tracing efforts to contain the spread of COVID-19.

HYL Health Care Services [18]
HYL Well Health Care Services is a privately-held, women and minority owned health care staffing organization specializing in the placement nurses, allied health professionals, therapists, dental and healthcare administration. Providing best practice, doctor's office, hospital centers and emergency response facilities to a core competency with compliance and safety at the forefront of delivery. HYL Well is actively providing health care support in the fight against the novel coronavirus.

Aequum [19]
Aequum is a national, woman-owned, WBENC certified talent management firm. With over 25 years of experience providing staffing, recruiting and payrolling services, Aequum understands the urgent need for flexible workforce solutions to meet the demand for contact tracers and other critical roles. Our team of talent acquisition experts demonstrated expertise in staffing of large-scale fulfillment strategies and place a core focus on customer service staffing solutions that makes the organization well positioned to be instrumental in the Contact Tracing efforts to contain the spread of COVID-19.

Nour Staffing Group [20]
Nour Staffing Group (NSG) has Contact Tracers and Temperature Checkers Immediately Available to Fight COVID-19! NSG, a Certified MBE national healthcare staffing and payroll services firm, provides contact tracers who have undergone training provided by John Hopkins University as well as temperature checkers who have medical certifications to measure vitals. NSG is an established, well-funded national enterprise with operations in 45 states.

22nd Century Technology, Inc. [21]
22nd Century Technology, Inc. (TSCTI) is one of the largest public-sector focused staffing companies in the United States. We've placed over 30 contact tracers and an internal pre-vetted resource database of 500+ resources. TSCTI has been serving the public sector for over 23 years. In response to COVID-19 and post-COVID-19 measures, TSCTI has been providing contact tracers, administrative, health and public health, and logistical professionals to various agencies/hospitals/facilities in 15+ states. TSCTI also offers a fully scalable end-to-end contact tracing solution that includes, but is not limited to, training, staging, and tracking. Services can be procured through TSCTI's statewide contracts in all 50 states.

Search for specific COVID-19 guidance across CDC web pages and documents

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Content source: National Center for Immunization and Respiratory Diseases (NCIRD), Division of Viral Diseases

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