

No Worker is an Island: Physical and Social Isolation at Work in the United States

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[§] See e.g., 45 C.F.R. part 46.102(l)(2), 21 C.F.R. part 56; 42 U.S.C. §241(d); 5 U.S.C. §552a; 44 U.S.C. §3501 et seq.

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Running Head Title: Isolated Work in the United States

1. Abstract

Objective: To estimate the prevalence of physically and socially isolated work in the United States, including by detailed occupation.

Methods: Cross-sectional study linking O*NET isolated work prevalence estimates with Bureau of Labor Statistics' employment estimates to produce numbers and percentages of physically and socially isolated U.S. workers.

Results: Different definitions of physical and social isolation produced a range of prevalence estimates. In 2023, between 6.8 million and 36.1 million U.S. workers were physically isolated (4.0-21.5%; n=167,849,800); and between 2.2 and 9.9 million U.S. workers were socially isolated (1.3-5.9%). Estimates varied by occupation.

Conclusion: Physical and social isolation at work are common and likely distinct conditions with unique risks and solutions. However, neither risks nor solutions have been well-characterized. Evaluating isolated-worker-protection practices and scaling effective interventions could improve isolated workers' health and safety.

2. Keywords

Occupational Health; Accidents, Occupational; Social Isolation; Cardiovascular Diseases; United States Occupational Safety and Health Administration

3. Learning Outcomes

- Estimate the number of U.S. workers who operated in physical or social isolation during 2023
- Identify several occupations with relatively high numbers or proportions of isolated workers
- Explain how physical or social isolation at work might relate to the occurrence of adverse health outcomes
- Describe challenges of assessing physical or social isolation at work
- Summarize existing Occupational Safety and Health Administration (OSHA) standards related to physically isolated work

4. Introduction

It is important to understand the scale of isolation among U.S. workers. Workers can be isolated physically or socially. *Physically isolated work* (aka *lone work*) is a potentially hazardous working condition, in which an individual cannot be seen or heard by co-workers for more than a few minutes.¹ *Socially isolated work* is a pervasive lack of social contact or communication while at work.² These working conditions can, but do not necessarily, co-occur. A teleworker may be physically isolated and socially connected, whereas a night janitor may be both physically and socially isolated.

The U.S. Surgeon General's *Advisory on the Healing Effects of Social Connection and Community* brought widespread attention to relationships between social connection and health.^{2,3} Various adverse physical, mental, and cognitive outcomes are associated with social isolation and loneliness, including heart disease, stroke, suicide, and mortality, likely manifesting via complex social and biological pathways.⁴⁻⁶

Instrumental social support can be especially important during emergencies. A study of 75 cardiac deaths among oil and gas extraction workers reported at least 33% of decedents were working alone at the time of the incident.⁷ Rapid initiation of cardiopulmonary resuscitation (CPR) and defibrillation is consistently associated with increased survival of a non-traumatic cardiac arrest.^{8,9} Researchers have also reported associations between longer median emergency medical service (EMS) response times and increased injury mortality,¹⁰ a finding which, according to a 2015 systematic review, may vary somewhat by injury type.¹¹ The assumed benefits of social support during emergencies underpin various safety practices, including the “buddy system”,¹² emergency preparedness and response,¹³ and confined space measures.¹⁴

Social isolation, on the other hand – a pervasive lack of social contact or communication² - limits opportunities for an individual to reap the health benefits of social support in all its forms.⁶

The prevalence of isolated work, as well as its risks and solutions, may vary by geography. The relative frequency of isolated work in each country is likely influenced by, among other things, its industrial and occupational mix (e.g., the relative shares of farmers, truck drivers, etc.) and its rurality. Policies addressing isolated work are geography-specific,^{1,15-17} which may further influence its frequency or risks. Access to trauma care varies geographically,¹⁸ which may increase the severity of isolated workers' health events. A recent study of out of hospital cardiac arrests (OHCAs) found variation in median EMS response time, median treatment time, and likelihood of survival by country, even among countries in the relatively affluent European Union.¹⁹ Jurisdictions with fewer technological and human resources dedicated to EMS may be challenged to provide timely care for isolated workers or even locate their emergencies.²⁰

Prior studies have identified employment as an important factor shaping individuals' social connections and health outcomes.⁶ Recent experimental research using LinkedIn algorithms corroborates decades-old research on the strength of weak ties for finding jobs and advancing professionally.^{21,22} A recent cluster-randomized trial reported improvements in cardiometabolic health among some high-risk workers who were provided job flexibility and supervisor support.²³ A separate cluster-randomized study found supervisor training may help reduce employees' loneliness.²⁴ Risk mitigation strategies for isolated work likely depend on the nature of workers' isolation. Individuals who were physically isolated during pandemic lockdowns mitigated social isolation through virtual interaction.²⁵ On the other hand, while

resuscitation assistance technology is advancing,²⁶ a human remains the primary delivery mechanism for CPR and defibrillation.

It is currently unknown how isolated U.S. workers are while at work or which jobs might be especially isolating. In this paper we analyzed national survey data to estimate the prevalence of physically and socially isolated work in the United States, in 2023 and projected into 2033, overall and by occupation.

5. Methods

Setting and study design

We conducted a cross-sectional analysis of publicly available data to estimate the prevalence of isolated work and the number of isolated workers in the U.S., overall and by occupation. The unit of analysis was occupation, as defined by a 2018 Standard Occupational Classification (SOC) code. We linked U.S. employment estimates with data on occupational characteristics, including the distributions of physical and social isolation for each occupation. We also conducted an exploratory post-hoc analysis to explore temporal trends in occupational prevalence. This activity was reviewed by CDC, deemed not research, and was conducted consistently with applicable federal law and CDC policy.[§] We have uploaded the completed STROBE checklist as Supplementary Digital Content, <http://links.lww.com/JOM/C411> (SDC).

Data sources/measurement

We obtained occupation-specific prevalence estimates of isolated work from the Occupational Information Network (O*NET) database (v28.3, released 5/2024),²⁷ a public database containing detailed descriptions of select U.S. occupations. The estimated number of U.S workers overall and in select occupations during 2023, as well as similar estimates projected for 2033, came from

[§] See e.g., 45 C.F.R. part 46.102(l)(2), 21 C.F.R. part 56; 42 U.S.C. §241(d); 5 U.S.C. §552a; 44 U.S.C. §3501 et seq.

the U.S. Bureau of Labor Statistics Employment Projections (EP) program.^{27,28} We assumed that isolation prevalence within each occupation remains relatively stable through 2033. Sampling methods, including sample sizes and data collection methods, were determined by O*NET and the EP program methodologies. Eligibility for the cross-sectional analysis included detailed (six-digit) SOC present in both data sources. Eligibility for the post-hoc analysis included detailed SOC codes present in at least two O*NET data releases from 2012-2023 (v17.0-v28.3).

Variables

To estimate the frequency of physical and social isolation at work we used O*NET questions measuring workers' physical proximity to others and their contact frequency, respectively.

Respondents are asked "How physically close to other people are you when you perform your current job?" and provided five mutually-exclusive categorical responses [*I don't work near other people (beyond 100 ft.); I work with others but not closely (e.g., private office); Slightly close (e.g., shared office); Moderately close (at arm's length); and Very close (near touching)*].

Respondents are also asked "How much contact with others (by telephone, face-to-face, or otherwise) is required to perform your current job?" with five mutually exclusive categorical responses [*No contact with others; Occasional contact with others; Contact with others about half the time; Contact with others most of the time; Constant contact with others*]. Notably, neither of these questions specify whether workers are isolated from all people or specifically from co-workers.

To explore variation introduced by different definitions of isolated work, we created two dichotomous definitions of physical isolation and two of social isolation. The conservative definitions of work isolation included the percentage of O*NET respondents who reported the lowest category of physical or social interaction, respectively. The liberal definitions also

included respondents who reported the next lowest categories. Our decision to dichotomize the outcome of interest was influenced by several factors. First, so little is known about physical or social isolation at work in the U.S., establishing a baseline for exposure surveillance is worthwhile.²⁹ Second, prior analyses have explored the frequency of working in close physical proximity to other with these same data,³⁰⁻³⁴ and we did not want to duplicate those studies. Finally, while treating these data ordinally may be appropriate in studies of dose-response relationships between isolation and specific outcomes, this study estimates prevalence. Coding data continuously, and thus assuming the difference in each categorical response corresponds to a quantitatively equivalent degree of isolation, may be problematic.

Statistical Methods

We merged O*NET data and employment estimates by detailed SOC code and suppressed prevalence values recommended for suppression. We developed box plots to visualize the distribution of categorical responses for each question. We estimated the number of isolated workers in the study population overall and by occupation by multiplying O*NET prevalence estimates of isolated work by the number of workers in each occupation. The total numbers of isolated workers in the U.S. were estimated by applying aggregate prevalence estimates from the O*NET population to total U.S. employment estimates for 2023.

Recognizing the influence of COVID-19 on U.S. work arrangements, we explored, in an exploratory post-hoc analysis, whether the mean occupational prevalence of physically- or socially-isolated work changed, on average, from 2012-2019 vs. 2020-2023. We analyzed O*NET data by collection date and release date, which often differed. We used descriptive statistics, data visualization, and generalized linear mixed models to analyze temporal changes in the mean prevalence of isolated work. We developed four models, each one corresponding to a

separate definition of isolated work (see above: physical or social and conservative or liberal). The outcome, modeled as a binomial variable, was the proportion of workers in each occupation meeting the above definitions of work isolation. The numbers of respondents were treated as weights. Year of data collection was modeled continuously as a fixed effect and SOC codes were modeled with random intercepts, to account for different baseline levels of isolation. We also included a fixed effect term to test whether the relationship of interest was different during or after 2020, compared to data collected before 2020. In the post-hoc analysis we followed O*NET suppression recommendations and restricted the analysis to occupations with two or more time points. We specified, *a priori*, statistical significance for model parameters to be $p < 0.05$. All data management and statistical analyses were performed in R (v4.5.2) and RStudio (v2025.09.2, build 418), with support from the following packages: tidyverse, lubridate, lme4, ggpubr.

Finally, we conducted a sensitivity analysis of our cross-sectional results by repeating the cross-sectional analysis, albeit including values recommended by O*NET for suppression.

6. Results

Sample coverage

There were 698 SOC codes with data present in both the O*NET v28.3 and EP datasets for the cross-sectional study. Of the 715 SOC-O*NET codes corresponding to detailed SOC codes, 17 were not present in the EP data (2.4%). Of the 832 SOC codes in the EP dataset, 134 were not present in the O*NET data (16.1%). The O*NET data used in the post-hoc analysis (v17.0-v28.3) included 790 detailed SOC codes with data on social isolation and 788 codes with data on physical isolation. Of these codes, 658 codes had at least two measurements for socially isolated work (83.3%) and 648 codes had two or more measurements for physically isolated work (82.2%).

Distributions of isolation measures

Figure 1 summarizes the distributions of all responses for each of the 698 eligible occupations. Outliers were common, particularly at the lowest levels of isolation. Physical proximity appears to follow a left-skewed distribution with the lower and upper categorical responses having the lowest median percentages. Across occupations respondents indicated constant contact with others was required for the job more than half of the time (median=61.7%). The 25th, 50th and 75th percentile and interquartile range for the lowest level of contact frequency (“No contact with others”) were each zero.

[FIGURE 1]

Sample prevalence and occupational differences

The aggregated prevalence of isolated work and the number of isolated workers among eligible occupations are presented in Table 1. In 2023 there were between 5.3 and 28.2 million lone workers in eligible occupations, depending on the definition used, representing between 4% and 21.5% of the study population. These estimate ranges, and the ranges reported below, were the point estimates for the conservative and liberal definitions, respectively. Among workers in these occupations, between 1.7 and 7.8 million people worked in relative social isolation (1.3% or 5.9%, respectively). Assuming the occupation-specific prevalence estimates of isolated work remain unchanged, the number of isolated workers will increase by 2033, in keeping with projected employment growth, and the aggregated prevalence of isolated work will be stable. That said, the percentage of new jobs that are socially isolated may be slightly lower in 2033 than 2023 and the percentage of new jobs that are physically isolated (using the liberal definition only) may be slightly higher.

The prevalence and number of isolated workers for each of the 698 eligible occupations are presented in supplemental files (SDC Tables 1, <http://links.lww.com/JOM/C412> and 2, <http://links.lww.com/JOM/C413>). Occupations with the highest prevalence of conservatively defined physical and social isolation included (tree) fallers (82.2% physically isolated, SOC: 45-4021) and fine artists (81% physically isolated, SOC: 27-1013); and meat, poultry, and fish cutters and trimmers (52.6% socially isolated, SOC: 51-3022) and fast-food cooks (42% socially isolated, SOC: 35-2011). Occupations with the highest numbers of physically and socially isolated workers included common U.S. occupations, such as heavy truck drivers (612,751 physically isolated workers, SOC: 53-3032) and customer service representatives (375,530 physically isolated workers, SOC: 43-4051) and cooks (286,456 socially isolated fast-food cooks, SOC: 35-2011; 276,944 socially isolated restaurant cooks, SOC: 35-2014) and housekeeping workers (135,153 socially isolated workers, SOC: 37-2012).

National estimates

Applying prevalence estimates from Table 1 to total U.S. employment estimates in 2023, we estimated that in 2023, there were approximately 6.8 million physically isolated workers and 2.2 million socially isolated workers in the United States – using the most conservative definition of each (Table 2). Expanding the definitions to include workers alone in their offices and workers who have occasional contact with others increased those totals to 36.1 million and 9.9 million, respectively.

Temporal trends in work isolation

Descriptive statistics of temporal changes are visualized in Figure 2, displaying features relevant for longitudinal analyses. Prevalence data in each O*NET data release included data collected much earlier, as early as 2003 in our study. Figures 2A and 2C display how, when

analyzed by year of data collection, mean prevalence varies from year to year. When analyzed by O*NET release date, mean occupational prevalence appeared stable over time (Figures 2B and 2D). Regression results are summarized in SDC Table 3, <http://links.lww.com/JOM/C414>. We found evidence of temporal changes in the prevalence of physically isolated work, but only when defined liberally. From 2003-2019, the prevalence of liberally defined physical isolation at work increased modestly (annual change of 0.01 in log odds; OR=1.01, p=0.0018). From 2020-2023 the prevalence decreased (annual change of -0.190 in log odds; OR=0.827, p=0.00074). We did not identify linear relationships between time and either socially isolated work or conservatively defined physical isolation.

[Figure 2]

Sensitivity analysis with values recommended for suppression

There were no missing prevalence estimates for physical proximity or contact frequency. However, there were 96 social isolation values (2.8%, n=3,490) recommended for suppression with at least one suppressed value in 69 of the 698 eligible occupations (9.9%). In the 75 occupations with at least one physical isolation value recommended for suppression (10.7%), 112 values were recommended for suppression (3.2%). In a sensitivity analysis we included values recommended for suppression (SDC Tables 1, <http://links.lww.com/JOM/C412> and 2, <http://links.lww.com/JOM/C413>). Compared with Table 1 data, adding suppressed values increased the conservative and liberal estimates of socially isolated workers in the study population by 341,016 and 453,746 workers (19.8% and 5.8% increases, data not shown). The conservative and liberal estimates of physically isolated workers were increased by 247,534 and 3,011,173 workers (4.7% and 10.7%). Workforce estimates also increased when suppressed

values were included, and the proportions of U.S. workers in social or physical isolation changed slightly (socially isolated: 1.5% & 8.3%; physically isolated: 5.1% & 23.0%).

7. Discussion

This study is, to our knowledge, the first to estimate the prevalence of isolated work among U.S. workers or to address potential similarities and differences between physically and socially isolated work. We are unaware of similar prevalence studies in other countries or jurisdictions. Studies on isolated work have been published recently, both from the U.S.^{35,36} and from other countries,^{37,38} but comparisons are limited by differing conceptual definitions of isolated work^{37,38} and conflicting results on safety risks.^{39,40}

We found that substantial numbers of U.S. workers are either physically or socially isolated on the job. Even using the most conservative definitions, millions of U.S. workers operate apart from other people during the workday (6.8 and 2.2 million in physical and social isolation, respectively). Our data also provide supportive evidence that socially isolated work is not equivalent to physically isolated work. There are occupations with a low prevalence of physical isolation and a high prevalence of social isolation (e.g., Cooks, Fast Food, SOC:35-2011, 0% and 42%, respectively) or vice versa (e.g., Fine Artists, Including Painters, Sculptors, and Illustrators, SOC:27-1013, 81% and 0%). Direct comparisons of physical and social isolation prevalence estimates should be undertaken cautiously. The O*NET questions and allowable responses are fundamentally different from each other, and there is no reason to assume any equivalency between categories. Such direct comparisons of physical and social isolation may be irrelevant, as potential health consequences of physical or social isolation may function differently (e.g., access to CPR). We did not find evidence that the frequency of isolated work

changed during the study period, apart from liberally defined physically isolation, which may have increased slightly before 2020 and declined thereafter.

We acknowledge several limitations. We extrapolated the study population's prevalence estimates of isolated work to the total U.S. working population, which may bias our findings. The small samples of respondents at the occupation level may lead to occupational or aggregate prevalence estimates that overestimate or underestimate the true prevalence. Our sensitivity analysis, that included statistically uncertain values, suggest our reported findings may underestimate the actual number of U.S. workers meeting these definitions of isolated work. Validation of the current study's findings and comparisons with similar databases outside the U.S.⁴¹ may be beneficial.

Our post-hoc temporal analyses highlight additional limitations in using O*NET for this study. Each data release includes responses collected several years prior. The apparent stability over time in Figures 2B and 2D is likely due, in part, to previously collected data carried forward from one release to the next. In our statistical analysis we attempted to adjust for this statistically, however we did not allow temporal changes to vary by occupation (e.g., with random slopes) due to limited statistical power. Alternate statistical methods might be worth exploring, but any future temporal analyses would need to address the structure and limitations of O*NET data for this purpose.

Implications for OSH practitioners

Isolated work appears in a wide range of occupational settings, suggesting that our findings may be relevant for a large number of OSH practitioners supporting different employers and industries. Physically isolated work frequently occurs in forests, art studios, oil and gas well sites, tractor trailers, and hotels, among many other settings. Socially isolated workers prepare

food, maintain landscapes, and handle warehoused goods. Fallers (SOC: 45-4021) registered as the most physically isolated occupation by percentage and were among the top five most socially isolated occupations using the liberal definition. Over half of meat, poultry, and fish cutters and trimmers (SOC: 51-3022) reported that their jobs required no contact with others. The variation in isolation prevalence (SDC Tables 1, <http://links.lww.com/JOM/C412> and 2, <http://links.lww.com/JOM/C413>) raises questions regarding the risks – or even potential benefits – associated with physical or social isolation at work.

Physically isolated workers have died from recognized hazards, including workplace violence, being caught and crushed in industrial machinery, chemical exposures, falling overboard commercial fishing vessels, and being entangled in fishing equipment, to name just a few.⁴²⁻⁴⁸ Studies evaluating the effectiveness of interventions to protect physically isolated workers are generally lacking. Indirect lessons may be drawn from studies of OHCA. A study of 47,685 OHCA in Sweden found arrests in workplaces were associated with higher survival probability than events occurring in other places.⁴⁹ This finding corroborated a 2015 systematic review.⁵⁰ Among the study authors' proposed explanations for higher survival in workplaces, many assume co-workers are readily available to administer CPR or defibrillation. Physically isolated workers may not benefit from the potentially protective effect of “the workplace” in surviving an OHCA.

Social isolation has been associated with various chronic health conditions. One systematic review of longitudinal studies reported participants with high versus low social isolation experienced a 29% higher relative risk of new coronary heart disease and a 32% higher relative risk of stroke.⁵¹ A study analyzing data on older adults in the National Social Life, Health, and Aging Project reported a stronger association between social isolation and

hypertension than between diabetes and hypertension.⁵² Social isolation has also been recognized as a particularly strong risk factor for suicidal ideation, attempts, and lethal suicide behavior.⁵ The frequency of cardiovascular risk factors and suicide also vary considerably by occupation.^{53,54} It is currently unknown whether social isolation at work may partially explain occupational variation or contribute to the national burden of chronic diseases and suicide. The workplace may be a place for social support or a place where social relationships can negatively impact psychosocial health.⁵⁵ The Work, Family, & Health Network (WFHN), for example, has utilized randomized study designs and reported an intervention to increase supervisor support and scheduling flexibility resulted in improvements to work-family conflict and family time adequacy.⁵⁶ Combined with the cluster-randomized trials mentioned above,^{23,24} and other studies exploring the potential beneficial role of workplace social support⁵⁷ suggests potential for social connection at work and improved health. Workplace conflicts may counteract some of these potential benefits, as might the absence of workplace support. Studies have reported gig workers who are managed algorithmically seek emotional and informational support through online platforms to counteract their occupational social isolation.⁵⁸

There is also likely substantial overlap between physical and social isolation. A report on workplace sexual harassment from the U.S. Equal Opportunity Employment Commission (EEOC) highlighted ways in which social isolation, physical isolation, and loneliness may interact. The authors noted, for example, night-shift janitors, housekeepers in individual hotel rooms, and agricultural workers in the fields may be at a heightened risk of sexual harassment and assault and may have limited opportunities to report incidents or share their concerns.⁵⁹ According to our conservative estimates, during 2023 there were 488,876 janitors, maids and cleaners (SOC Codes 37-2011, 37-2012, SDC Table 1, <http://links.lww.com/JOM/C412>) and

103,488 farmworkers tending to crops, nurseries, or greenhouses (45-2092) who worked in physical isolation. Among these same groups, there were 135,153 maids and housekeeping cleaners (37-2012, SDC Table 2, <http://links.lww.com/JOM/C413>) and 47,542 farmworkers (45-2092) who reported no contact with others.

Surveillance systems that typically inform U.S. policymaking, such as the Census of Fatal Occupational Injuries, Survey of Occupational Injuries and Illnesses, and OSHA recordkeeping forms do not collect structured data on isolation. To the best of our knowledge, workers' compensation insurance systems and occupational health providers do not systematically document physical or social isolation either. A lack of "near miss" surveillance (e.g., RIDDOR⁶⁰) further limits our ability to understand how often physically isolated workers are protected by buddy systems or other lone work risk mitigation practices. A widespread lack of systematic data collection on isolated work drastically limits what researchers can learn about isolated work risks or risk mitigation. Researchers, practitioners, and public health surveillance experts could develop standardized surveillance definitions for physical or social isolation at work and integrate those definitions into established and/or future "smarter" surveillance systems.²⁹

Laws in the United States regulate physically isolated work in specific contexts.^{1,14} Employers must provide a trained attendant to monitor a permit-required confined space prior to and during a worker's entry in that space.¹⁴ Shipyard employers must account for physically isolated employees, by sight or by verbal communication (e.g. with a radio), throughout each work shift and at the end of the shift.¹ Employers with grain handling facilities are also required to provide an observer to communicate with and respond to lone workers' needs.⁶¹ When an employer requires a worker to enter an Immediately-Dangerous-for-Life-or-Health (IDLH)

atmosphere they must assign at least one employee outside the IDLH atmosphere to monitor.⁶² Interior structural firefighting activities covered by OSHA are expected to assign two employees outside the IDLH atmosphere and two inside.⁶³ Under the Occupational Safety and Health Act employers must also keep employees informed of their protections and obligations.⁶⁴ Training, specific to isolated work or otherwise, is likely critical for individuals who work in isolation.⁶⁴ Other countries have policies to protect isolated workers across industries or occupations, prioritizing prompt medical attention,¹⁶ effective communication systems,¹⁵ and technologies specific to isolated work,⁶⁵ common OSH practices (e.g., risk assessment),¹⁷ and context-specific requirements (e.g., protections for night-shift retail workers).¹⁷

Some occupational safety and health practitioners utilize risk mitigation strategies not explicitly required by regulations. For example, a 2018 article by Dr. Fred Straub in *Professional Safety* described an approach to integrate lone work risk mitigation into established safety and health programs, leveraging common tools such as risk assessment, job hazard analysis, periodic check-ins, and audits – among various others.⁶⁶ Straub also proposed that job tasks with a high potential for serious injury or fatality (SIF) be prohibited for physically isolated workers.⁶⁶ Lone work technologies, which include dedicated hardware and smartphone-compatible software applications, have emerged as technological supplements for lone work risk mitigation programs.⁶⁷

In summary, various risk mitigation strategies for physically isolated work are available to employers, unions, and policymakers at each level of the hierarchy of controls, with little-to-no evidence of effectiveness.

Future research opportunities

Defining and measuring isolated work will be a fundamental challenge to expand the evidence base in this area. When we expanded our definitions to include one additional categorical response the number of isolated workers in each category increased by approximately 5-fold (36.1 and 9.9 million in physical and social isolation). The prevalence of isolated work is dependent on how isolation is conceptualized and measured. Given the paucity of research in this area, additional efforts to improve measurement will help refine the concepts and clarify how isolation does or does not impact worker health and safety. Qualitative methods and mixed-methods approaches may prove especially useful in understanding the perspectives of people involved in isolated work.

Issues to explore regarding the measurement of physical isolation could include the duration of isolation⁴² or the distance to others (incl. co-workers, the public, EMS)⁷. Emerging technologies (e.g., sociometric badges)^{68,69} may help eliminate potential recall or reporting bias that is a clear limitation of the self-reported data used for this study. Practical and ethical issues related to workplace surveillance could help improve validity and applicability of research findings.⁷⁰

Topics to consider when exploring alternative measurement strategies for social isolation at work may include exploring different types communication including but not limited to what's *required* in a job (i.e., the measure used in this study); the frequency of communication with co-workers vs. members of the public; relationships between objective social isolation measures and subjective measures of loneliness or perceived social support; and the qualities of workplace interactions that are important for health and safety.

More fundamental scientific questions remain, such as whether isolated work *is* a hazard, whether isolation *interacts with* hazards to influence the frequency or severity of outcomes, how isolation at work relates to support from people other than supervisors and co-workers, and/or what the potential benefits of isolation to worker health and safety might be. The limited scope of this study did not investigate etiologic questions directly. This study did not test associations between isolated work and positive or negative health outcomes, but that could be a logical next step for future research.

Conclusion

Millions of U.S. workers are physically or socially isolated at work. Variation in isolation by occupation strongly suggest there are opportunities to understand and mitigate potential risks, while maximizing potential benefits. Examples of mitigation strategies exist in regulations and in occupational safety and health best practices, however rigorous studies examining their effectiveness are lacking. Occupational health and safety risks specific to either form of isolated work are largely uncharacterized. Prior research on social isolation, social support, loneliness, and timely emergency medical response provide a strong foundation to inform future research and interventions specific to physically or socially isolated work.

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9. Figure Legend

FIGURE 1: The Categorical Distributions of Physical Proximity and Contact Frequency at Work Reported by Survey Respondents; O*NET 28.3 Database, May 2024 Release

FIGURE 2: Temporal Trends in Mean Occupational Prevalence of Socially Isolated Work (SIW) and Physically Isolated Work (PIW) in O*NET Data Releases from 2012-2024, By Collection Date, Release Date, and Liberal or Conservative Definition of Isolation.

Table 1: Estimating changes in the number and percent of U.S. workers reporting physical or social isolation, among 698 of 867 detailed Standard Occupational Code (SOC) occupations (80.5%)

Year	Physical isolation*			Social isolation**		
Conservative	Isolated workers (n)	Total (n)	Isolated (%)	Isolated workers (n)	Total (n)	Isolated (%)
2023	5,296,644	131,317,529	4	1,725,497	132,666,373	1.3
2033	5,458,603	135,592,771	4	1,738,172	137,303,966	1.3
Estimated Change	161,959	4,275,242	3.8	12,675	4,637,593	0.3
Liberal	Isolated workers (n)	Total (n)	Isolated (%)	Isolated workers (n)	Total (n)	Isolated (%)
2023	28,212,977	131,317,529	21.5	7,790,122	132,666,373	5.9
2033	29,275,783	135,592,771	21.6	7,967,878	137,303,966	5.8
Estimated Change	1,062,806	4,275,242	24.9	177,756	4,637,593	3.8
* Conservative definition of physical isolation: individuals who when asked "How physically close to other people are you when you perform your current job?" responded "I don't work near other people (beyond 100 ft)". Liberal definition: also includes individuals who responded "I work with others but not closely (e.g., private office)".						
** Conservative definition of social isolation: individuals who when asked "How much contact with others (by telephone, face-to-face, or otherwise) is required to perform your current job?" responded "No contact with others". Liberal definition: also includes individuals who responded "Occasional contact with others".						

Table 2: Estimated Number of U.S. Workers Who Are Physically or Socially Isolated at Work, by Isolation Definition, 2023					
Total Employment *	Definition	Physical Isolation		Social Isolation	
		Percent isolated**	Number of workers	Percent isolated**	Number of workers
167,849,800	Conservative	4.0%	6,770,160	1.5%	2,183,103
	Liberal	21.5%	36,061,770	5.9%	9,856,080

* <https://www.bls.gov/opub/mlr/2024/article/industry-and-occupational-employment-projections-overview-and-highlights-2023-33.htm>

** Table 1

Figure 1

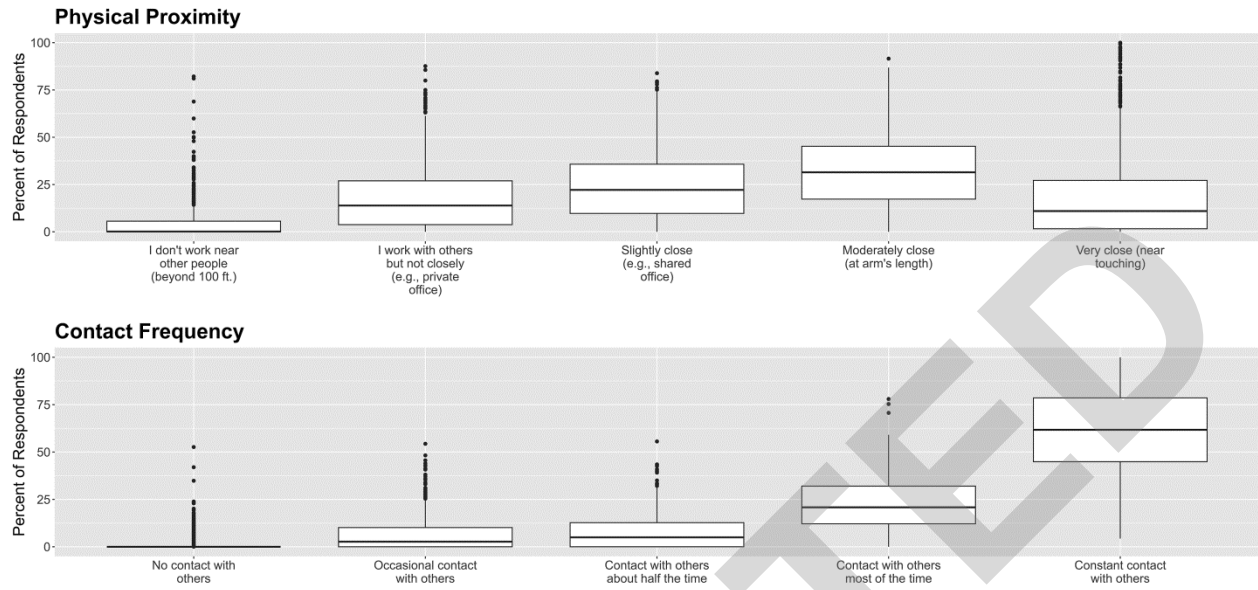
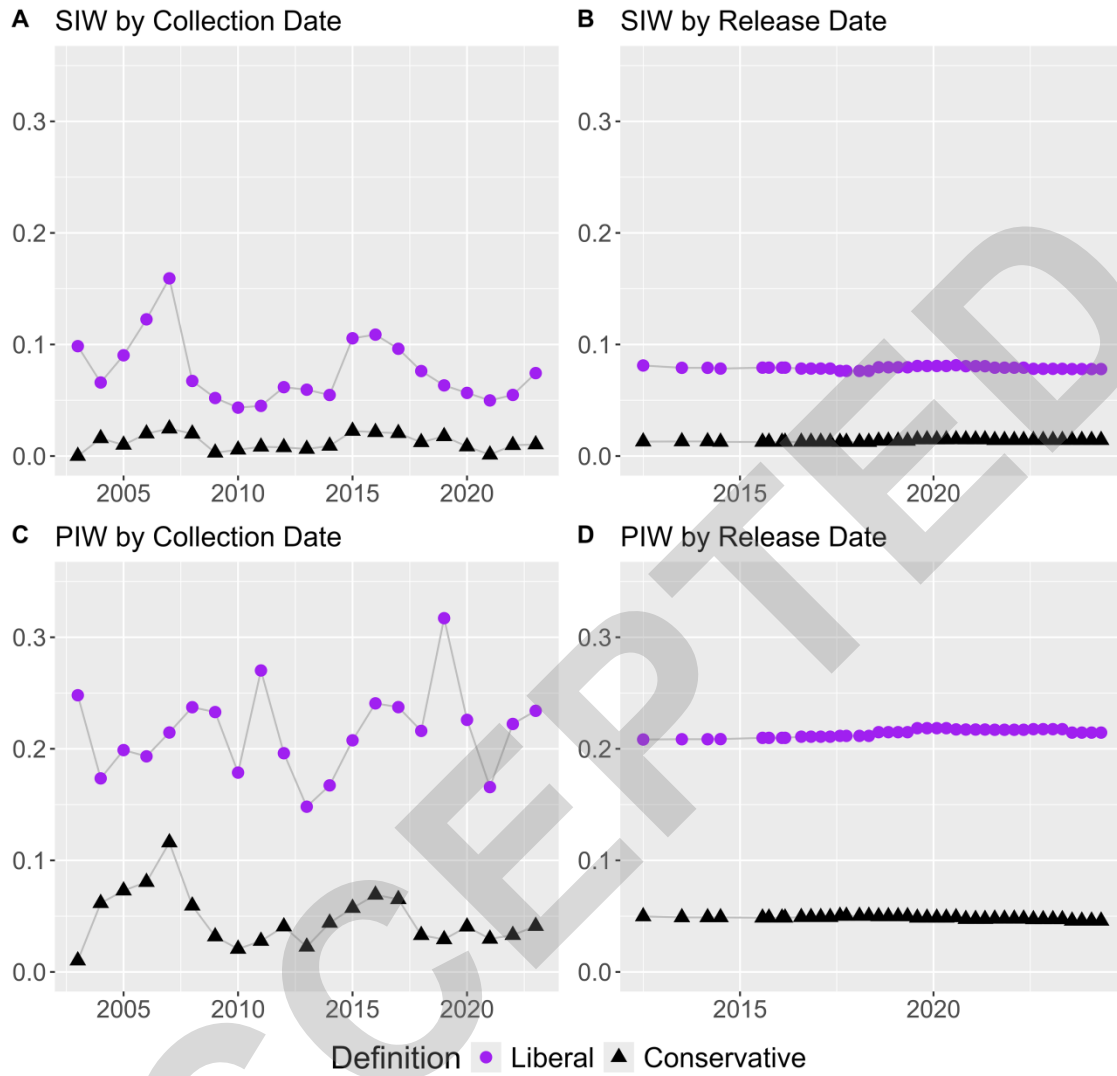


Figure 2



Data source:
Each O*NET data release, v17.0-v28.3 (2012-2023)

Graphical abstract

