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Changes in Perceived Discrimination in Healthcare Settings Reported by HIV Patients in the United States from 1996 to 2011– 2013

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Background

Discrimination in healthcare settings is a barrier to healthcare engagement, which for HIV patients is essential for reducing morbidity, mortality, and the likelihood of HIV transmission. The most recent published United States national estimates of discrimination in healthcare settings reported by HIV patients are from 1996, when 26% of HIV patients in care reported such experiences of discrimination.¹ These discriminatory experiences were negatively associated with access to care, quality ratings of medical and hospital care, and trust in doctors or clinics.¹ We analyzed two nationally representative datasets to assess change in discrimination in healthcare settings reported by HIV patients from 1996 to 2011–2013.

Methods

The HIV Cost and Services Utilization Study (HCSUS) and the Medical Monitoring Project (MMP) used similar probability sampling methods to generate national estimates of the characteristics of HIV-positive adults receiving medical care in the United States. Briefly, both projects recruited participants from population-based samples of outpatient HIV care facilities and collected data via in-person or telephone interviews with a matched medical record abstraction.^{2, 3} The facility response rate was 81% in HCSUS and 85% in 2013 for the MMP; the patient response rate was 71% in HCSUS and 55% in 2013 for the MMP. Both projects measured perceived discrimination in healthcare settings based on a positive response to any component of the interview question: "*Has anyone in the healthcare system ever done any of the following to you since testing positive for HIV? a. Exhibited hostility or a lack of respect toward you; b. Given you less attention than to other patients; c. Refused you service"*. An affirmative answer to the follow-up question: "*Did the discrimination occurr because of your HIV infection?*" measured whether the perceived discrimination occurred because of the patient's HIV status.

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All HCSUS participants were included in the analysis but MMP participants were restricted to those participating in the 2011–2013 cycles. Analyses incorporated the surveys' respective complex sample designs, unequal selection probabilities, and differential nonresponse to calculate weighted prevalence estimates. We assessed significant differences in reported discrimination between the time-periods, overall and within subgroups, via linear contrasts. These incorporate pooled variance estimates for the combined survey data sets and t-tests of the null hypothesis of no difference using the conventional threshold of 0.05 and two-sided tests of differences.

HCSUS received approval from the RAND Corporation's IRB.² As public health surveillance; MMP was exempt from IRB review. Informed consent was obtained from all participants in both projects.

Results

HCSUS patients were 77% male, 33% African American, with a mean age of 39 years, and mean time since HIV diagnosis of 5 years; while MMP patients were 74% male, 42% African American, with a mean age of 47 years, and mean time since HIV diagnosis of 7 years. Overall, perceived discrimination in healthcare settings reported by HIV patients significantly decreased over time, from 24% in 1996 to 15% in 2011–2013 (9% point decrease, 95% confidence interval –6,–12). Significant decreases were observed among all groups except among persons: \geq 50 years of age, with a CD4 cell count of 500 cells per mm³ or higher, or persons of "other" (i.e., Asian American, American Indian/Alaskan Native, multiracial, or Native Hawaiian/Pacific Islander) race/ethnicity. (Table 1).

Discussion

Between 1996 and 2011–2013, perceived discrimination in healthcare settings reported by HIV patients declined significantly, overall and among most sub-groups. Improvements over time in HIV clinicians' engagement in HIV prevention discussions with patients following recommendations made in 2003 by the Centers for Disease Control and Prevention, the Health Resources Services Administration, the National Institutes of Health and the HIV Medical Association incorporating HIV prevention into the medical care of persons living with HIV,⁴ may have played a large part in reducing communication barriers between clinicians and patients, which in turn may have reduced patients' perceptions that HIV clinicians engaged in actions that patients perceived discriminatory. Additionally, changes in public acceptance of social issues affecting some populations heavily impacted by HIV ⁵ may have also been a contributing factor.

Although the observed decrease suggests progress, 15% of HIV patients still perceive discrimination in their care, which indicates room for improvement. Furthermore, significant declines were not observed among certain groups, including persons \geq 50 years of age, who account for 48% of persons with diagnosed HIV infection in the United States.⁶ Ensuring that all HIV-positive persons receive care in settings free from discrimination may require a better understanding of the healthcare settings in which discriminatory practices occur and enhanced communication training for clinicians and staff.

This analysis is subject to several limitations. First, because HCSUS and MMP response rates were lower than optimal, our discrimination measures may be subject to some measurement error. However, both surveys had information on all sampled facilities and patients and were able to assess factors associated with non-response. ^{3,7} This information was used to adjust the estimates to reduce non-response bias using standard methods,⁸ which follows recommendations from the Office of Management and Budget's (OMB) Standards and Guidelines for Statistical Surveys. The stratified results may be less subject to bias, since they would not be affected by any differential response among the examined groups. The fact that almost all stratified estimates indicate a decrease supports the finding of an overall decrease in discrimination. Second, some residual measurement error may exist due to self-report of discrimination. Finally, combining the HCSUS and MMP datasets to determine statistically significant differences assumes equivalent survey methods, which may overstate the actual significance level by underestimating the variance.

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Dr. Eduardo Valverde had full access to all the data in the study and takes responsibility for the integrity of the data and the accuracy of the data analysis

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Table 1.

Changes in reported perceived healthcare discrimination attributed to one's HIV status, by selected characteristics—United States, 1996–2011/2013

| | | U.S. HIV patients, 1996 (HCSUS) | | | U.S. HIV patients [*] , 2011- 2013 (MMP) | | | | |
|---------------------------------------------------------------------------------------|---------------------------|------------------------------------|--------------------------------------|-----------------------------|------------------------------------------------------|--------------------------------------|------------------------|-----------------------------------------|-----------------------------------------------------------------------------|
| | N (%) | Weighted % | 95% Confidence Intervals | N (%) | Weighted % | 95% Confidence Intervals | % point change | 95% Confidence Intervals | P-Value |
| Total | 2859 | 24 | 22, 27 | 8494 | 15 | 13, 16 | -9 | -12, -6 | P < .001 |
| Gender Male Female | 2014 845 | 24 23 | 22, 27 19, 27 | 6126 2364 | 14 17 | 12, 16 15, 19 | -10 -6 | -14, -7 -10, -1 | P < .001 P = 0.01 |
| Age (years) 18–34 35–49 50 or older | 985 1588 286 | 25 25 18 | 22, 28 21, 29 13, 24 | 1918 3643 2903 | 14 16 14 | 12, 16 14, 18 12, 16 | -11 -9 -4 | -15, -7 -13, -5 -10, 2 | $\begin{array}{l} P < .001 \\ P < .001 \\ P = 0.16 \end{array}$ |
| Race/ethnicity ** African American Hispanic/Latino Other *** White | 955 415 91 1398 | 16 21 19 31 | 13, 20 16, 26 11, 30 27, 34 | 3847 1941 377 2329 | 11 14 22 19 | 10, 13 12, 16 18, 26 17, 22 | -5 -7 +3 -12 | -8, -1 -12, -1 -6, 14 -15, -7 | $\begin{array}{l} P = 0.01 \\ P = 0.01 \\ P = 0.47 \\ P < .001 \end{array}$ |
| Sexual behavior/orient MSM MSW WSM | 1368 532 741 | 26 21 23 | 23, 29 17, 26 18, 28 | 3894 2071 2310 | 15 11 17 | 13, 17 9, 14 15, 19 | $-11 \\ -10 \\ -6$ | -14, -7 -15, -4 -10, -1 | $\begin{array}{l} P < .001 \\ P < .001 \\ P = 0.03 \end{array}$ |
| Education Less than high school (HS) HS degree More than HS | 721 804 808 | 18 25 27 | 14, 22 22, 28 23, 31 | 1851 2346 4290 | 13 12 17 | 11, 14 10, 14 15, 19 | -5 -13 -10 | -9, -1 -17, -9 -14, -5 | $\begin{array}{l} P = 0.01 \\ P < .001 \\ P < .001 \end{array}$ |
| Insurance Private Public No insurance | 951 1637 267 | 24 26 17 | 21, 27 23, 29 14, 21 | 2351 4149 1800 | 16 17 10 | 13, 18 14, 19 8, 12 | -8 -9 -7 | -12, -5 -12, -5 -12, -2 | $\begin{array}{l} P < .001 \\ P < .001 \\ P = 0.01 \end{array}$ |
| CD4 count per mm3 0-49 50-199 200-499 500 or higher | 659 853 1094 253 | 27 26 21 22 | 25, 30 23, 29 18, 24 15, 31 | 299 853 3467 3428 | 16 13 14 16 | 11, 21 10, 15 12, 16 14, 18 | -11 -13 -7 -6 | -14, -5 -17, -9 -10, -3 -14, 1 | P < .001 P < .001 P < .001 P < .001 P = 0.10 |

Infection diagnosed after 1996.

** Based on self-reported information on race/ethnicity from questions based on the Office of Management and Budget (OMB) DIRECTIVE NO.
 15 Race and Ethnic Standards for Federal Statistics and Administrative Reporting.

*** Asian American, American Indian/Alaskan Native, multiracial, or Native Hawaiian/Pacific Islander race/ethnicity.

**** Based on self-reported information on sexual behaviors for sexually-active persons (past 12 months for MMP, past 6 months for HCSUS), sexual orientation was used for celibate persons: MSM (men who had sex with men, gay/bisexual orientation for celibate men); MSW (man who only had sex with women, heterosexual orientation for celibate men); WSM (women who had sex with men, heterosexual orientation for celibate women).