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# Cervical Cancer Control for Hispanic Women in Texas: Effective Strategies from Research and Practice

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## Abstract

**Purpose**—Hispanic women in Texas have among the highest rates of cervical cancer incidence and mortality in the country. Increasing regular Papanicolaou test screening and HPV vaccination are crucial to reduce the burden of cervical cancer among Hispanics. This paper presents lessons learned from community-based cervical cancer control programs in Texas and highlights effective intervention programs, methods and strategies.

**Methods**—We reviewed and summarized cervical cancer control efforts targeting Hispanic women in Texas, focusing on interventions developed by researchers at the University of Texas, School of Public Health. We identified commonalities across programs, highlighted effective methods, and summarized lessons learned to help guide future intervention efforts.

**Results**—Community-academic partnerships were fundamental in all steps of program development and implementation. Programs reviewed addressed psychosocial, cultural, and access barriers to cervical cancer control among low-income Hispanic women. Intervention approaches included lay health worker (LHW) and navigation models and used print media, interactive tailored media, photonovellas, client reminders, one-on-one and group education sessions.

**Conclusions**—Small media materials combined with LHW and navigation approaches were effective in delivering Pap test screening and HPV vaccination messages and in linking women to services. Common theoretical methods included in these approaches were modeling, verbal persuasion, and facilitating access. Adaptation of programs to an urban environment revealed that intensive navigation was needed to link women with multiple access barriers to health services.

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Conflict of Interest

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Collectively, this review reveals 1) the importance of using a systematic approach for planning and adapting cervical cancer control programs; 2) advantages of collaborative academiccommunity partnerships to develop feasible interventions with broad reach; 3) the use of small media and LHW approaches and the need for tailored phone navigation in urban settings; and 4) coordination and technical assistance of community-based efforts as a way to maximize resources.

#### Introduction

Cervical cancer incidence rates are about 70% higher among Hispanics than non-Hispanic whites in the U.S. [1] and among Hispanics residing in Texas compared to other states (incidence: 14 vs. 12/100,000 and mortality: 4 vs. 3/100,000). Papanicolaou (Pap) test screening decreases both incidence and mortality of cervical cancer [2], yet 25% of Hispanic women are non-adherent to screening guidelines [3]. Similarly, despite the fact that the HPV vaccine protects against high-risk HPV and has been available since 2006 [4,5], only 33.4% of girls age 13–17 have completed the 3 dose vaccine [6]. Access barriers, lack of a regular health care provider, lower health literacy, low acculturation, lower SES, immigration status, lower education, cultural beliefs and structural barriers contribute to lower rates of Pap test screening and HPV vaccination among Hispanic women [7–9]. Interventions to improve utilization of recommended prevention and control of cervical cancer are needed for Hispanics to decrease cervical cancer-related health disparities [1,10,11].

This paper describes our community-based cervical cancer control efforts in Texas aimed at increasing Pap test screening and HPV vaccination among Hispanic women. The intent of this paper is to describe selected effective cervical cancer control interventions conducted with Hispanics in Texas. While this paper does not represent a systematic review of the extant literature, it does identify and describe effective planning and participatory approaches and intervention methods and strategies across programs. We also discuss how the development of research and practice networks can build an infrastructure to improve cervical cancer control in Texas and the U.S.

#### Effective Approaches to Increase Cervical Cancer Control

#### **Recommended Intervention Approaches**

The Guide to Community Preventive Services (Community Guide) is a resource that provides recommendations about evidence-based public health interventions and policies [12] and includes recommendations for effective intervention strategies to increase cervical cancer screening [13]. Recommended client-directed approaches are: one-on-one education, use of small media (videos and printed materials such as letters, brochures, and newsletters to motivate people to be screened), and client reminders. Recommended provider-directed approaches include provider assessment and feedback [13,14]. Unfortunately, few studies have evaluated specific types of one-on-one approaches (e.g. lay health worker), or combinations of approaches (one-on-one with small media) to result in recommendations on specific strategies; likewise, there are too few studies with Hispanic women to make specific recommendations for Hispanics generally or for specific Hispanic subpopulations. While the Community Guide provides recommendations for increasing adolescent vaccination, it does not provide guidance for increasing HPV vaccination specifically [15]. Recommendations include 1) home visits, reducing out-of pocket costs, and vaccination through school-based programs to enhance access; 2) incentives, client reminder systems, and school immunization requirements to enhance community demand; and 3) immunization information systems, provider reminders, provider assessment and feedback, and standing orders. Additionally, the published literature show that although patient reminders may not be effective in increasing vaccine uptake [16] they can increase HPV vaccine series completion [16–18]. Further, provider-directed strategies (provider reminders, education, and feedback) were most effective for increasing HPV vaccine uptake, whereas family-directed strategies (parent reminders and education) promoted completion of all three doses [19]. Groups receiving both provider- and family-directed strategies had the highest vaccination rates [19].

#### **Developing an Infrastructure for Cervical Cancer Control in Texas**

#### **Community-Academic Partnerships**

We have formed several networks of partners to address cancer control in Texas, and more recently have developed partnerships for cervical cancer control specifically. The Cancer Prevention and Control Research Network (CPCRN), established in 2002 with funding from the Centers for Disease Control and Prevention (CDC) and the National Cancer Institute (NCI), includes 10 centers in 9 states [20]. Each center has a variety of academic, health care provider and community organization partners who work together to accelerate the use of evidence-based cancer control programs in communities [21]. In Texas, we established Latinos in a Network for Cancer Control (LINCC) as our CPCRN and developed a collaborative cancer control research and practice agenda which led to new collaborations, funding, and research to reduce cervical cancer in Texas.

The Community Networks Program Centers (CNPC) funded through NCI cooperative agreements with 25 academic sites across the U.S. [22] is focused on reducing cancerrelated disparities through community-based education, training, and research. As a joint program of the University of Texas School of Public Health (UTSPH) and MD Anderson Cancer Center (MDACC), our CNPC, *Latinos Contra el Cancer*, focuses on increasing cancer control in Houston, El Paso, and the Lower Rio Grande Valley of Texas. As such, we have worked with community partners to develop and implement cancer control programs in these communities. While both LINCC and the CNPC served to bring together academic and community partners to develop cancer control programs, an increased focus on cervical cancer was needed.

#### **Cervical Cancer-Free Texas Initiative**

Texas joined the Cervical Cancer-Free America coalition in April 2011 with the goal of reducing or eliminating cervical cancer in Texas by increasing regular Pap testing and HPV vaccination rates. Cervical Cancer-Free Texas (CCFTx) collaborates with existing organizations and cancer prevention and control stakeholders throughout the state and provides an infrastructure through which evidence-based cervical cancer control programs

are identified or developed, disseminated, and sustained. It offers the unique opportunity to maximize the impact of existing efforts throughout the state by leveraging resources and building a coordinated approach to cervical cancer control. Below, we describe several efforts developed and implemented through the networks described above (CPCRN, CNPC, and CCFTx) and highlight intervention methods and delivery strategies shown to increase cervical cancer control among Hispanics in Texas.

#### **Research-tested Intervention Approaches in Hispanic Communities**

#### Increasing Cervical Cancer Screening among Hispanic Farmworkers

Funded through a CDC collaborative agreement, Cultivando la Salud (CLS) was developed by the National Center for Farmworker Health (NCFH) in collaboration with the UTSPH Center for Health Promotion and Prevention Research (CHPPR) [23]. The CLS program sought to modify factors influencing Pap testing through a culturally competent program delivered by lay health workers (LHWs) to Hispanic women 50 and older in farmworker communities. The LHW model is based on peer health education in which community members deliver educational messages and connect women with health care resources [24-32] and has been effectively used to increase access to health services including Pap test screening [27,30,33–37]. The CLS program used Community Guide recommended approaches including one-on-one education and small media strategies for increasing screening [38]. We developed CLS using Intervention Mapping (IM), a systematic approach to developing theory and evidence-based health promotion programs. CLS materials included those directed at both the target community (Hispanic women living in farmworker communities), program adopters (clinic directors and outreach coordinators), and program implementers (LHWs). They included: 1) a Program Manual designed to influence adoption and implementation (e.g. instructions for starting a LHW program); 2) a Breast and Cervical Cancer Training Curriculum for clinic staff to train LHWs; 3) a Teaching Guide for LHWs to carry out educational sessions; and 4) Educational Materials (i.e., a flipchart and DVD with information and motivational messages on screening recommendations, role model stories, and provider communication.

We used a pre-post comparison group design with matched pairs of communities in two geographic regions to evaluate the program [39]. Participants were recruited by trained data collectors through door-to-door outreach, and the intervention was also delivered at participants' homes. At six-month follow-up, screening completion was higher among women in the intervention compared with control group for mammography (40.8% v. 29.9%) and Pap test (39.5% v. 23.6%) [39–42]. Program materials and messages also successfully changed screening knowledge, self-efficacy, perceived risk, and decisional balance [39–42]. A subsequent study demonstrated the effectiveness of the program on increasing repeat screening (56% in the intervention condition completed screening versus 36% in the comparison condition) [43,44]. Another study that implemented the CLS program in Hays County, Texas, showed that 72% of participants completed screening, a higher rate than in the original intervention trial [45].

#### AMIGAS (Ayudando a Las Mujeres con Información, Guía y Amor para su Salud)

AMIGAS is a LHW-delivered program to increase Pap test screening among women of Mexican origin [46,47]. Like CLS, the AMIGAS program was developed using IM [23] and included both one-on-one education and small media strategies [12] but focused on younger women. Program components were: a video novella; a flip chart; games and activities that included cards to help LHWs identify women's stage of readiness to be screened; a contract sheet titled "mi promesa" (my promise); and a training manual for LHWs. The intervention was delivered one-on-one by LHWs.

AMIGAS was evaluated in a randomized controlled trial conducted in three sites: El Paso, Texas, located along the US/Mexico border; Houston, Texas, a large urban area; and Yakima Valley, Washington, a rural farming community. Participants were recruited using flyers and in-person contact in a variety of locations including beauty salons, jewelry stores, bakeries, laundromats, schools, community centers, churches, and retail stores. Women were randomized to one of four groups: video and flip chart, video alone, flip chart alone, or a group that did not receive education from a LHW. In the intent-to-treat analysis, women in all three intervention groups were more likely to be screened compared with the group not receiving LHW education: 52.3%, 41.3%, 45.5%, 24.8% in the video and flip chart, video only, flip chart only and control groups respectively. There was no statistically significant difference in screening among the three intervention groups. The pattern was similar for the per protocol analysis, but percentages screened were slightly higher. Likewise, the pattern was similar for the three study sites, but the difference was not statistically significant for Houston.

#### **CLS Houston**

The goal of CLS Houston was to adapt the CLS program to reach Hispanic women residing in the Greater Houston Area who were younger, more ethnically diverse, and who may experience additional barriers to screening. Using IM [23], we assessed community needs and resources, identified determinants of screening, and developed change objectives for the program. We reviewed CLS methods and strategies and made decisions about needed changes. The IM process helped identify core elements of the program to maintain as well as new elements needed to address the contextual realties of Hispanics residing in Houston. We determined that the behaviors and determinants targeted by the original CLS program were appropriate and that the majority of messages could remain the same. However, we identified important environmental influences that could hinder cervical cancer screening in Houston. For example, due primarily to safety concerns, LHWs were less willing to recruit door-to-door and deliver the intervention in participants' homes (as implemented in rural communities). Consequently, we decided to deliver the intervention in community settings through group sessions. Another important change was addition of an intensive navigation component to help participants who needed more than a referral to local services to complete screenings. Navigation included ongoing support to address complex barriers to accessing affordable screening services in Houston. LHWs delivered telephone-based support tailored to needs of participants, providing logistic assistance, reminders, or information to help connect women to screening services. Preliminary analyses indicate that the program has been effective in increasing cervical cancer screening among participants.

#### Collaborating with 2-1-1 to Increase Cervical Cancer Screening

With funding from the Cancer Prevention Research Institute of Texas (CPRIT), we collaborated with Texas 2-1-1 to increase access to cancer control services for large numbers of minority individuals with low SES. The 2-1-1 Helpline is a telephone-delivered referral program to help link callers to local and affordable programs and services to meet their basic needs (e.g., housing, health, or social services). Based on a pilot study conducted in 2011, we found that the majority (70%) of 2-1-1 callers needed at least one cancer prevention service [48]. Many are unaware of existing health services or experience financial and transportation barriers. Trained 2-1-1 Information Specialists (IS) use a cancer prevention assessment tool to identify callers in need of services (including Pap test screening and HPV vaccination), provide referrals to low-cost and local health care providers, and provide ongoing navigation support to address barriers. The phone navigator provides tailored assistance (e.g., emotional support, motivation, health information, translation support, direct connection with health service, and assistance making appointments). This new model for increasing access takes advantage of the broad reach of 2-1-1 to provide low-cost cervical cancer control services to those most in need.

# Research to Practice: Review of Community-based Prevention Programs to Address Cervical Cancer

While research studies led by academic institutions in collaboration with community partners can provide evidence of effective approaches to increase cervical cancer screening, examining grassroots efforts led by community organizations can also inform our understanding of what works in particular settings.

#### **CPRIT Prevention Projects**

Over the last four years, Texas has benefited from the availability of funding from CPRIT to address cancer prevention efforts, including cervical cancer control. Since 2010, 32 programs have been funded in Texas with the goal of expanding access to and utilization of cervical cancer screening and HPV vaccination services. CPRIT priority areas include underserved geographic areas and populations disproportionately affected by cervical cancer, many targeting high-risk minority women, particularly Hispanics. Programs are based in communities throughout Texas, including rural and underserved areas along the Texas-Mexico border (see figure 1).

These programs are aimed at reducing cervical cancer disparities in Texas with a variety of evidence-based strategies to increase HPV vaccination and/or cervical cancer screening (see figure 2).

Nearly all programs use one-on-one and/or small group approaches to deliver education in clinics or the community. Bilingual LHWs are commonly used to conduct outreach and deliver education and navigation services. Many programs offer free or low-cost preventive services. When screening or HPV vaccination cannot be provided on site, referral and/or navigation is used to connect women to these services. Client reminders are delivered

through various methods, including mail, email, text message, and telephone. Other innovative approaches used include iPad-based education and social media networks.

The CCFTx initiative aims to maximize the impact of these cervical cancer prevention projects by convening CPRIT-funded program leaders throughout the state, organizing face-to-face meetings and facilitating networking opportunities among investigators. The group discussed ways that CCFTx and CPRIT can better share information and coordinate activities across projects. We conducted assessments of CPRIT-funded projects and shared information with grantees about intervention strategies, evaluation methods, outcome measures, and barriers to achieving goals and solutions identified by investigators. In-depth interviews are being conducted to identify best practices and successful strategies to overcoming barriers. The long-term goal is to identify successful intervention strategies that can be replicated and disseminated statewide.

### Discussion

This overview of cervical cancer interventions for Hispanic women in Texas highlights a number of important lessons learned to improve cervical cancer prevention and control in Texas. These include: 1) the value of using systematic planning to develop or adapt programs; 2) the advantages of using community-based participatory research (CBPR) methods and forming community-academic partnerships; 3) the use of small media and LHW approaches, and the need for tailored phone navigation in urban settings to address access barriers; and 4) coordination and technical assistance of community-based efforts as a way to maximize resources, ensure the use of evidence-based approaches, and increase understanding about what works where.

Intervention Mapping (IM) guided the development or adaptation of the interventions described here [23]. While it is difficult to claim that without this systematic planning approach we would not have been able to develop effective interventions, we can point to specific decisions that were guided by IM during the planning phases likely influenced outcomes. Such decisions included 1) whether recommended Community Guide approaches are likely to influence change given determinants of screening and vaccination identified in the needs assessment phase, 2) whether to maintain certain components of a program during an adaptation planning effort, and 3) considerations of feasibility and context, including a close examination of program adopters and implementers, what they need to do, and what methods and strategies should be included to accelerate program use and sustainability.

A central premise of IM is CBPR, including participatory planning at all stages. The development of the cancer control networks described above greatly facilitated our ability to engage community and practice partners. The community and provider participation in the programs described here occurred at each phase, collaborating with researchers from conceptualization through delivery, data collection, and interpretation of findings. The partnerships allowed us to begin these initiatives with the full support of our community-based cancer control partners, at least partly because cervical cancer screening and HPV vaccination had previously been identified as important goals in the LINCC, CNPC, and CCFTx research and practice agendas that were developed by jointly identifying community

needs, resources, and goals. The development of these types of partnerships is important for extending the reach of effective interventions [49,50].

We provide examples (CLS Houston and the 211 collaboration) of current adaptations of evidence-based interventions, which build on lessons learned from previous studies with Hispanics in Texas. For example, the AMIGAS study showed that the use of LHWs to recruit women and deliver education door-to-door was not effective in Houston as compared to the other rural and semi-rural sites included in the study. The formative research conducted as part of the CLS Houston study also confirmed LHWs' reluctance to recruit participants door-to-door due to safety and other concerns. Additionally, the complexity of barriers to accessing care in an urban setting with perhaps more resources, but also more confusion about services offered, transportation, and eligibility for existing programs were accentuated in Houston. Therefore, both the CLS Houston adaptation and 2-1-1 intervention included more intensive navigation by phone to connect women in the community to screening services.

Much like hospital-based patient navigators, community-based navigators, or "health coaches," provide support due to barriers that uninsured, low literacy, and minority populations encounter accessing care for routine cancer screening [51]. Examples of community-based navigation activities from the programs described here include emotional support, reminders about appointments, addressing childcare barriers, and providing information regarding eligibility and location of reduced or free health services [52]. Evidence from previous work shows that programs targeting minority populations that include navigation have increased use of preventive services for colorectal cancer screening [52–56].

In the 2-1-1 program, the "coaching calls," based on motivational and problem solving (MAPS) methods, aimed at increasing motivation for screening and/or vaccination but also included intensive navigation support to facilitate utilization of cancer prevention services. Phone navigators at the 2-1-1 Helpline were trained to use the MAPS approach [57,58], complementing the intensive Alliance of Information and Referral Systems (AIRS) training previously received through the 2-1-1 Helpline information and referral training program [59]. In the Houston-adapted CLS program, community-based navigation services were also delivered by telephone to help connect participants to cancer screenings services. To facilitate navigation, LHWs relied on databases and online resources to identify clinics providing low-cost services and eligibility for subsidized rates, and used zip code information to link participants to clinic and transportation options. This computer-assisted navigation program enabled navigators to serve women throughout the Houston area. Thus, while traditionally, the primary requirement for LHWs or navigators is that they are community members, having similar traits, such as ethnicity and socioeconomic status, or sharing similar life experiences, both the 2-1-1 and LHW navigators in the Houston-based programs needed to have communication, problem solving, telephone, and computer skills. These adapted delivery methods and strategies give rise to a potentially new "job description," requiring specific skills and specialized training to support women in urban communities.

Finally, this paper presents lessons learned from Texas cervical cancer prevention experiences, from program development to dissemination. In general, our studies support existing recommendations for the use of LHWs delivering one-on-one and small media interventions to increase screening. Guided by social cognitive theory, common theoretical methods included in these LHW-delivered approaches were modeling, verbal persuasion, and facilitation [23]. The recent opportunity for cancer prevention research provided by CPRIT has placed the Texas cervical cancer prevention community in a unique position to advance intervention and dissemination research. The development, implementation, and evaluation of cancer prevention intervention examples from the CPRIT-funded projects provide valuable insights and lessons learned regarding program adaptation for new populations (i.e., from rural to urban) and incorporation of new prevention opportunities (e.g., adding HPV vaccination to Pap screening education programs). Moreover, the importance of using a community-academic collaborative approach to identify and understand cervical cancer disparities is reaffirmed. These collaborative partnerships bolster delivery and evaluation of community-based cervical cancer intervention research projects and provide a growing network of community-academic partnerships to reach, educate, and connect the most vulnerable and medically underserved groups to cervical cancer prevention services. The development of academic-community partnerships also opened the door for rapid response to funding opportunities that represented mutually beneficial programs and outcomes, fostering trust and sustaining growth in collaborative efforts focused on cervical cancer intervention research. Ultimately, these collaborative efforts will continue to provide important insights for the cervical cancer prevention community at-large, including reaching and delivering effective interventions to vulnerable women in diverse community settings.

Findings summarized in the programs reviewed may have limited generalizability. Since the projects described were conducted with Hispanics in Texas of primarily Mexican American descent, the findings may not be applicable to Hispanics in other parts of the country or other nations of origin. Nevertheless, while some adaptation are likely needed for successful implementation of any cervical cancer control intervention, the core elements of the programs reviewed including content and delivery approaches are likely to be similarly effective among Mexican American populations in the US. Additionally, a common element across these studies is one that improves generalizability; they were all delivered in "real world" settings assessing the effectiveness of the interventions rather than the efficacy in tightly controlled conditions. The specific adaptations needed for these programs to be acceptable and effective across populations and settings and the most effective strategies for broad scale-up of such programs represent important area of new research.

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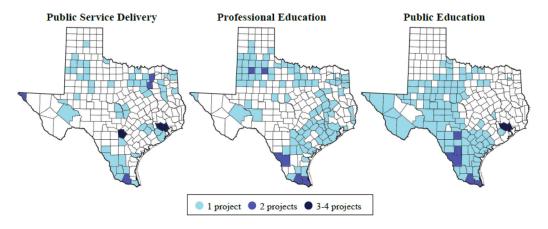
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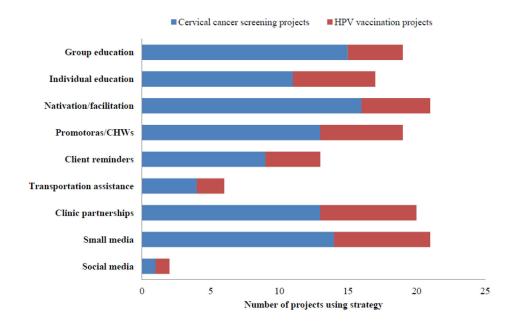
#### **Research Highlights**

- A systematic planning approach to develop or adapt health intervention programs guides tailoring to new contextual and population realities
- Advantages of using community-based participatory research methods and forming community-academic partnerships to reach underserved minority populations is reviewed
- Review use of small media and LHW approaches to deliver phone navigation to address access barriers in urban Hispanic populations



#### Figure 1.

Counties reached by CPRIT cervical cancer prevention projects. Data obtained from the Cancer Prevention Research Institute of Texas (CPRIT) as of January 2013.





Intervention strategies used by CPRIT cervical cancer prevention grantees.