

AIDS Behav. Author manuscript; available in PMC 2019 September 03.

Published in final edited form as:

AIDS Behav. 2016 May; 20(5): 951–966. doi:10.1007/s10461-015-1204-x.

Identifying Best Practices for Increasing Linkage to, Retention, and Re-engagement in HIV Medical Care: Findings from a Systematic Review, 1996–2014

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Abstract

A systematic review was conducted to identify best practices for increasing linkage, retention and re-engagement in HIV care (LRC) for persons living with HIV (PLWH). Our search strategy consisted of automated searches of electronic databases and hand searches of journals, reference lists and listservs. We developed two sets of criteria: evidence-based to identify evidence-based interventions (EBIs) tested with a comparison group and evidence-informed to identify evidenceinformed interventions (EIs) tested with a one-group design. Eligible interventions included being published between 1996 and 2014, U.S.-based studies with a comparison or one-group designs with pre-post data, international randomized controlled trials, and having objective measures of LRC-relevant outcomes. We identified 10 best practices: 5 EBIs and 5 EIs. None focused on reengagement. Providers and prevention planners can use the review findings to identify best practices suitable for their clinics, agencies, or communities to increase engagement in care for PLWH, ultimately leading to viral suppression.

Resumen

Una revisión sistemática se realizó para identificar las mejores prácticas para aumentar la vinculación, la permanencia y el regreso hasta atención médica del VIH (VPR) para las personas que viven con el VIH (PVVS). La estrategia de búsqueda consistió en búsquedas automatizadas de bases de datos electrónicas y búsquedas manuales en revistas, listas de referencias y listas de correo electrónico. Hemos desarrollado dos juegos de criterios: "basadas en evidencias" para identificar las intervenciones basadas en la evidencia y probadas con un grupo de comparación (IBEs), y "informadas por evidencias" para identificar las intervenciones informadas por evidencias y probadas con un diseño empleando un solo grupo (IIEs). Intervenciones elegibles incluyeron siendo publicados entre 1996 y 2014, estudiados en los Estados Unidos con un grupo de comparación o uno grupo con datos pre-post, ensayos internacionales controlados aleatorios, y que tienen medidas objetivas de resultados VPR-relevantes. Se identificaron 10 mejores prácticas: 5 IBEs y 5 IIEs. Ninguno se centró en un regreso hasta atención médica. Los proveedores y los planificadores de prevención pueden utilizar los resultados de la revisión para identificar las

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mejores prácticas adecuadas para sus clínicas, agencias, o comunidades para aumentar la participación en la atención médica para las PVVS, en última instancia conduciendo a la supresión viral.

Keywords

linkage to HIV care; retention in HIV care; engagement in HIV care; systematic review; evidence-based interventions; best practices

Palabras clave:

vinculación con la atención médica del VIH; la permanencia en la atención médica del VIH; la participación en la atención médica del VIH; revisión sistemática; las intervenciones basadas en la evidencia; las mejores prácticas

INTRODUCTION

Being engaged in HIV medical care (e.g., linked to and retained in HIV medical care) is a crucial step in achieving viral suppression for persons living with HIV (PLWH) [1]; however, recent estimates have indicated only 40% of PLWH are engaged in care [2]. Engagement in HIV care has been associated with better health outcomes for PLWH [3, 4] and the population as a whole [5, 6] while not being in care or consistent care may contribute to poor health outcomes [7, 8], increased mortality [9, 10] and a large percentage of new HIV infections [11]. Identifying best practices that may help to increase the percentage of PLWH who are linked to, retained and re-engaged in HIV care is urgently needed and may contribute to reaching national HIV prevention goals in the National HIV/AIDS Strategy [1].

Previous systematic reviews on U.S.-based literature on engagement in HIV care interventions have synthesized intervention characteristics and study aspects across studies [12, 13]. These reviews have been useful for providing an overview of the types of interventions tested and used study design to rank studies for strength of evidence. A more comprehensive approach that rigorously evaluates individual interventions by examining additional domains such as study quality, study implementation, data analysis, as well as strength of evidence extends the findings from these previous reviews. Identifying "best practices" for linkage to, retention, or re-engagement in HIV care (LRC) using this approach provides the field with model programs that have demonstrated low risk of bias and evidence of effectiveness.

This article describes the systematic review process implemented by the Centers for Disease Control and Prevention's (CDC) Prevention Research Synthesis Project (PRS) for identifying LRC best practices including the evaluation criteria and review methods. The paper summarizes the LRC best practices identified as well as discusses LRC interventions not meeting best practices criteria. Findings, limitations, and recommendations for future research are also discussed.

METHODS

PRS Best Practices Criteria for LRC Interventions

PRS staff conducted a series of activities to develop LRC best practices criteria within the context of an emerging intervention research literature. These activities included multiple consultations with CDC scientists, non-federal researchers with expertise in HIV care engagement, and a key federal partner – the National Institute of Mental Health (NIMH). PRS also used existing efficacy criteria for identifying evidence-based HIV-related risk reduction (RR) and medication adherence (MA) interventions as an initial framework and adapted the criteria to address issues relevant to engagement in HIV care. PRS criteria are consistent with evaluation components used or recommended by groups such as the Agency for Healthcare Research and Quality [14], the Cochrane Collaboration [15], The Community Guide [16], and Grade of Recommendation, Assessment, Development and Evaluation (GRADE) [17].

Given the limited number of controlled trials and the urgent need for identifying best practices, PRS developed two sets of criteria to evaluate LRC interventions: evidence-based (EB) and evidence-informed (EI) criteria. Figure 1 illustrates the process for deciding which set of criteria is used for evaluating studies. EB criteria are used to evaluate LRC interventions that have been tested with a comparison group. The EB criteria assess four domains: study design quality, study implementation quality, data analysis quality, and strength of evidence (specific EB criteria are listed in http://www.cdc.gov/hiv/pdf/ prs_compendium_criteria_for_ebis.pdf, also Appendix 1). LRC interventions meeting all EB criteria are identified as Evidence-Based Interventions (EBIs) and provide the strongest evidence of efficacy.

The second set of evaluation criteria were developed to evaluate LRC interventions tested with one-group study designs that are often used in evaluations of LRC-related programs. We labeled this set of criteria as evidence-informed (EI). EI criteria are not as rigorous as evidence-based criteria because bias related to selection/allocation, history, or differential attribution cannot be appropriately assessed given the one-group study design (specific EI criteria are listed in http://www.cdc.gov/hiv/pdf/prs_compendium_criteria_for_eis.pdf, also Appendix 2). LRC interventions meeting all EI criteria are identified as Evidence-Informed Interventions (EIs).

Systematic Search Strategy

Two librarians developed and conducted a comprehensive and systematic search strategy, including both annual automated and quarterly manual searches, to identify all relevant engagement in HIV care intervention reports for the PRS cumulative database. The annual automated search component focused on literature published from January 1996 using the following electronic databases and platforms: CINAHL (EBSCOhost), EMBASE (OVID), MEDLINE (OVID), and PsycINFO (OVID). We selected 1996 as the start date for our search to be consistent with the year that ART was made more available to persons living with HIV in the U.S. The automated search component used indexing and keyword terms, cross-referenced employing Boolean logic, in three areas: (a) HIV/AIDS; (b) intervention

and prevention evaluation; (c) and engagement in care related terms (e.g., linkage, retention). Indexing terms for the electronic searches were varied according to each database, but keywords remained constant across all databases and searches. The search was not restricted by country or language. The last automated search for this review was conducted in May 2014 and covered citations published from January 1996 to December 2013. The full search strategy of the MEDLINE database is provided in Appendix 3. The searches of the other databases are available from the corresponding author.

The quarterly manual search component involved reviewing all articles published in the previous 3 months of 60 journals to identify potentially relevant articles not yet indexed in electronic databases and examining the reference lists of relevant published articles, HIV/ AIDS Internet listservs, various research databases (i.e., ISI Web of Knowledge, RePORTER, Cochrane), and unpublished manuscripts of study authors. The last quarterly manual search for this review was conducted in and covered citations published up to October 2014. Further details of the quarterly manual search can be obtained from the corresponding author.

Study Selection

We searched the PRS database for eligible reports. Reports were included for the LRC best practices review if they (1) were published or accepted for publication in a peer-reviewed journal between 1996 and October 2014; (2) were conducted in the U.S. or a U.S. territory and had a comparison arm or if one-group study design, had pre-post intervention data; (3) were conducted outside the U.S. and used a randomized controlled trial study design, (4) used relevant measures for LRC outcomes (i.e., HIV medical visits documented in medical or agency records, or surveillance reports; HIV viral loads or CD4 counts as proxies for HIV medical visits; self-reports validated by medical or agency records, or surveillance reports) and (5) reported relevant LRC intervention outcome data (i.e., linkage to, retention in, or reengagement in HIV medical care). Linkage to care was defined as the initial HIV medical visit for newly- or recently-diagnosed PLWH. Retention in care was broadly defined as having two or more HIV medical visits within a specified time period. Re-engagement in care was defined as the first HIV medical visit for PLWH who were in care previously, but fell out of care. All types of interventions that reported the above outcomes were considered (e.g., individual, couple, group, agency, community, structural, policy). Given the LRC intervention research literature in the U.S. is still emerging, we increased the pool of eligible studies by also including international RCTs, but not international studies with one-group pre-post designs. Interpreting findings from one-group pre-post designs conducted in international settings is challenging because the results are more susceptible to historical events and contextual factors such as local laws and policy changes. We included international RCTs because these interventions were evaluated with the most rigorous methodology and a comparison arm to reduce potential bias that may result from confounders. Exclusion criteria included reports that: a) focused on health care utilization (e.g., focused on persons with unknown HIV care histories or reports with outcomes that could not be clearly classified as linkage, retention, or re-engagement); b) were non-specific to HIV primary care (e.g., emergency room visits, hospitalizations); c) exclusively relied on self-reported outcomes; d) did not have pre-intervention data for U.S.-based one-study

designs; and e) described pilot studies of full-scale interventions that were included in the review.

Qualitative Data Coding

Pairs of trained coders independently evaluated each eligible intervention against the newly established best practices criteria on study design, implementation, analysis, and strength of findings. The reliability between coders on best practices coding was not calculated. All PRS coders go through standardized and stringent coding training and on average, the overall percentage agreement among the trained coders is 96% with a kappa rate of 80% on our regular citation-level coding, indicating a high inter-rater reliability. All discrepancies were reconciled between paired coders. Linked reports, defined as publications providing additional information on the same study, were included if they provided relevant intervention evaluation information. The first author of individual studies was contacted to provide missing data or clarification as needed. Final best practices determination for each study was reached by PRS group consensus.

RESULTS

Figure 2 presents the systematic search results. The automated and manual searches yielded 12,055 reports. After screening titles, abstracts and full reports, we identified 146 intervention reports with relevant LRC outcomes. Of these, we excluded 122 reports and identified 24 eligible interventions. We evaluated 17 interventions (2 for linkage to care, 12 for retention in care, 3 for both linkage and retention) with evidence-based criteria and 7 studies with evidence-informed criteria (3 for linkage, 4 for retention). None of the eligible studies reported re-engagement outcomes. Ten best practices were identified – five EBIs and 5 EIs.

Evidence-based Interventions (EBIs)

Study characteristics of the 5 EBIs are presented in Table 1. One EBI found effects for linkage [18], one for linkage and retention [19], and three for retention [20–22]. None of the EBIs reported re-engagement outcomes. The linkage EBI focused on linking newly diagnosed persons to medical care using trained counselors and home visits from community support workers in Uganda [18]. The remaining 4 EBIs were U.S.-based. The Antiretroviral Treatment Access Study (ARTAS) that provided up to 5 strengths-based case management counseling sessions showed significant intervention effects for both linkage and retention outcomes among recently diagnosed patients [19]. The other three EBIs that demonstrated intervention effects on retention outcomes used different primary intervention strategies including co-location of services [21], an interactive notification system to alert providers when patients missed appointments [22], and encouraging patients to keep their medical visits via in-person and telephone contact [20]. The retention-in-care EBIs, including ARTAS, varied in how they measured retention in care. The most common ways retention in care was measured were visit constancy (at least one visit in consecutive intervals over a specified time period) and kept visits over a specified time period.

Evidence-Informed Interventions (Els)

Five U.S.-based interventions were identified as EIs (Table 2). One EI focused on linkage [23] while the remaining four EIs focused on retention [24–27]. No EIs reported reengagement in care outcomes although one study did include previously-in-care participants in the study [27]. The EI that demonstrated intervention effects on the linkage outcome implemented a policy of scheduling an orientation visit when new clinic patients called for an appointment. Among the four EIs that demonstrated intervention effects on the retention outcomes, three exclusively focused on special populations within racial/ethnic minority groups such as MSM or young persons. These EIs intervened at both the individual and clinic level. At the individual level, examples of strategies included counseling, motivational interviewing, case management, providing brief messages on the importance of staying in care, and help with appointment scheduling. At the clinic level, strategies included displaying posters about the importance of keeping medical appointments in exam and waiting rooms, and adding staff that had expertise in or represented the clinic population.

Characteristics of Studies not identified as Best Practices

Fourteen studies were evaluated, but did not meet the best practices criteria. Of these, twelve studies did not meet evidence-based criteria (non-EBIs) and two did not meet evidenceinformed criteria (non-EIs). For the non-EBIs, one was a linkage study [28], nine focused on retention [29-37] and two reported both linkage and retention outcomes [38, 39]. The most common reason for not being identified as an EBI was not having a significant positive intervention effect [31–38]. Additional reasons for not meeting evidence-based criteria included having outcomes and follow-up assessments that did not occur at a required time point [29, 38] or were unclear [28, 30, 39], biased allocation of participants to study arms (e.g., comparing two pre-existing groups, researcher pre-selecting a clinic to be an intervention arm and another to be the comparison arm) [30, 31, 33, 39], retrospective study designs [30, 33, 39], baseline sample sizes less than 40 per arm [29, 33, 34], and nonappropriate comparison arms (e.g., same intervention, different delivery method) [32, 36]. The non-EBIs and EBIs were similar in baseline sample characteristics and study characteristics (Table 3). Baseline sample sizes for non-EBIs had a larger range than EBIs. A slightly higher percent of non-EBIs focused on persons of color and women compared to non-EBIs.

With regard to the non-EIs, the two interventions were HIV testing-related interventions in emergency room settings [40, 41]. Neither study found significant intervention effects on the change in the number of newly diagnosed persons who were linked to care from pre to post implementation of the intervention. One intervention tested routinely recommending HIV testing [40] while the other examined a tracking system for HIV testing to flag emergency room patients who were at risk for HIV [41]. The most noteworthy difference between the two non-EIs and 5 EIs was baseline sample sizes: non-EIs had much smaller sample sizes compared to EIs due to the subset of persons testing HIV positive within the larger sample of persons tested for HIV.

DISCUSSION

Given the importance of engaging PLWH in HIV medical care, it is encouraging that we identified 10 best practices for the first LRC review. The majority of LRC best practices were designed to improve retention in HIV care while a few best practices addressed linkage to care. We did not identify any intervention specifically designed for re-engagement in HIV care. Re-engaging PLWH who have been in care previously or linking those who may have been diagnosed with HIV, but never linked to care may be particularly challenging and require intensive intervention strategies. CDC recommends the use of surveillance data to identify people who are out of care and re-engage them into HIV care (see Data to Care - https://www.effectiveinterventions.org/en/HighImpactPrevention/PublicHealthStrategies/DatatoCare.aspx). Promising public health strategies may be available for guiding re-engagement of care activities; however, identifying best practices that successfully link never-in-care PLWH or re-engage lost-to-care PLWH remains a crucial need.

Programs that are considering adopting LRC best practices need to consider their resources and capacity for successful adoption and implementation. Three EBIs may be especially promising for a wider adoption. ARTAS has been successfully implemented and found to be effective in most field settings [42]. Intervention materials, training and technical assistance for ARTAS are readily available (https://effectiveinterventions.cdc.gov/en/HighImpactPrevention/PublicHealthStrategies/ARTAS.aspx). The Enhanced Personal Contacts intervention has been shown to be relatively low cost to implement [43] and interventions can be delivered by trained, non-professional staff. FastTrack, the provider notification system that alerts providers when patients miss appointments [22], may be viable for clinical settings that have existing patient reminder systems.

Evidence-informed interventions (EIs) can also be considered for implementation in clinic settings, but ideally, should be further tested with more rigorous study designs (e.g., using a comparison group) or replicated. A majority of the EIs we identified focused on special populations of PLWH and included interventionists with expertise in or from special populations. Having staff with expertise in or who represent specific patient populations in the clinic or other intervention settings may be important in reducing barriers to staying in care. Patients may feel more comfortable with their health care providers and agency staff and thus, be more likely to keep their medical appointments.

Fourteen studies did not meet best practices criteria, but these studies offer valuable insights. For interventions not meeting EB criteria, almost all did not find a significant positive intervention effect. Using seemingly "strong" comparison arms in which participants receive potent intervention components that go beyond the common standard of clinical care may be a plausible reason for this. Minimizing the variability in standard care provided to comparison groups may produce more comparable intervention effects across studies [44]. Several non-EBIs also had other issues besides not finding significant positive intervention effects, such as small sample sizes or not meeting PRS assessment indicators (e.g., within 6 months for linkage to care and at least 6 months or longer for retention in care). Using national indicators for assessing linkage and retention [45] as well as implementing

strategies to reduce the risk of bias related to study design [46] would further facilitate evaluation of the LRC studies.

Finally, we noted that LRC-related outcome measures varied among the best practices that we identified, particularly for retention in care. Although no gold standard yet exists for measuring retention in care [47], we encourage researchers and programs to use the Human and Health Services (HHS) indicator for retention [45] and follow-up for at least 12 months, but strive for a 24-month measurement period. In addition, using other measures of retention in care such as missed visits or gaps in care may be important as these measures have been found to be highly correlated with viral suppression [47]. The updated NHAS for 2020 outlines the most recent indicators that the field should consider to meet national HIV prevention and care goals [1].

Limitations

Limitations of this review should be mentioned. First, similar to our risk reduction and medication adherence efficacy criteria, our best practices criteria for LRC primarily focused on internal validity with less emphasis on external validity, cost, and scalability. These additional criteria are important parts of high-impact prevention (HIP) [48] and critical for deciding which interventions could yield the most impact when they are implemented and scaled-up. Although these HIP criteria are not currently part of the best practice criteria, we abstracted the information from studies and found few studies that reported the information. Measuring and reporting the information about generalizability, cost, and scalability could be an important quest. We also found limited information from the published reports to provide specific guidelines for implementation. Although general recommendations for implementing linkage to and retention in care strategies in clinical and non-clinical settings are available in the Updated "Recommendations for HIV prevention with adults and adolescents with HIV in the United States", we strongly encourage more publications and information sharing regarding the successful implementation of best practices [49]. Another limitation is that we only reviewed studies that meet our inclusion criteria: studies with a comparison arm or evaluated with a pre-post design. Observational and correlational studies may highlight potential correlates of intervention effects or barriers and facilitators of LRC outcomes. Further synthesis of these data could be informative. We also limited this review by excluding international one-group studies with pre-post intervention data due to concerns about historical factors that are not often properly controlled for in one-group designs and may impact the interpretation of study findings. We encourage others to conduct systematic reviews of all LRC interventions to identify best practices that are suitable for international settings. Finally, we primarily relied on the published literature to identify EBIs and EIs. Exploring the grey literature to identify best practices from non-peer reviewed sources would potentially expand the portfolio of LRC best practices.

Implications for Future Research

Our best practices review, despite the above limitations, has several implications for further research. Mentioned earlier, the most glaring research gap is the lack of best practices focused on re-engagement in care. While efforts must be improved to link and retain PLWH in care, developing and testing strategies to locate PLWH lost to care and retaining them

once they are located needs to be prioritized. We also noted a lack of agreement in measuring LRC outcomes, particularly for retention in care. Although no gold standard exists for measuring retention in care, we hope the field will adopt a common set of indicators to measure LRC outcomes to facilitate evaluation of studies [45, 47]. Another implication for future research emerges from our review exclusion criteria. We excluded reports that relied only on self-reported data or lacked pre-intervention data. Given the low reliability of self-reported LRC outcomes [50], using objective measures of completed medical visits in lieu of or in addition to self-report are recommended when evaluating programs and conducting future research studies. We also encourage researchers to collect pre-intervention data when testing interventions in one-group study designs. Pre-intervention data allow for some kind of comparison when assessing the impact of an intervention. Finally, although randomized controlled trials may be the gold standard for determining intervention efficacy, assessing an intervention's effectiveness in "real world" settings is also important. ARTAS has demonstrated effectiveness when implemented in clinical settings [42], but may be less effective with ex-offenders [37]. This kind of information is critical for assessing the impact of best practices and strengthening the evidence of best practices. We also recommend building research and evaluation capacity for agencies or prevention providers doing LRC-related work so they can evaluate their programs that have shown some promise, but not yet scientifically evaluated.

Conclusions

The LRC Best Practices review extends previous systematic reviews on engagement in HIV care by identifying model programs and promising intervention strategies for promoting linkage to, retention and re-engagement in HIV medical care. Providers and other prevention planners may use the review findings to identify best practices suitable for their clinics, agencies, or communities to increase engagement in care for PLWH, ultimately leading to viral suppression. Research gaps identified in our review can further inform the design and implementation of LRC studies. Although much work still needs to be done to reach national prevention goals related to engaging PLWH in HIV care, this review has identified best practices and potential research directions that may help to achieve these goals.

Supplementary Material

Refer to Web version on PubMed Central for supplementary material.

Acknowledgements

The authors would like to acknowledge current and former members of the Prevention Research Synthesis Project (PRS) who helped with the review (alphabetical order: Adebukola Adegbite, Brittney Baack, Terrika Barham, Julia Deluca, Linda Kay, Cindy Lyles, Khiya Marshall, Theresa Sipe, Malu Tungol, H. Wavery Vosburgh, & Christina White) and the consultants who helped to develop the LRC best practices criteria (alphabetical order: Rivet Amico, Jason Craw, Arin Freeman, Lytt Gardner, Thomas Giordano, Cyndi Grossman, Janet Heitgerd, Lisa Hightow-Weidman, Linda Koenig, Gary Marks, Lisa Metsch, Michael Mugavero, David Purcell, Stephen Safren, Luke Shouse, Michael Stirratt, Raekiela Taylor, Amy Wohl).

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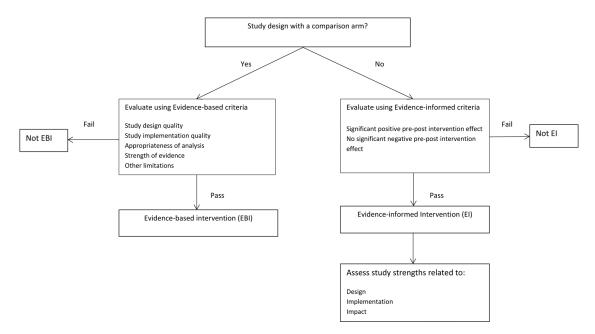


Figure 1: Process for identifying best practices for linkage to, retention and re-engagement in HIV medical care

http://www.cdc.gov/hiv/prevention/research/compendium/lrc/bestpractices.html

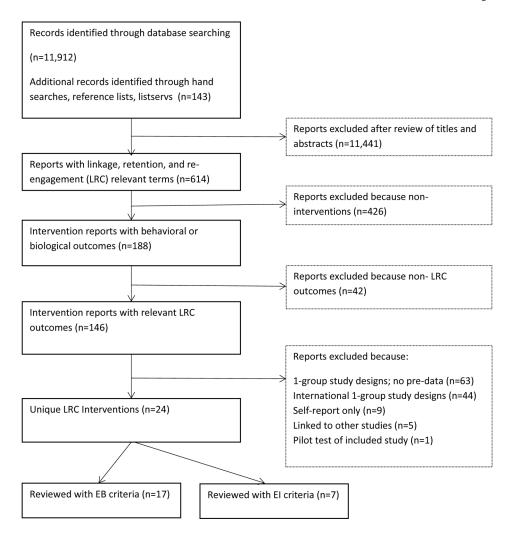


Figure 2. Study Selection Process and Results

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Table 1

Evidence-Based Interventions (EBIs) for Linkage to, Retention and Re-engagement in HIV Care

Comparison Strategies	Info on HIV and local resources Referral to medical care provider					Automated and personal	Automated and personal appointment reminder calls							Drug treatment referrals Case management				
Intervention Delivere f : Intervention Strategies; Intervention Duration	Linkage Coordinator: • Builds rapport	Encourages patient to use personal strengths to link to care	Coordinates and links patient to community resources	Advocates for medical care and other services	Up to 5 sessions in 90 days or until patient is linked, whichever happens first	Interventionist:	Meets client at medical visits	Calls in between visits to encourage and respond to questions/concems about medical visit	Builds skills in personal organization, communication with providers, and problem solving	Develops plan to address unmet needs	Helps client use personal strengths to accomplish goal behaviors	Brief face-to-face meetings (initial meeting 25–40 minutes; subsequent meetings 10–20 minutes each) and phone calls (12 minutes each) over 1 year	Physician, nurse with substance use training:	Provides buprenorphine treatment in HIV primary care clinic	Observes BUP doses	Provides counseling	Conducts urine drug tests	2-day induction, followed by 3 10–40 minute sessions per week for 2–4 weeks, then on-going
Age ^e	18-39 (63%) >40 (37%)				18–29 (11%) (20%) 40–49 (34%) 50–59 (29%) >60 (7%)						46 median							
PoC ^d	93					88							86					
Sex ^c M/F/T	71/29					63/36/1							78/22					
$q_{\rm N}$	273					1838							96					
Key Population	Recently- diagnosed					Clinic							Opioid-	dependent clinic patients				
LRC Outcome	Linkage to care (1st visit in 6 months post enrollment) Retention (at least 1 visit in each of 2 consecutive 6-month follow-up periods)				Retention (visit constancy- keeping at least 1 visit with HIV primary doctor in 3 consecutive 4- month intervals; visit adherence - % kept visits; mean # of kept visits; mean #						Retention (number of kept visits in 12-months)							
Intervention Name	ARTAS					Retention	_						Buprenorphine Treatment					
Author (Year) Location	Gardner [19] (2005) U.S.					Gardner	[20](2014) U.S.						Lucas [21]	(2010) U.S.				

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Intervention Name	u	LRC Outcome	Key Population	$q^{ m N}$	Sex ^c M/F/T %	$_{\%}^{PoC^d}$	Age^e	Intervention Deliverer f : Intervention Strategies; Intervention Duration	Comparison Strategies
Extended Counseling	50	Linkage (1st visit within 5 months post enrollment)	Recently-diagnosed	400	36/64	NR	18–24 (17%) 25–34 (31%) 35–44	Trained counselor, community support workers: • Provides posttest counseling in HIV disclosure, healthy living with HIV, importance of medical care	Non-trained counselor provides post-test counseling
							(28%) 45–70 (23%)	Conduct home visits to encourage client to go to medical care One HIV post-test counseling session and	
								subsequent monthly 2-hour counseling sessions	
Virology		Retention	HIV care	1011	72/28	46	>40	Clinical decision support system	Static alerts to patient-
Fastuack	×	up arrived appointment for > 6 months) measured as events per 100 patient-years in 12 months)	providers and their clinic patients				(%67)	Generates interactive alerts in health care provider's electronic medical records (EMR) home page, patient-specific EMR, and biweekly emails to notify providers of missed appointments, virologic failure, and new laboratory toxicities	specific EMK
								Allows providers to easily schedule follow-up appointments and lab tests	
								On-going intervention	

^aStudy location

 b Total sample size

 C M=Males; F=Females; T=Transgendered persons

 d Persons of Color

 e Mean age unless specified as median or category. Totals may not sum to 100% due to rounding.

 \int_{Γ} Intervention not delivered by a person, intervention deliverer is not listed

NR = Not reported

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Table 2

Evidence-Informed Interventions (EIs) for Linkage to, Retention and Re-engagement in HIV Care

Author (Year) Location ^a	Intervention Name	LRC Outcome	Key Population	n (pre) ^b	n (post) ^c	Sex ^d M/F/T	$^{ m PoC}_{ m \%}$	Age^f	Intervention Deliverer: Intervention Strategies Intervention Duration
Davila [24] (2013) U.S.	Centralized HIV Services	Retention visit constancy (had 3 or more quarters with at least 1 HIV primary care visit in year after diagnosis); gaps in care - 180 days between any 2 consecutive HIV primary care visit in year after diagnosis	Young black or African American and Hispanic/Latino clinic patients	06	36	62/38	100	<18 (13%) 18– 20 (40%) 21–23 (47%)	Youth-focused health care provider, social worker, case manager. Provides HIV medical care Use motivational interviewing to improve self-efficacy Teach health care navigation skills Encourage HIV disease management On-going intervention
Enriquez [25] (2008) U.S.	Bilingual Bicultural Care Team	Retention (number of scheduled and kept HIV clinic visits in 12 months)	Hispanic/Latino clinic patients	43	438°	79/21	100	18–25 (2%) 26–39 (60%) 40–55 (30%) >55 (7%)	Bilingual/bicultural nurse, social worker, case manager: • Provide culturally and linguistically appropriate services, including health education and case management materials On-going intervention, based on patient's clinic visits and treatment plan
Gardner [26] (2012) U.S.	Stay Connected	Retention (kept at least 2 consecutive visits within 12 months after anchor visit, proportion of all kept scheduled HIV primary care visits within 12 months after anchor visit	Clinic patients	11039	10018	65/35	83	16–29 (6%) 30–39 (17%) 40–49 (36%) >>50 (41%)	Clinic staff: Display brochures and posters about staying in care in exam and waiting rooms Deliver brief verbal messages about staying in care On-going intervention
Hightow-Weidman [27](2011) U.S.	STYLE	Retention (Percent of medical visits- number of attended visits/ total number of scheduled HUV care visits every 4 months over a 2 year period)	Recently-diagnosed or lost to-care black or African African and Hispanic/Latino young MSM	28	31	001	100	21	Peer Outreach Worker, physician, medical case manager, research staff: Conduct social marketing campaign to promote testing Do outreach to youth-serving venues Provides HIV testing Coordinates medical-social support network Schedules medical appointment within 3

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Offers or refers and links to support groups, counseling, case management, prevention, substance use and mental health counseling

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Intervention Deliverer: Intervention Strategies Intervention Duration	Schedules appointments	On-going social media campaign, targeted outreach, case management and weekly support group meeting (1.5 hours per meeting); participants who age out of program are transitioned to adult program	Social worker:	Schedules orientation visit within 5 days of initial call to clinic	Builds rapport	Conducts semi-structured interview in which patient completes psychosocial questionnaire, undergoes baseline lab testing	 Makes referrals to substance abuse, mental health, and other ancillary services 	1-hour orientation visit
Age^f			40					
PoC ^e %			99					
$\begin{array}{cccccccccccccccccccccccccccccccccccc$			76/24					
n (post) ^c			522					
n (pre)			361					
Key Population			Recently-	diagnosed				
LRC Outcome			Linkage	(attending primary HIV visit within 6 months of orientation visit)				
Intervention Name			Project	CONNECT				
Author (Year) Location ^a			Mugavero	[23](2008) U.S.				

^aStudy Location

bSample size of pre-intervention group

 $\mathcal{C}_{\text{Sample size of post-intervention group}}$

 $d_{\rm M=Male,\;F=Female,\;T=Transgendered\;persons}$

 $^e_{\rm Persons~of~Color}$

f. Mean age unless specified as a median or category. Totals may not sum to 100% due to rounding.

 $\mathcal{E}_{\mathrm{Cohort}}$ study

Table 3

Comparison of characteristics between EBIs and non-EBIs, EIs and non-EIs included in PRS Best Practices Review

Characteristics	5 EBIs n (%)	12 Non-EBIs n (%)	5 Els n (%)	2 Non-EIs n (%)
Outcomes				
Linkage to HIV care	1 (20)	1 (8)	1 (20)	2 (100)
Retention in HIV care	3 (60)	9 (75)	4 (80)	0
Both	1 (20)	2 (17)	0	0
Re-engagement	0	0	0	0
Location				
U.S.	4 (80)	9 (75)	5 (100)	2 (100)
International	1 (20)	3 (25)	NA	NA
Primary Setting				
Clinic only	4 (80)	11 (92)	4 (80)	2 (100)
Clinic & Community b	1 (20)	1 (9)	1 (20)	0
Specific Population Focus $^{\mathcal{C}}$				
African American/black	0	0	2 (40)	0
Hispanic/Latino	0	0	3 (60)	0
Youth or young persons	0	1(9)	2 (40)	0
MSM	0	0	1 (20)	0
Women only	0	1(9)	0	0
Persons with substance use or mental health issues	1(20)	1(9)	0	0
Recently incarcerated	0	1(9)	0	0
Veterans	0	1(9)	0	0
Study-Related				
Baseline sample size (min, max)	96,1838	60,10095	43,11039	6, 28 ^a
Percent Persons of Color (mean)	81%	86%	88%	NR
Percent Women (mean)	36%	48%	22%	NR

 $[^]a\mathrm{Sample}$ sizes reflect the number of persons testing HIV positive.

EBI = Evidence-based intervention

EI = Evidence-informed intervention

NR = Not reported

^cMultiple responses possible