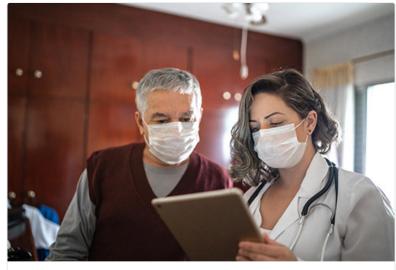# Coronavirus Disease 2019 (COVID–19)

Doctor Visits and Getting Medicines

Talk to your doctor online, by phone, or e-mail

- Use telemedicine, if available, or communicate with your doctor or nurse by phone or e-mail.

- Talk to your doctor about rescheduling procedures that are not urgently needed.

Talk to your doctor online, by phone, or email

If you must visit in-person, protect yourself and others

- If you think you have COVID-19, notify the doctor or healthcare provider before your visit and follow their instructions.

- Cover your mouth and nose with a cloth face covering when you have to go out in public.

- Do not touch your eyes, nose, or mouth.

- Stay at least 6 feet away from others while inside and in lines.

- When paying, use touchless payment methods if possible. If you cannot use touchless payment, sanitize your hands after paying with card, cash, or check. Wash your hands with soap and water for at least 20 seconds when you get home.

Limit in-person visits to the pharmacy

- Plan to order and pick up all your prescriptions at the same time.

- If possible, call prescription orders in ahead of time. Use drive-thru windows, curbside services (wait in your car until the prescription is ready), mail-order, or other delivery services. Do the same for pet medicine.

- Check with your doctor and pharmacist to see if you can get a larger supply of your medicines so you do not have to visit the pharmacy as often.

If you or a member of your household has signs of COVID-19, call your doctor first, instead of going to the office or the emergency department.

Call 911 if you believe it is an emergency. See also: What to do if you are sick.