Coronavirus Disease 2019 (COVID-19)

MENU ›

Staffing Resources

Staffing Resources and Guidance

Updated July 25, 2020

Print

Key concepts

- **Strengthening the public health workforce.** Enhancing frontline public health capacity in state, local, tribal, and territorial health departments to intensify the coordinated response to COVID-19 is critical.

Resources from CDC

CDC is using a multi-pronged approach to help enhance and complement the efforts of state, tribal, local, and territorial staff. This initiative will help health departments with the staffing resources they need for their programs to get and keep America open.

Federal Resources for COVID-19 Contact Tracing Staffing 📄 [PDF – 2 pages]
This fact sheet describes several ways health departments can access additional staffing for COVID-19 contact tracing, including through State Service Commissions and AmeriCorps Programs, CDC, and FEMA.

COVID-19 Staffing Guidance
CDC COVID-19 staffing guidance for state, tribal, local, and territorial health departments.

CDC's COVID-19 Response Corps
The COVID Response Corps is a part of CDC'S multi-pronged approach to help enhance and complement the efforts of state, tribal, local, and territorial staff through innovative hiring mechanisms. This initiative will help provide access to a variety of mechanisms to complement local efforts to increase workforce capacity.

CDC Foundation: COVID-19 Corps Jobs 🔗
In support of CDC'S COVID-19 Response Corps, the CDC Foundation is urgently recruiting candidates for critical positions nationwide. Interested parties should go to the CDC Foundation website and apply directly for positions.

## COVID-19 Training Resources 🔗
CDC's COVID-19 trainings are available on TRAIN, a national learning network that provides training opportunities to professionals who protect and improve the public's health.

CDC COVID–19 response staff deployed across America

*These numbers reflect data from July 25, 2020 – number of staff can change daily.

This map shows CDC deployments and CDC field staff. A total of 647 CDC staff are currently working in state, tribal, local, and territorial health agencies. Fifteen staff are deployed to support Navajo Nation, three staff are deployed with the Rosebud Tribe (not shown on map), three staff are deployed with the White Mountain Apache Tribe (not shown on map), and one staff is deployed with the Hopi Tribe.

Number of Staff Deployed: 647
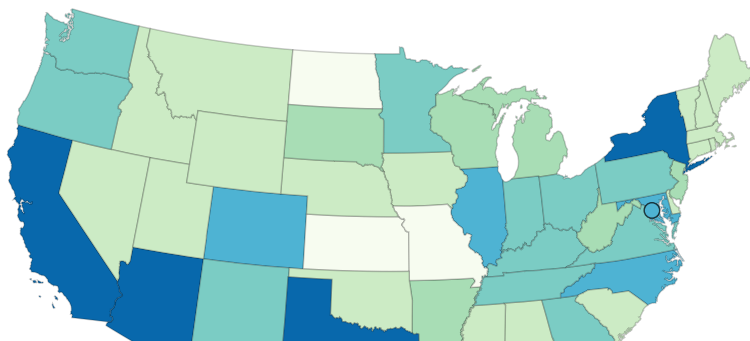
Deployed and Field Staff

Range:

- ○ 0 to 1
- ○ 2 to 6
- ○ 7 to 11
- ○ 12 to 19
- ○ 20 to 30
- ○ 31 to 56

Filters

Staff Deployed Field and Deployed

Data Table

State	Range	Number
◯ Alaska	7 to 11	10
◯ Alabama	2 to 6	3
◯ Arkansas	7 to 11	7
◯ Arizona	31 to 56	37
◯ California	31 to 56	56
◯ Colorado	20 to 30	26
◯ Connecticut	2 to 6	4
◯ Delaware	2 to 6	3
◯ Washington D.C.	20 to 30	28
◯ Florida	20 to 30	30
◯ Georgia	12 to 19	15
◯ Guam	2 to 6	4
◯ Hawaii	2 to 6	3
◯ Iowa	2 to 6	3
◯ Idaho	2 to 6	5
◯ Illinois	20 to 30	30
◯ Indiana	12 to 19	13
◯ Kansas	0 to 1	0
◯ Kentucky	12 to 19	12
◯ Louisiana	12 to 19	12
◯ Massachusetts	2 to 6	5
◯ Maryland	20 to 30	20
◯ Maine	2 to 6	2
◯ Michigan	7 to 11	8
◯ Minnesota	12 to 19	13
◯ Missouri	0 to 1	1
◯ Northern Marianas	0 to 1	1
◯ Mississippi	2 to 6	4
◯ Montana	2 to 6	2
◯ North Carolina	20 to 30	22
◯ North Dakota	0 to 1	1
◯ Nebraska	2 to 6	5

○ New Hampshire	2 to 6	5
○ New Jersey	7 to 11	9
○ New Mexico	12 to 19	19
○ Nevada	2 to 6	4
○ New York	31 to 56	39
○ Ohio	12 to 19	12
○ Oklahoma	2 to 6	5
○ Oregon	12 to 19	12
○ Pennsylvania	12 to 19	16
○ Puerto Rico	7 to 11	9
○ Rhode Island	2 to 6	2
○ South Carolina	2 to 6	2
○ South Dakota	7 to 11	8
○ Tennessee	12 to 19	12
○ Texas	31 to 56	33
○ Utah	2 to 6	6
○ Virginia	12 to 19	18
○ Virgin Islands	7 to 11	9
○ Vermont	2 to 6	6
○ Washington	12 to 19	14
○ Wisconsin	7 to 11	10
○ West Virginia	7 to 11	7
○ Wyoming	2 to 6	5

This data does not include those deployed to quarantine stations.

DOWNLOAD DATA (CSV)

These charts show CDC field team deployments and quarantine station deployments by date. These charts are updated weekly and reflect data from July 22, 2020.

Field Team Deployments
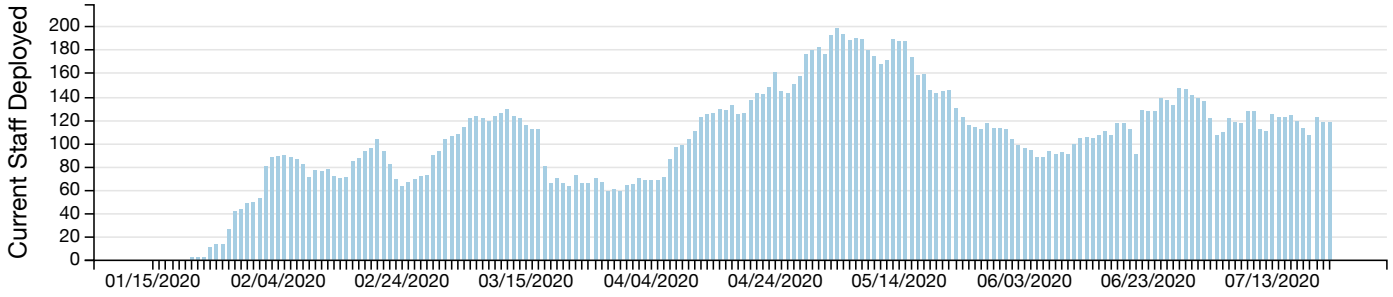
Excludes Quarantine Station Deployments

Deployed by Date									-
	01/15/2020	01/16/2020	01/17/2020	01/18/2020	01/19/2020	01/20/2020	01/21/2020	01/22/2020	01/23/2020
Number of Staff	0	0	0	0	0	0	3	3	

Scroll for additional info

Quarantine Station Deployments
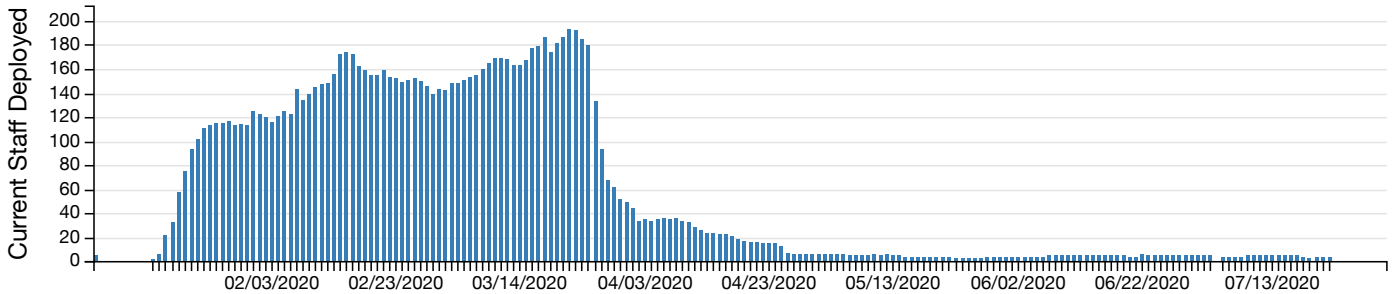
Deployed by Date									-
	01/15/2020	01/16/2020	01/17/2020	01/18/2020	01/19/2020	01/20/2020	01/21/2020	01/22/2020	01/23/2020
Number of Staff	2	6	22	33	58	75	93	102	1

Scroll for additional info

Resources From Other Organizations

Private Sector, Non–Governmental, and Academic Organizations

Various other organizations are also supporting this critical effort by providing volunteer and paid staff.

Service Organizations

CDC Foundation COVID-19 Corps ⬈

The CDC Foundation is urgently recruiting candidates for critical positions related to the COVID-19 Corps initiative nationwide. Interested parties should go to the CDC Foundation website apply directly for CDCF COVID Corps positions. Since the CDC Foundation is continuing to actively add jobs in new states, candidates should check back regularly if they do not find a role for which they qualify immediately.

US Digital Response ⬈

The US Digital Response is a volunteer-run, non-partisan service offering free access to skilled expertise for local governments who need support. We have a database of **more than 4,500 qualified professionals**, experienced in user research and design, back-end engineering (including mainframe engineering skills), product management, and data science.

Refugees.Rescue.org ⬈

The IRC has launched a new website, Refugees.Rescue.org, to enable refugees and immigrants in the US to self-register to express their interest in volunteering and/or working on the COVID-19 response – as part of their local community or in another location. With the current COVID-19 crisis,there will likely be more opportunities to deploy refugees and immigrants living in the US who are trained medical and health professionals but are not credentialed in the US. IRC is working with a number of different stakeholders to increase opportunities and create pathways for this participation.

Medical Reserve Corps (MRC) ⬈

The MRC network consists of approximately 850 community-based units comprised of local medical, public health, and other volunteers. MRC units can help support state, local, tribal, and territorial entities in COVID-19 response efforts by augmenting public health and medical teams, conducting contact tracing, assisting with patient monitoring, supporting community screening and testing operations, and staffing call centers. Local MRC unit information is available by state.

YMCA ⬈

As one of the largest nonprofits focused on strengthening communities, helping people in need is foundational to the Y's mission. In response to COVID-19, many Ys nationwide are delivering critical emergency services for vulnerable populations—offering emergency childcare for frontline workers, distributing meals to children and families, providing shelter, and offering virtual programming focused on fitness, chronic disease prevention and youth enrichment activities. The Y remains committed to being a trusted connector between public health agencies, local governments and others providing emergency responses to the crisis.

US Civilian Corps ⬈

The U.S. Civilian Corps is a 501c3 nonprofit that provides pro bono personnel support to states and health facilities nationwide. In partnership with executive search firm Odgers Berndtson, we have access to a database of 12M healthcare professionals, allowing us to source and help place healthcare professionals, contact tracers, and senior

leadership to support COVID-19 responses. We are working in 6 states and can activate new personnel identification and placement campaigns within 24-48 hours.

The Collegiate Health Fellow Institute [↗]

The Collegiate Health Fellow Institute consists of tens of thousands of volunteer nursing, public health, and mental health collegiate-level students available to support governments in their COVID-19 response. These qualified students are available to support state, local, tribal, and territorial governments with contact tracing needs through the Institute's clinical rotation program. This dedicated resource is highly scalable and provides a prepared workforce at costs far below market. The Institute trains student volunteers and integrates with health departments to provide rapid mobilization of contact tracers during active COVID-19 outbreaks.

Staffing Agencies

HealthChannels [↗]

HealthChannels is a healthcare industry staff service with two decades of experience hiring, training, staffing and managing healthcare professionals. Over that time period, they have trained over 60,000 team members and currently employee over 25,000 employees across all 50 states. With a mix of local and national team members, they are able to quickly scale up contact tracers to support department, city, county, state or federal level efforts.

OnwardUS [↗]

OnwardUS is a web-based resource that connects workers displaced by COVID-19 to (1) life essential services, (2) training, and (3) jobs. The initiative features resources and jobs in all industries, including training and jobs related to contact tracing.

Generation USA [↗]

Generation USA rapidly recruits, trains, and places unemployed and underemployed individuals by providing social supports to learners, working with public entities from the start to identify skill gaps and vacancies, and tailoring the training curriculum to their needs. Generation USA sees an opportunity to train and place new hires in healthcare roles, including positions related to contact tracing, and to upskill existing healthcare workers across the U.S. in partnership with local and state health departments, businesses, nonprofits, universities, and community groups.

AllSTEM Connections [↗]

AllSTEM Connections, a niche US staffing firm, is united in the fight to protect workers and prevent the spread of COVID 19 in the workplace. AllSTEM currently works with small and large businesses across the United States providing environmental associates (temperature takers), supportive IT and engineering staff, and scientific and laboratory technicians. AllSTEM Connections is also actively sourcing qualified talent to provide contact tracing support. AllSTEM Connections is prepared to provide workers trained in confidentiality, proper interview protocols and the ability to document as well as provide appropriate instructions and referral information.

LevelUP Human Capital Solutions (HCS) [↗]

LevelUP assists organizations to achieve their operational goals by creating sustainable talent programs that leverage the power of their subject matter experts, industry best practices, and advanced technology delivered with our best-in-class client service. LevelUP focuses on customized solutions tailored to specific talent and HR demands, whether it be a short-term project, full-scale Recruitment Placement Outsourcing (RPO), or Managed Service Provider for contingent workforce. LevelUP provides a level of service and results that is unmatched in the talent industry.

Securitas Critical Infrastructure Services [↗]

SCIS has staff available to support contract tracing and health assistance activities on a national basis. Many SCIS professionals are already trained in non-intrusive investigation/inspection techniques, have all been vetted – usually to

a federal standard, and can be trained quickly by our quality control/training staff to meet specific state or agency requirements.

Tetra Tech ⧉

Tetra Tech is a leading provider of emergency management services spanning the entire continuum of impacts of man-made and natural events. Across our markets we are providing support to our clients to prepare for and rapidly respond to COVID-19 impacts, including program and financial management support, emergency operations centers staff augmentation, disease surveillance contact tracing support, facility disinfection, and emergency COVID-19 alternate care facilities design. By Leading with Science®, we can respond to the challenges of COVID-19, with the commitment of our 20,000 staff supported by technological innovation.

Medix ⧉

Medix is a leading national recruitment firm with an expertise in delivering high quality talent in a timely manner. We can provide quality talent and a reflexive workforce that can be increased or decreased in accordance to the demand of the contact tracing programs. We would be responsible for identifying, vetting, on-boarding, and the management of these individuals. Over the past 10 weeks, we've utilized this model to quickly build COVID support teams for 500+ essential businesses making thousands of COVID specific placements. For further information, please visit the Medix website.

Marlowe Companies Inc. ⧉

MCI rapidly implements US-based call center services for federal and state agencies or prime contractors needing help with unemployment insurance calls, contact tracing, and other front or back office tasks. MCI works directly with public organizations to quickly scale headcount and utilizes scalable technology for even the largest needs. MCI has contact centers in six geographically diverse states and at home workers nationally. All agents are background screened, tested, and are immediately available.

AppleOne Employment Services ⧉

AppleOne Employment Services, is America's largest certified women and minority owned staffing company. Headquartered in Southern California, AppleOne has over 200 branches across the United States and in Canada, with extensive experience in supplying labor to federal and state government entities. AppleOne has demonstrated expertise in fulfillment of large-scale fulfillment strategies and places a core focus on customer service staffing solutions that makes the organization well positioned to be instrumental in the Contact Tracing efforts to combat the spread of COVID-19.

All's Well Health Care Services ⧉

All's Well Health Care Services is a privately-held, women and minority owned health care staffing organization specializing in the placement nurses, allied health professionals, therapists, dental and healthcare administration. Providing labor for hospitals, doctor's offices, surgical centers and emergency response facilities is a core competency with compliance and safety at the forefront of delivery. All's Well is actively providing health care support in the fight against the novel coronavirus.

Atrium ⧉

Atrium is a national, woman-owned, WBENC-certified talent management firm. With over 25 years of experience providing staffing, recruiting and payrolling services, Atrium understands the urgent need for flexible workforce programs that help organizations Atrium provides support across all 50 states and has responded rapidly to COVID-19 impacts. scale up, train and put staff to work quickly. With a team of over 100 recruiters nationwide, Atrium can screen over 1,000 candidates per day. Atrium has partnered with numerous government agencies to staff contact tracers, temperature checkers, healthcare workers and many other COVID-related roles.

Noor Staffing Group ⧉

Noor Staffing Group (NSG) has Contact Tracers and Temperature Checkers Immediately Available to fight COVID-19! NSG, a Certified MBE national healthcare staffing and payroll services firm, provides contact tracers who have undergone training provided by John Hopkins University as well as temperature checkers who have medical certifications to measure vitals. NSG is an established, well-funded national enterprise with operations in 45 states.

[22nd Century Technologies Inc.](#) ⧉
22nd Century Technologies Inc. (TSCTI) is one of the largest public-sector focused staffing companies in the United States. With a presence in all 50 states and an internal pre-vetted resume database of 5M+ resources, TSCTI has been serving the public sector for over 23 years. In response to COVID-19 and post-COVID-19 measures, TSCTI has been providing contact tracers, administrative, health care, and light industrial professionals to various agencies/hospitals/facilities in 13+ states. TSCTI also offers a fully scalable end-to-end contact tracing solution that includes, but is not limited to, tracing, triaging, and tracking. Services can be procured through TSCTI's statewide contracts in all 50 states.

🔍 Search for specific COVID-19 guidance across CDC web pages and documents