





BRIEF REPORT

Influence of work organization and work environment on missed work, productivity, and use of pain medications among construction apprentices

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Abstract

Background: Construction is among the most dangerous industries. In addition to traditional hazards for workplace injury and illness, other threats to health and well-being may occur from work organization and work environment factors, including irregular employment, long commutes, long work hours, and employer policies regarding health and safety. These nontraditional hazards may affect work and health outcomes directly, or through effects on health behaviors. The cumulative impacts of both traditional and nontraditional hazards on health-related outcomes among construction workers are largely unknown.

Methods: We conducted a survey among apprentice construction workers to identify relationships between work organization and environmental factors with five outcomes of economic relevance to employers: missed work due to work-related injury, missed work due to any pain or injury, self-reported workability, health-related productivity, and use of prescription medications for pain.

Results: A total of 963 surveys were completed (response rate 90%) in this young (mean age 28) working cohort. Multivariate Poisson regression models found associations between the outcomes of interest and multiple work factors, including job strain, safety behaviors of coworkers, and mandatory overtime. Univariate analysis showed additional associations, including precarious work, and supervisor support for safety.

Conclusions: Findings from this cross-sectional study suggest that work organization and environment factors influence health and work outcomes among young construction trade workers. Future work with longitudinal data will examine the hypothesized paths between work factors, health behaviors, health outcomes, and work outcomes.

KEYWORDS

construction workers, health-related productivity, safety climate, Total Worker Health, work environment, work organization, workplace safety

1 | INTRODUCTION

Construction is among the most hazardous industries in the United States, with high rates of fatal and nonfatal injuries.¹ Safety in construction is complicated due to rapidly changing work environments, unique hazards of the industry, and the organizational issues of coordinating interactions between multiple contractors.^{2,3} Further complicating work organization is the large number of small construction contractors, whose owners often lack sufficient safety resources, and whose workers represent a disproportionate number of fatalities compared to the overall sector.⁴

The work organization and work environment of construction are complex: work is often short-term and episodic,⁵ workers from multiple employers frequently share a job site, and the physical work environment changes daily with the weather and different stages of a build. All of these factors contribute to both the high risks of injury and illness seen in construction, and to the difficulty of implementing effective health and safety interventions.

In addition to high rates of the work injury, construction workers have higher rates of mortality and morbidity from chronic diseases than workers from other occupations,³ and the prevalence of functional health problems that limit work is 36% in construction workers, vs 23% in white-collar occupations.⁶ Construction workers also have higher rates of alcohol use, smoking, and other unhealthy behaviors.⁷⁻⁹ These disparities in health-related behaviors contribute to the higher rates of mortality and morbidity seen among construction and other blue-collar workers; these health behaviors are driven in part by work organization and work environment factors. Numerous studies have shown the negative health consequences of workplace organizational and environmental factors such as physical and mental stress, low autonomy over work tasks and schedule, poor coworker and managerial support, and unhealthy physical work environments.¹⁰ These workplace risk factors are more common in low-wage jobs and contribute to disparities in the prevalence of chronic health conditions seen between different working populations.^{11,12}

While past studies have attempted to change diet and smoking among construction workers with interventions directed at individual workers,¹³⁻¹⁸ few studies have addressed the work organization and work environment factors that influence these and other health behaviors among construction workers. We used a Total Worker Health (TWH) approach that considered multiple work organization and environmental factors that may influence the health and well-being of construction workers.¹⁹⁻²² Our initial analyses were focused on worker health outcomes of direct relevance to employers, including measures of both "absenteeism" (missed workdays due to pain or injury) and measures of "presenteeism" (workplace productivity losses related to health status).²³

In addition to missed work and workplace productivity losses due to health, we also analyzed the use of medications prescribed for pain as an additional outcome. The use of pain medication is relevant to employers due to increasing evidence that construction workers are at a uniquely high risk of opioid use and overdose,

and to increase recognition by the construction industry of the need for improved prevention of opioid use disorder. Recent studies have shown that construction workers and miners are more likely than workers in other industries to be prescribed opioids and to receive prescriptions for longer periods of time,²⁴ and that construction workers and miners are at markedly high risk of opioid overdose fatalities (up to six times the rate of overdose fatalities compared to the general workforce in Massachusetts).^{25,26} There is growing awareness and calls for action among construction employers and safety professionals for action to reduce the high personal and economic costs of opioid use in this industry.^{27,28}

The goal of this exploratory study was to describe the associations of work organization and work environment factors on five outcomes relevant to employers among construction apprentices: missed work due to work-related injury, missed work due to any pain or injury, workability, health-related productivity, and use of prescription medications for pain.

2 | MATERIALS AND METHODS

2.1 | Participants

Apprentices attending training classes offered by two union apprenticeship programs in Missouri (Carpentry and Floor Laying) at any time between February 15 and June 14 (2017), were invited to complete a survey on health and work. These trades were chosen because of their willingness to participate, and their large size. Participants provided informed consent and were compensated \$15 for survey completion; each individual apprentice could complete the survey only once. Institutional review and ethics approval was obtained from the Human Subjects Office at the University of Iowa, Iowa City, IA.

2.2 | Survey

The survey contained 78 items addressing four major domains: work organization and environment, health behaviors, health outcomes, and work outcomes. Data collection was guided by a conceptual model that hypothesized both direct and mediated effects of work organization and environment on the other three domains (Figure 1). Work organization and environment factors included apprenticeship stage, reported job security and steadiness of work, mandatory overtime, formal work breaks, and primary construction sector of employment (residential vs commercial construction). We assessed job satisfaction, decision latitude, and skill discretion using the Job Content Questionnaire (JCQ),²⁹ and computed the JCQ strain ratio from these variables ($\text{strain} = \text{JCQ job demand} \times 2 / \text{JCQ decision latitude}$).²⁹ Work organizational factors also assessed workplace safety climate including the supervisor's support for safety assessed using the Zohar scale,³⁰ and coworkers' support for safety using the scale of Neil and Griffin.^{30,31} Health outcomes included the use of

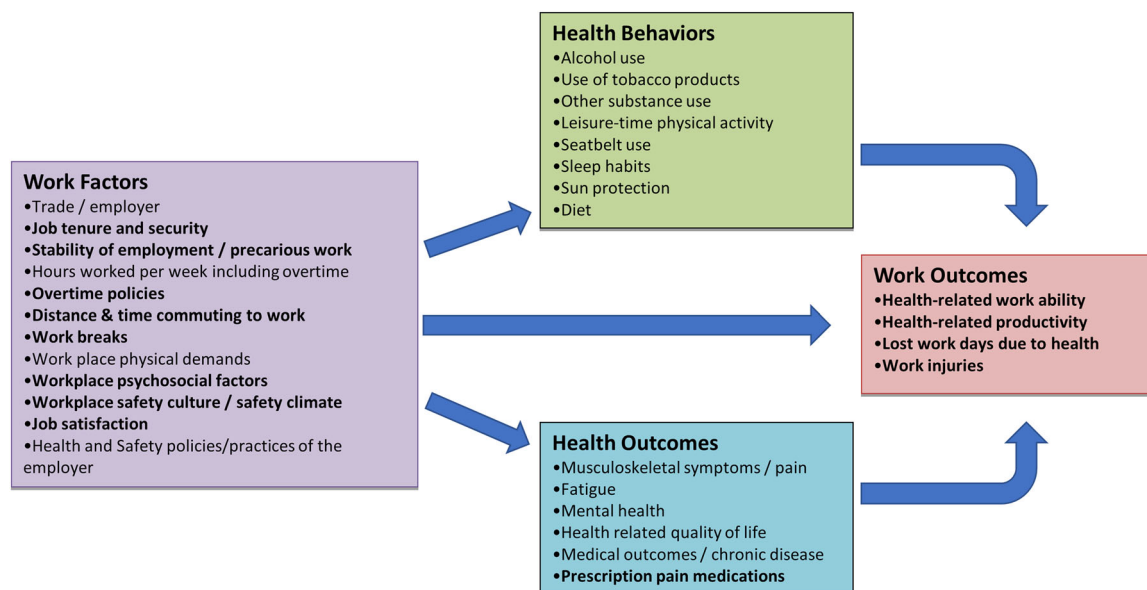


FIGURE 1 Conceptual model linking work factors, health behaviors, health outcomes, and work outcomes (bolded items indicate measures used in the current analysis) [Color figure can be viewed at wileyonlinelibrary.com]

prescription drugs for pain. Work outcomes included self-reported work-related injuries and missed work due to pain or injury. As measures of “presenteeism” we assessed health-related workability via the Work Ability Index,³² and work productivity via the Work Productivity and Activity Impairment Questionnaire.³³

2.3 | Analysis

This initial cross-sectional analysis focused on five outcomes of economic relevance to employers: missed work due to work-related injury, missed work due to any pain or injury, self-reported workability, health-related productivity, and use of prescription medications for pain. Potential risk factors for these outcomes

included apprentice term (stage of training), formal workplace breaks, supervisor and coworker support for work safety practices, precarious employment (defined as poor job security or work that was not regular and steady), mandatory overtime, job satisfaction, and the JCQ strain ratio. Multivariate analyses also controlled for type of construction (residential vs commercial), as work organization and injury rates differ between these two sectors.⁴ Analyzed outcomes and risk factors are shown in Table 1.

To test our overall hypothesis that work organization and environment factors common in the construction sector would be associated with adverse health and work outcomes, we used Poisson regression models with robust sandwich estimators to examine univariate and multivariate associations between work organizational and environmental factors with health and work

TABLE 1 Variables and proportion of workers with outcomes and exposures to work factors (total n = 929)

Variables	Definition/source	n	%
Outcomes			
Prescribed medication for pain	Any, past 12 mo	112	12.12
Missed days due to work-related injury	Any, past 12 mo	85	9.49
Missed days due to any injury or pain	Any, past 12 mo	183	20.47
Workability	Work Ability Index ³¹	78	8.72
Health-related productivity	Work Productivity and Activity Impairment Questionnaire ³²	133	14.84
Work factors			
Senior apprentice	Third term or higher (generally >1 y as an apprentice)	551	59.31
Formal work breaks	Y/N	743	84.72
Low supervisor support for safety	Foreman/supervisor safety scale below median ²⁹	182	19.8
Low coworker support for safety	Coworker safety scale below median ³⁰	427	46.06
Precarious work	Disagree with “my job security is good” or report work not “regular and steady” ²⁸	209	22.72
Mandatory overtime	Y/N	73	7.9
High job strain	Strain ratio >1 (JCQ demand × 2/JCQ decision latitude) ²⁸	563	65.24
Low job satisfaction	Satisfaction response other than “very satisfied” on 4 point scale ²⁸	373	40.15

outcomes. We used multiple imputations with predictive mean matching to impute missing predictor variables. All analyses were performed using R.³⁴

3 | RESULTS

A total of 1070 surveys were distributed to apprentice workers; 963 surveys were completed and returned (response rate = 90%). Respondents were predominantly male, with a mean age of 28 years and average time in the construction trade of 2.6 years. Analyses were limited to male workers ($n = 929$). No single variable was missing in more than 8% of respondents; approximately 20% of participants were missing at least one variable. There were no significant differences between missingness of predictor variables based on outcomes; compared to the use of imputed data, limiting analyses to only those participants with full data showed very similar associations. Data are shown in Tables 2 and 3 using imputed data.

Univariate Poisson regression analyses (Table 2) showed that all five outcomes were associated with high job strain, and four were associated with low supervisor and coworker support for safety. Precarious work was associated with greater use of pain medication, missed days due to work injury, and missed days from all injury or pain. Formal work breaks were associated with a decreased risk of low workability, while mandatory overtime was associated with lower health-related productivity.

Multivariate Poisson regression (Table 3) showed that the JCQ strain ratio was associated with higher prescription pain medication use, missed work due to work injury, and missed work due to injury or pain when controlled for all other variables. High job strain approached a statistically significant association with low health-related productivity, with a lower 95% confidence intervals that were slightly below 1.0. Senior apprentices (those who had completed three or more of eight instructional terms) reported higher rates of missed days due to injury or pain but were less likely to report low workability due to health. Lower reported coworker safety behaviors were associated with missed days due to any injury or pain and too low health-related productivity. Mandatory overtime and low job satisfaction were associated with low health-related productivity.

4 | DISCUSSION

While work organization and environment have been studied as determinants of workplace safety in construction,³⁵ there is less work examining their influence on worker health and well-being. Much research on changing health behaviors among construction workers has focused only on changing individual health behaviors as opposed to changing the workplace factors or policies influencing these behaviors.^{36,37} This study found that work organization and environmental factors such as supervisor support, safety behaviors by coworkers, the balance between psychological job demands and work autonomy (job strain), mandatory overtime, and the type of

TABLE 2 Univariate associations between work outcomes and exposure to work factors

Variable	Prescribed medication for pain		Missed days due to work-related injury		Missed days due to any injury or pain		Low workability		Low health-related productivity	
	PR	CI	PR	CI	PR	CI	PR	CI	PR	CI
Late-term (senior) apprentice	1.33	(0.92-1.92)	1.55	(1.00-2.41)	1.44	(1.09-1.90)	0.50	(0.32-0.77)	0.69	(0.51-0.95)
Formal work breaks	0.86	(0.54-1.36)	1.11	(0.60-2.03)	1.02	(0.70-1.48)	0.60	(0.36-1.00)	0.74	(0.49-1.11)
Low supervisor support	1.50	(1.02-2.21)	1.57	(1.00-2.46)	1.27	(0.94-1.72)	1.61	(1.01-2.55)	1.85	(1.34-2.57)
Low coworker support	1.50	(1.06-2.13)	1.39	(0.93-2.09)	1.61	(1.24-2.09)	1.77	(1.15-2.73)	1.62	(1.17-2.23)
Precarious work	1.53	(1.05-2.22)	1.75	(1.14-2.68)	1.35	(1.02-1.80)	1.13	(0.69-1.85)	1.40	(0.99-1.97)
Mandatory overtime	0.44	(0.17-1.15)	0.61	(0.23-1.60)	0.94	(0.57-1.57)	0.67	(0.25-1.78)	1.86	(1.20-2.91)
High job strain	1.93	(1.24-2.99)	2.26	(1.31-3.89)	1.86	(1.34-2.59)	1.86	(1.08-3.18)	1.81	(1.21-2.71)
Low job satisfaction	1.35	(0.95-1.90)	1.45	(0.97-2.18)	1.42	(1.10-1.83)	1.87	(1.22-2.86)	2.23	(1.62-3.09)

Note: $N = 929$, prevalence ratio calculated using Poisson regression. Bolded Prevalence Ratios indicate that the 95% confidence interval did not include 1. Abbreviations: CI, confidence interval; PR, prevalence ratio.

TABLE 3 Multivariable associations between work outcomes and exposure to work factors

Variable	Prescribed medication for pain		Missed days due to work-related injury		Missed days due to any injury or pain		Low workability		Low health-related productivity	
	PR	CI	PR	CI	PR	CI	PR	CI	PR	CI
Late-term (senior) apprentice	1.32	(0.89-1.96)	1.53	(0.96-2.43)	1.39	(1.04-1.87)	0.50	(0.32-0.76)	1.21	(0.95-1.54)
Formal work breaks	0.91	(0.58-1.42)	1.15	(0.64-2.05)	1.05	(0.74-1.49)	0.70	(0.42-1.15)	0.90	(0.68-1.17)
Low supervisor support	1.19	(0.78-1.81)	1.21	(0.76-1.91)	0.97	(0.71-1.31)	1.14	(0.70-1.87)	1.11	(0.86-1.43)
Low coworker support	1.26	(0.86-1.84)	1.10	(0.74-1.64)	1.39	(1.06-1.82)	1.46	(0.93-2.29)	1.37	(1.08-1.75)
Precarious work	1.37	(0.93-2.02)	1.54	(0.99-2.40)	1.20	(0.90-1.60)	0.88	(0.53-1.45)	0.98	(0.76-1.25)
Mandatory overtime	0.42	(0.19-1.10)	0.62	(0.24-1.60)	0.93	(0.57-1.53)	0.66	(0.25-1.76)	1.39	(1.00-1.94)
High job strain	1.68	(1.06-2.66)	1.75	(1.01-3.02)	1.52	(1.09-2.12)	1.46	(0.85-2.50)	1.35	(0.99-1.82)
Low job satisfaction	0.96	(0.64-1.43)	1.01	(0.66-1.56)	1.11	(0.84-1.46)	1.53	(0.95-2.46)	1.68	(1.32-2.15)

Note: N = 929, prevalence ratio calculated using Poisson multiple regression. All variables entered into the model; the model also includes residential vs commercial construction as primary work over the past year. Bolded Prevalence Ratios indicate that the 95% confidence interval did not include 1.

Abbreviations: CI, confidence interval; PR, prevalence ratio.

construction work were associated with important outcomes of missed workdays, health-related productivity, and use of prescription medications for pain.

In addition to traditional workplace hazards in the construction industry, there are other threats to worker health and well-being that arise from work organization and work environment factors. Previous research has indicated that workplace safety climate³⁸ and psychosocial stress³⁹ can influence safety behaviors, injuries, and health outcomes in the construction industry,⁴⁰⁻⁴⁴ but less is known about their impact on other outcomes, such as absenteeism and presenteeism, that have direct economic relevance to employers.²²

Qualitative data have described negative effects from overtime work in construction including higher injury rates, lower productivity, and fatigue,⁴⁵ and fatigue has been shown to influence construction workers' physical and cognitive function.⁴⁶ Our study found an association between mandatory overtime and lower health-related productivity. Workplace psychosocial factors have been associated with absence from work in several studies. In particular, increased job strain has been associated with work-related injury absence⁴⁷ and overall absence from work⁴⁸ among construction workers, and lack of job control (a component of job strain) was linked to higher sick leave.⁴⁹ The JCQ strain ratio was associated with both measures of work absence controlling for all other variables in our study. Reports of coworkers' commitment to safety and safety practices have been linked to safety behaviors on the job and to injury outcomes among construction workers.^{50,51} Our study also found that coworkers' safety behaviors were associated with lost days due to injury or illness; we also found an association with lower health-related productivity. This latter finding is consistent with a study showing that lack of support at work was a strong predictor of workability among construction workers.⁵²

A major new finding from our study is the observed associations between work factors and the use of prescription pain medications. Univariate analyses found that the use of prescribed medication for pain was associated with lower coworker support for safety, precarious work, and high job strain. High job strain remained significantly associated with pain medication use in the multivariable models. While we cannot be certain what medications were prescribed for pain, it is highly likely that most of these prescriptions were for opioids. The disproportionately high rates of use and overdose of opioids seen in the construction industry²⁴⁻²⁶ likely rise from several causes, including high rates of injury and subsequent medical care among construction workers,⁵³ the intermittent nature of construction work, and the lack of paid sick leave: the need to return to work soon after an injury or to work while in pain may contribute to high rates of opioid use among construction workers and workers in other occupations with lower availability of paid sick leave and lower job security.²⁶

Though the personal and social costs of the opioid crisis resulting from mortality and morbidity are well known, employment costs are less appreciated. It is estimated that 46% of the total societal costs of prescription opioid misuse in the United States are workplace costs, driven by lost earnings from reduced

compensation, lost employment, and premature death.⁵⁴ Costs to employers include lowered productivity from absenteeism, higher healthcare costs, and higher hiring and training costs resulting from the turnover of skilled workers.⁵⁵ Manufacturing and construction firms in hard-hit states report shortages in the blue-collar labor market because workers are unable to pass mandatory drug testing.⁵⁶ These economic costs related to opioid use may motivate employers to modify the work environment to reduce opioid use among their workers; it is likely that reducing rates of work-related injuries and chronic musculoskeletal disorders would reduce opioid use among construction workers.⁵⁷

The major limitation of our study is the use of a cross-sectional survey design, which does not allow us to determine the direction of the observed associations. Longitudinal follow-up of this cohort is ongoing; future analyses will clarify the natural history of health and disability outcomes and the temporal sequence of putative risk factors for these outcomes. It is likely that some effects of the work environment on work and health outcomes are mediated through changes in health behaviors; this question and others will be addressed with longitudinal follow-up. For example, while a few studies in other industries have examined the additive effects of multiple workplace factors on worker health and well-being,^{46,58} none have examined these relationships in construction, a workplace characterized by highly variable and changing work environments, nor have they examined the impact of these factors overtime. Our study was conducted among unionized carpenter and floor layer apprentices, who may not be representative of older workers, other construction trades, or nonunionized workers. Our study population of apprentices was relatively young (mean age 28, an average of <3 years in the construction trade). They differ from older workers in having less autonomy and job security, and also by having fewer years of cumulative exposure to heavy physical work and to workplace psychosocial stressors. While younger construction workers have markedly higher rates of chronic musculoskeletal disorders than a general working population,⁵⁹ older construction workers have even higher rates of chronic musculoskeletal disorders, which are associated with work limitation, missed work, and reduced physical functioning.⁶⁰ We studied carpenters and floorlayers, though other literature suggests that the work environment, work exposures, and outcomes we assessed are common across other construction trades. Compared to union trade workers, existing literature on nonunion workers suggests that they are likely to have higher exposures to work stressors such as precarious work, injury hazards, and lack of management support.⁶¹

Findings from our study suggest that work organization and environment factors influence health and work outcomes among young construction trade workers. Future work with longitudinal data will examine the hypothesized paths between work factors, health behaviors, health outcomes, and work outcomes. This work further suggests that construction employer and union programs, policies, and practices should be examined for

potential changes that would promote health and well-being among this large and growing population of workers. One approach to improving the safety and health of workers is through TWH programs, policies, and practices that address the protection of workers and promote workers' health and well-being.^{20,62} Implementing such changes will be challenging, as most construction contractors are small businesses with limited financial resources and rudimentary occupational safety and health programs.⁶² The construction industry is also a complex system, where multiple parties including owners, insurers, general contractors, subcontractors, unions, and regulators influence work organization and environment. The use of intermediary organizations that interact closely with employers, such as labor unions and trade organizations, is one way to reach employers and to increase adoption of TWH interventions, particularly among small contractors.⁶³

Engaging employers in efforts to change health habits is challenging, as these factors are seen as individual behaviors not under the employers' control. The current paper adds to the literature demonstrating that employer policies and procedures are linked to workers' health and health-based work abilities. We deliberately focused this paper on outcomes of prescription pain medication use, lost workdays, workability, and health-related productivity to help make a case for change in workplace policies and practices related to work organization and environmental factors.

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CONFLICTS OF INTEREST

The authors declare that there are no conflicts of interest.

DISCLOSURE BY AJIM EDITOR OF RECORD

John D. Meyer declares that he has no conflict of interest in the review and publication decision regarding this article.

AUTHOR CONTRIBUTIONS

All authors participated in the conception and design of the study; the acquisition, analysis, or interpretation of data; drafting the manuscript and revising it critically for important intellectual content; and final approval of the version to be published. All authors agree to be accountable for all aspects of the work in ensuring that questions related to the accuracy or integrity of any part of the work are appropriately investigated and resolved.

ETHICS APPROVAL AND INFORMED CONSENT

Institutional review and ethics approval was obtained from the Human Subjects Office at University of Iowa, Iowa City, IA. Participants provided informed consent.

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