



# Foundational workplace safety and health competencies for the emerging workforce<sup>☆</sup>



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## ABSTRACT

**Introduction:** Young workers (aged 15–24) suffer disproportionately from workplace injuries, with a nonfatal injury rate estimated to be two times higher than among workers age 25 or over. These workers make up approximately 9% of the U.S. workforce and studies have shown that nearly 80% of high school students work at some point during high school. Although young worker injuries are a pressing public health problem, the critical knowledge and skills needed to prepare youth for safe and healthy work are missing from most frameworks used to prepare the emerging U.S. workforce. **Methods:** A framework of foundational workplace safety and health knowledge and skills (the NIOSH 8 Core Competencies) was developed based on the Health Belief Model (HBM). **Results:** The proposed NIOSH Core Competencies utilize the HBM to provide a framework for foundational workplace safety and health knowledge and skills. An examination of how these competencies and the HBM apply to actions that workers take to protect themselves is provided. The social and physical environments that influence these actions are also discussed. **Conclusions:** The NIOSH 8 Core Competencies, grounded in one of the most widely used health behavior theories, fill a critical gap in preparing the emerging U.S. workforce to be cognizant of workplace risks. **Practical applications:** Integration of the NIOSH 8 Core Competencies into school curricula is one way to ensure that every young person has the foundational workplace safety and health knowledge and skills to participate in, and benefit from, safe and healthy work.

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## 1. Introduction

In the United States, the Occupational Safety and Health (OSH) Act of 1970 requires employers to provide employees with a safe and healthy workplace, free of recognized hazards (“Occupational Safety and Health Act”, 1970). Despite vast improvements in occupational safety and health since the enactment of the OSH Act, work-related injuries, illness, and fatalities remain a persistent and pressing public health problem (Smith & DeJoy, 2012). Every day in the United States, more than 12 workers die on the job (US Bureau of Labor Statistics [BLS], 2015). Furthermore, according to estimates from the Survey of Occupational Injuries and Illnesses (SOII) conducted by the BLS, employers reported more than 3 million nonfatal injuries and illnesses to workers in private industry and 746,000 in state and local government in 2013 (BLS, 2014a). Workplace incidents cause significant physical, financial, and

emotional hardship for businesses, workers, their families, and communities (Adams et al., 2002; Boden, Biddle, & Spieler, 2001; Brown, Shannon, Mustard, & McDonough, 2007; Dembe, 2001; Safe Work Australia, 2012). Based on 2007 U.S. data, the estimated direct medical costs (\$67 billion) and indirect costs (\$183 billion) of occupational injuries and illnesses were found to be at least as large as the cost of cancer (Leigh, 2011).

For numerous developmental and environmental reasons, younger workers (aged 15–24 years<sup>3</sup>) suffer disproportionately from workplace injuries (Centers for Disease Control and Prevention [CDC], 2010). Approximately 21.3 million individuals under 25 years of age were in the workforce in 2014, representing 8.6% of the total U.S. workforce (BLS, 2014b). Studies have shown that nearly 80% of high school students in the U.S. work at some point while still in school (BLS, 2005; Castillo & Lewko, 2013; Runyan, Schulman, & Scholl, 2012). During the 10-year period 1998–2007, an estimated 7.9 million nonfatal injuries to young workers were treated in U.S. hospital emergency departments (EDs) (CDC, 2010). The nonfatal injury rate was 5.0 ED-treated injuries per

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<sup>3</sup> In the United States, federal and state child labor laws, which regulate the employment of minors, are tied to the Fair Labor Standards Act (FLSA) of 1938 (“Fair Labor Standards Act”, 1938). The FLSA limits the types of jobs youths aged 14 to 17 years are allowed to perform, the number of hours they may work, and the timing of these hours. However, national injury and fatality data usually do not include youth under age 15.

100 full-time equivalent (FTE) workers, approximately two times higher than among workers age 25 or over (CDC, 2010). One study estimated that work-related injuries for youth up to age 19 accounted for an annual, total cost of \$5 billion, or 3.9% of all workplace injury costs in the United States (Miller & Waehrer, 1998).

Given the high burden of workplace injuries and illnesses suffered by young workers, occupational safety education and training for this vulnerable population is imperative (Chin et al., 2010). Most of the current frameworks to teach work-readiness skills to the emerging workforce do not include the knowledge of and abilities for safe and healthy work. The nature and organization of work is evolving and young workers can expect to change jobs and employers many times during their working lives. These shifts will result in an increased likelihood of encountering new or different hazards or risk scenarios, suggesting the importance of an ongoing application of foundational occupational safety and health knowledge (Schulte, Stephenson, Okun, Palassis, & Biddle, 2005).

The intention of this article is to introduce a framework of core competencies for workplace safety and health. This theoretical framework—grounded in the Health Belief Model—delineates the foundational workplace safety and health knowledge and skills that young workers need and that serve as the basis for subsequent workplace safety and health learning. A brief review of the literature is provided for selected factors contributing to the higher rates of job-related injuries among young workers (when compared to their adult peers). Next, a theoretical framework for foundational workplace safety and health knowledge and skills (the NIOSH 8 Core Competencies) is introduced. Finally, avenues for future research and intervention are discussed, including the integration of the NIOSH competencies into school curricula to prepare youth to participate in, and benefit from, safe, healthy, and productive workplaces.

### 1.1. Factors that contribute to young worker injuries

The inverse relationship between age and non-fatal work injuries is a consistent association found in occupational safety and health research (Breslin & Smith, 2013; Laflamme & Menckel, 1995; Salminen, 2004). As new workers, adolescents are likely to be inexperienced and unfamiliar with many of the tasks required of them. Furthermore, adolescents' unique characteristics such as their size, sleep requirements, musculoskeletal and endocrinal development, and cognitive and emotional maturity (National Institute for Occupational Safety and Health, 1997; Institute of Medicine, 1998; Sudhinaraset & Blum, 2010) may predispose them to workplace injuries (Runyan & Zakocs, 2000). Adolescent sensation seeking—the desire to pursue novel and intense experiences and sensations—and adolescent risk taking, especially when in the company of other young people, are commonly observed phenomena among developing youth (Spear, 2000; Steinberg, 2005, 2011). Moreover, when adolescents experience an absence of negative consequences when they engage in risky behavior, feelings of invulnerability may increase (Reyna & Farley, 2006). Adolescents' orientation toward risk may predispose them to job-related injury (Sudhinaraset & Blum, 2010) and their most positive traits—energy, enthusiasm, and a need for increased challenge and responsibility—can increase their likelihood of taking on tasks they are not prepared to do safely.

The literature pertaining to the epidemiology of adolescent work-related injuries is limited when compared to that for adult workers (Steers, Elliott, Nemiro, Ditman, & Oskamp, 1996); nevertheless, a substantial evidence base has been built over the past two decades that identifies both individual factors, including minority status (Mardis & Pratt, 2003; Miller & Waehrer, 1998; New Zealand Department of Labour, 2007), socioeconomic status (Rauscher & Myers, 2008), and work-based risk factors, such as the fast pace of work (Breslin, Day, et al., 2007; Evensen, Schulman, Runyan, Zakocs, & Dunn, 2000; Frone, 1998; Zakocs, Runyan, Schulman, Dunn, & Evensen, 1998), inadequate supervision and training (Knight, Castillo, & Layne, 1995; Lewko,

Runyan, Tremblay, Staley, & Volpe, 2010; Runyan & Zakocs, 2000; Runyan et al., 2007; Zakocs et al., 1998), equipment use (Breslin, Polzer, MacEachen, Morrongiello, & Shannon, 2007; Evensen et al., 2000; Frone, 1998; Knight et al., 1995; Mardis & Pratt, 2003; Parker, Carl, French, & Martin, 1994), working late, and working with cash and customers (Miller & Waehrer, 1998; NIOSH, 2003; Richardson & Windau, 2003; Runyan, Schulman, & Hoffman, 2003), that increase the risk for job-related injuries among adolescents (Breslin, Day, et al., 2007; Laberge & Ledoux, 2011; Rauscher & Runyan, 2013). Lack of job-related knowledge, skills, and training; and lack of job control also contribute to heightened risk among younger workers, who might be less likely to recognize hazards, less likely to speak up regarding safety issues (Breslin, Polzer, et al., 2007; Tucker & Turner, 2013; Zakocs et al., 1998), and less aware of their legal rights as workers (NIOSH, 2003).

### 1.2. Missing life skills and competencies for life

The terms “21st century skills,” “work-readiness skills,” “job-readiness skills,” and “employability skills,” have become watchwords in education, business, and government. Numerous frameworks articulate the skills, knowledge, and abilities for a skilled worker in the modern economy (Partnership for 21st Century Skills, 2009; The Conference Board, Partnership for 21st Century Skills, Corporate Voices for Working Families, & Society for Human Resource Management, 2006; U.S. Department of Labor, 2008). However, as previously noted, workplace safety and health is currently missing from many, if not most, of the current frameworks to prepare the future American workforce. Young people frequently enter the labor force lacking even the most basic workplace safety and health knowledge and skills needed to be cognizant of the safety and health challenges and hazards they may face. The benefits of incorporating foundational workplace health and safety knowledge and skills into education and training frameworks for youth are believed to include increased job/career knowledge, safer work activities, increased competence when dealing with occupational situations, and reduced incidence of job-related injuries and illnesses (Schulte et al., 2005).

In general, foundational skills in and for the context of work are considered the fundamental, portable skills needed for training and workplace success (ACT, 2013). These skills, which include reading for information, applied mathematics, problem solving, critical thinking, managing personal and interpersonal relationships, and communication, are fundamental in that they serve as a basis for supporting more advanced skill development, and they are portable because, rather than being job specific, they can be applied across a wide variety of occupations (ACT, 2013; Lankard, 1990; Partnership for 21st Century Skills, 2009; Saterfiel & McLarty, 1995; Symonds, Schwartz, & Ferguson, 2011; The Conference Board et al., 2006). In short, foundational skills are the fundamental, portable skills necessary for conveying and receiving information critical to training and workplace success (ACT, 2013). Having foundational skills is important as general competency “leavens” subsequent learning and practical experience (Darche & Stam, 2012).

Foundational skills for workplace safety and health are situated within the larger context of “work readiness” skills, which are generally thought of as “life skills” with a strong work focus. Life skills in turn are abilities that allow individuals to adapt to the challenges of everyday life (World Health Organization [WHO], 1997). Life skills are not in themselves behaviors but rather are abilities to behave in certain ways given the motivation, and given the scope to do so within an individual's social, cultural, and environmental constraints (WHO, 1997).

### 1.3. Influence of environment on individual health actions

Historically there has been tension between injury prevention programs that use “active” (i.e. behavioral) strategies and those that

use “passive” (i.e. structural) strategies (Gielen & Girasek, 2001). Active approaches are based on the premise that people are able to take an active role in protecting themselves, despite the hazards and other factors in their environments. These approaches have raised concerns about “blaming the victim” for their workplace injuries and illnesses (Frederick & Lessin, 2000; Gielen & Sleet, 2003). However, as Gielen and Sleet note, although structural interventions might appear straightforward, environmental changes require human adaptation (Gielen & Sleet, 2003). This view is consistent with social ecological models of behavioral influences (see Fig. 1) (Bronfenbrenner, 1979; McLeroy, Bibeau, Steckler, & Glanz, 1988; Stokols, Pelletier, & Fielding, 1996) in which individual behavior models are situated, and must be considered, within a larger context of intrapersonal, interpersonal, organizational, community, and public policy dimensions. The basic premise of social ecological models is that providing individuals with the skills and motivation to change behaviors cannot be effective if environments are not supportive of change (Sallis, Owen, & Fisher, 2008). Hanson et al. have noted that because safety has both personal and environmental dimensions, it is in essence an ecological concept (2005). Their “injury iceberg” portrays individuals as “the tip” of a multi-level system in which they interact with both their physical and social environments. To reduce an individual’s risk of injury requires systematically addressing the factors “hidden below the waterline,” that influence individual behavior and choices (Hanson, Hanson, Vardon, et al., 2005). Therefore, injury prevention efforts are most effective when they are situated within an ecological framework that considers simultaneously individual and sociocultural factors (Sleet, Ballesteros, & Borse, 2010). Given the interactive aspect of individual and organizational factors in the workplace, it should be understood that even well-designed efforts to influence hazard-related beliefs and attitudes of workers may fail if the environment (including organization of work, management and safety culture) is nonsupportive (DeJoy, 1996).

## 2. Methods

Foundational workplace safety and health skills are missing from most work readiness frameworks. To address this gap, the National Institute for Occupational Safety and Health (NIOSH) and its partners developed—through an iterative process during the revision of the NIOSH *Youth@Work: Talking Safety* curriculum—a framework of eight foundational workplace safety and health competencies. The NIOSH 8 Core Competencies were developed to prepare young workers to be

cognizant of workplace risks and controls, and be able to participate in promoting safe and healthy workplaces. The framework for the 8 Core Competencies is based on the Health Belief Model (HBM), one of the most widely used theories in health behavior research and practice (Hochbaum, 1958; Janz & Becker, 1984; Rosenstock, 1974). The HBM is frequently used as a theoretical underpinning for research on adolescent health promotion (Bond, Aiken, & Somerville, 1992; Brown, DiClemente, & Reynolds, 1991; Eisen, Zellman, & McAlister, 1985). The development of the NIOSH 8 Core Competencies was informed by results of prior, formative research, conducted under a cooperative agreement with NIOSH (Miara, Gallagher, Bush, & Dewey, 2003) and is based in part on activities included in precursor curricula developed by partners in Massachusetts and California (NIOSH, 1999). This earlier curricula, based on the Health Belief Model, served as the initial building blocks for the NIOSH *Talking Safety* curriculum and the 8 Core Competencies.

The NIOSH 8 Core Competencies were articulated based on the six key constructs of the HBM—perceived susceptibility; perceived severity; perceived benefits of taking action; perceived barriers to taking action; cues to action; and self-efficacy. A theoretical approach was used to allow for the linking of subsequent educational interventions using the NIOSH competencies with behavioral change and, ultimately, with positive health outcomes.

## 3. Results

The NIOSH 8 Core Competencies include the following:

1. Recognize that, while work has benefits, all workers can be injured, become sick, or even be killed on the job. Workers need to know how workplace risks can affect their lives and their families.
2. Recognize that work-related injuries and illnesses are predictable and can be prevented.
3. Identify hazards at work, evaluate the risks, and predict how workers can be injured or made sick.
4. Recognize how to prevent injury and illness. Describe the best ways to address workplace hazards and apply these concepts to specific workplace problems.
5. Identify emergencies at work and decide on the best ways to address them.
6. Recognize that employers are responsible for, and workers have the right to, safe and healthy work. Workers also have the responsibility for keeping themselves and coworkers safe.
7. Find resources that help keep workers safe and healthy on the job.
8. Demonstrate how workers can communicate with others—including people in authority roles—to ask questions or report problems or concerns when they feel unsafe or threatened.

The 8 Core Competencies are not specific to any individual vocation or trade; rather they apply to all occupations and industries, and are supportive of job-specific skills gained through apprenticeships and career technical and vocational training programs, as well as on-the-job training. The competencies are not meant to preclude or replace any subsequent workplace safety and health training, rather they form the bottom of the pyramid shown in Fig. 2, and serve as the basis for future job-specific safety and health learning. The competencies are portable, in that they could apply across occupations and industries, and also transferable, meaning that they enable an individual to select, adapt, and apply knowledge, skills, and abilities to different situations, across different social contexts, and across different cognitive domains (Bridges, 1993).

The Health Belief Model is based the premise that for any behavior change to succeed, individuals must: 1) feel threatened (perceived susceptibility and severity); 2) believe that change of a specific kind will result in a beneficial outcome at an acceptable cost (perceived benefit and barriers); and, 3) feel themselves competent (self-efficacious) to take the necessary action and to overcome perceived barriers. Table 1



Fig. 1. Social ecological model (Sallis et al., 2008).





Fig. 2. The NIOSH 8 Core Competencies are foundational workplace safety and health skills.

maps the NIOSH 8 Core Competencies to Health Belief Model (HBM) constructs, and the discussion that follows provides an explanation of this alignment.

### 3.1. Perceived susceptibility

Perceived susceptibility refers to beliefs about the likelihood of experiencing a risk or getting a condition or disease. Recognizing that all workers can be injured, become sick, or even be killed on the job, aligns with the perceived susceptibility construct of the HBM. Increasing perceptions of susceptibility to job-related injury among working youth may be one pathway for helping them recognize that, while work has benefits, young workers experience a higher rate of workplace injuries when compared to adults. Research on health behaviors in young people demonstrates that perceived susceptibility predicted positive change related to certain health behaviors (Greene & Brinn, 2003; Li et al., 2003; Steers et al., 1996). Research involving children as young as ages 7 to 10 demonstrated that for young girls, perceived vulnerability (i.e. susceptibility) was the greatest predictor of whether they rated a play activity as risky (Hillier & Morrongiello, 1998). Similarly, injury prevention interventions that emphasize vulnerability to injury may be particularly useful at reframing young workers' expectations about work-related injuries and illnesses. Youth can be engaged in safety learning that questions their safety-related beliefs (Chin et al., 2010) and through this come to understand, appreciate, and predict why and how they are at increased risk for injury and illness on the job, and the effects these incidents have on them and their families.

### 3.2. Perceived severity

Perceived severity refers to beliefs about the seriousness of a condition and its sequelae, including medical/health-related and possible social consequences. Young workers beliefs about the perceived severity of workplace safety and health injuries and illnesses may be shaped by the recognition that all workers can be injured, become sick, or even be killed on the job and how these injuries or illnesses could affect their lives and their families, as well as by their ability to identify hazards at work, evaluate the risks, and predict how workers can be injured or made sick.

A review of the injury literature related to young workers by Breslin and Smith (2013) suggests that contrary to popular beliefs about the cognitive function of young adults, by about age 16, an individual has the ability to appraise risk and use decision heuristics to respond (Fischhoff, 2013). Other studies of risk appraisal of health events find an absence of age-related difference between adolescents and adults (Quadrel, Fischhoff, & Davis, 1993; Weinstein, 1987). However,

Table 1  
NIOSH core competencies alignment with health belief model.

Concept	Definition	NIOSH eight core competencies
Perceived susceptibility	Belief about the chances of experiencing a risk or getting a condition or disease	(1) Recognize that, while work has benefits, all workers can be injured, become sick, or even be killed on the job. Workers need to know how workplace risks can affect their lives and their families.
Perceived severity	Belief about seriousness of a condition and its sequelae	(1) Recognize that, while work has benefits, all workers can be injured, become sick, or even be killed on the job. Workers need to know how workplace risks can affect their lives and their families. (3) Identify hazards at work, evaluate the risks, and predict how workers can be injured or made sick.
Perceived benefits	Belief in efficacy of the advised action to reduce risk or seriousness of impact	(2) Recognize that work-related injuries and illnesses are predictable and can be prevented.
Perceived barriers	Belief about the tangible and psychological costs of the advised action (e.g. fear of being fired, fear of speaking up)	(6) Recognize that employers are responsible for, and workers have the right to, safe and healthy work (such as employees cannot be fired for reporting workplace hazards). (8) Demonstrate how workers can communicate with others—including people in authority roles—to ask questions or report problems or concerns when they feel unsafe or threatened.
Cues to action	Strategies to activate "readiness" (e.g. knowledge of child labor laws)	(3) Identify hazards at work, evaluate the risks, and predict how workers can be injured or made sick. (5) Identify emergencies at work and decide on the best ways to address them. (6) Recognize that employers are responsible for, and workers have the right to, safe and healthy work. Workers also have the responsibility for keeping themselves and coworkers safe.
Self-efficacy	Confidence in one's ability to take action and successfully execute the behavior required to produce outcomes	(4) Recognize how to prevent injury and illness. Describe the best ways to address workplace hazards and apply these concepts to specific workplace problems. (5) Identify emergencies at work and decide on the best ways to address them. (7) Find resources that help keep workers safe and healthy on the job. (8) Demonstrate how workers can communicate with others—including people in authority roles—to ask questions or report problems or concerns when they feel unsafe or threatened

Source: Adapted from Champion and Skinner (Champion & Skinner, 2008).

evidence also suggests that youth may differ from adults in terms of the recognition of the salience of potential short-term and long-term consequences (Nurmi, 1991; Reyna & Farley, 2006). Another notable difference between adolescents and adults is that young people are

more susceptible to peer pressure and more oriented to the present than to the future (Steinberg, 2004). These phenomena extend to the workplace where youth are highly influenced by social contexts and their perceptions of coworkers and supervisors (Runyan et al., 2012; Westaby & Lowe, 2005). Given these findings, changes that focus on encouraging positive actions and less risk-taking on the part of all workers are necessary. Although no known research has been done to test the “perceived severity” construct of the Health Belief Model with adolescents in work settings, it is reasonable to assume that increased impressions of perceived threats within the workplace may lead to the adoption of job-related safety measures that protect current, and long-term, safety and health.

### 3.3. Perceived benefits

Even if an individual perceives personal susceptibility to a health threat, whether this perception leads to a behavior change will be influenced by the person's beliefs regarding perceived benefits of the various available actions for reducing the threat (Champion & Skinner, 2008). Knowledge of the perceived benefit from taking protective actions with regards to workplace safety and health risks may be derived from the recognition that work-related injuries and illnesses are predictable and can be prevented. Numerous studies related to child and adolescent health promotion demonstrate that “perceived benefits” can provide an impetus for positive health actions, including being vaccinated (Zimet, Liau, & Fortenberry, 1997), participating in exercise and eating healthful foods (O'Dea, 2003), increasing intentions to use medicines for common health concerns (Bush & Iannotti, 1990), and engaging in heart-healthy behaviors (such as diet, exercise, and alcohol and tobacco moderation/cessation) (Mahalik & Burns, 2011). Although there is a lack of research on perceived benefits as an impetus to behavior change in occupational settings, especially as it relates to adolescents, it is possible to hypothesize that if young workers are made aware of the potential positive benefits from taking actions to prevent injury and illness, they may be more apt to enact and apply these abilities to specific workplace problems.

### 3.4. Perceived barriers

Perceived barriers are beliefs about the tangible and psychological costs of an advised action (Champion & Skinner, 2008). When faced with a particular health action, individuals engage in a nonconscious, cost-benefit analysis wherein they weigh the action's expected benefit against perceived barriers (Champion & Skinner, 2008). Barriers decrease an individual's ability to engage in the preventive behavior. Young workers may perceive the lack of control over their work environment as an impediment to improving workplace safety and health (Tucker & Turner, 2013; Zakocs et al., 1998). Adolescents often refrain from voicing their health and safety concerns to their supervisors in part because of their desire to construct an identity as a mature and independent worker (Breslin, Polzer, et al., 2007). Moreover, suppressing one's complaints on the job may contribute to a ‘risk socialization’ process through which youth forge independent, self-sufficient, mature identities (Breslin, Polzer, et al., 2007). Research by Breslin indicates that youth view work-related injuries as “part of the job,” due in part to a lack of control over work tasks and the work environment and the discounting by employers of young workers' health-related complaints (Breslin, Polzer, et al., 2007). Furthermore, adolescents face the real threat of being fired for “speaking up” about problems in the workplace (Tucker & Turner, 2013; Zakocs et al., 1998) and face psychological factors (such as fear) and structural factors (such as precarious employment) (Tucker & Turner, 2013) that may hinder their ability to engage in preventative behavior. Factors that may help reduce the barriers for young workers to engage in safe and healthful work and to report workplace safety and health problems include the recognition that employers are responsible for, and workers have the right to, safe and

healthy work, as well as young workers having the ability to communicate with others, including people in authority, when feeling unsafe or threatened.

### 3.5. Cues to action

Cues to action refer to the specific stimuli needed to initiate or trigger a health behavior change (Mattson, 1999; Meillier, Lund, & Kok, 1997) or strategies to activate “readiness” (Champion & Skinner, 2008). These cues may be internal (such as symptoms/bodily events) or external (such as messages/media publicity, advice from family or friends, or the illness of a peer or loved one) and serve to create an awareness of the health threat (Champion & Skinner, 2008; Janz & Becker, 1984; Mattson, 1999; Meillier et al., 1997). In the context of the HBM, cues to action are primarily information-based (Meillier et al., 1997) and strategies to activate readiness might include providing how-to information, promoting awareness about a health issue/condition, or using appropriate reminder systems (Champion & Skinner, 2008). Cues to actions may be fostered by the ability to identify hazards at work and evaluate risk, the ability to identify emergencies at work and decide on the best ways to address them, and the knowledge that employers are responsible for, and workers have the right to, safe and healthy work. Therefore, when confronted with a workplace hazard or emergency at work, a young worker may take a protective action if he or she recognizes the potential risks in these situations. Also, knowledge of workers' rights and the child labor laws may serve as strong cues to action if a young worker is confronted with a situation on the job that undermines these protections.

### 3.6. Self-efficacy

Self-efficacy refers to the confidence in one's ability to take action and successfully execute the behavior required to produce the desired outcomes (Bandura, 1997, 2001). In other words, self-efficacy involves not only a belief that one can take a particular action but also a belief that taking that action is worth it and will ultimately lead to the desired outcome. As DeJoy notes, self-efficacy is an important factor to be considered in designing health and safety interventions in the workplace and can be developed through education/training and skill-building exercises, as well as through actual experience in performing the relevant actions (DeJoy, 1996). A number of the NIOSH core competencies contribute to developing a young worker's self-efficacy by providing the knowledge and skills needed to increase his or her ability to feel confident about performing safety and health practices in the workplace. These competencies include equipping young workers with the knowledge and skills to recognize and understand the best ways to control workplace hazards, to identify emergencies at work and decide the best ways to address them, to find resources, and, perhaps most important, the ability to communicate with others, including people in authority roles, and to ask questions or report problems or concerns when they feel unsafe or threatened.

Young people need the opportunity to increase self-efficacy, through building skills and confidence, to overcome the barriers to taking preventative actions. This may occur by giving them positive experiences in a training environment. However, it is important that the training reflect adolescents' reality of work, which includes their natural reticence in voicing concerns to supervisors. As the young worker experiences positive results and receives external reinforcement (including through training and interactions with supervisors and co-workers), she or he is more likely to experience self-efficacy (Runyan et al., 2012).

## 4. Discussion

The NIOSH 8 Core Competencies, grounded in the Health Belief Model, one of the most widely used conceptual frameworks in health behavior practice, fill a critical gap in preparing the emerging U.S.

workforce to be cognizant of workplace risks and controls, and be able to participate in promoting safe and healthy workplaces. Health behavior theories, when applied to injury and illness prevention, offer great potential to improve health outcomes for vulnerable individuals—including adolescents who work. The use of a model-based approach for specifying the competencies is important for linking subsequent educational interventions with behavioral change and, ultimately, with positive health outcomes (Gielen & Sleet, 2003; Institute of Medicine, 1998; Kidd, Reed, Weaver, Westneat, & Rayens, 2003). It is the application of theory that facilitates a better understanding of the underlying causes of a health and safety problem while also identifying mechanisms of change (Gielen & Sleet, 2003). Models and theories help bridge the understanding of which behaviors and environmental factors are responsible for an injury problem and for deciding on and designing appropriate interventions to address it (Gielen & Girasek, 2001). Therefore, the application and translation of health behavior theories is vital to injury and illnesses prevention (Gielen & Sleet, 2003). However, in using these theories and models, we recognize that adolescent decision making processes are in no way uniform (Reyna & Farley, 2006) nor is adolescent risk-taking a wholly-rational or conscious process (Steinberg, 2004). Moreover, it is important to look beyond individually oriented theories of health behavior toward ecological theories that highlight the importance of the social, interpersonal, and organizational context of work (Brewer & Rimer, 2008; Hanson et al., 2005; Stokols et al., 1996). Therefore, it should be noted that although the NIOSH 8 Core Competencies are grounded in the Health Belief Model (HBM), there are aspects of them—such as advocating for co-worker safety—that are not addressed by individually-oriented health behavior theories. Although there are numerous conceptual models that guide the development and implementation of occupational safety and health (OSH) programs and interventions (Cohen, Smith, & Anger, 1979; DeJoy & Southern, 1993; Wilson, DeJoy, Vandenberg, Richardson, & McGrath, 2004); little attention has been given to examining how health promotion theories—like the HBM—might apply to actions that workers take to protect themselves from job-related hazards and the social and physical environments that influence them (DeJoy, 1996). Strategies used to promote positive health change may have relevance for injury prevention (Kidd et al., 2003), yet health behavior theory has not been incorporated into the design of most young worker safety interventions in the United States (Gallagher & Rattigan, 2013). These theories could be effective if used in designing targeted programs aimed at individual knowledge or behavior change among youth in the workplace (Gallagher & Rattigan, 2013).

The proposed NIOSH Core Competencies are consistent with widely accepted definitions of competencies in the context of occupational settings, in that they address an individual's capability to apply a set of related knowledge, skills, and abilities to successfully perform functions or tasks in a work environment. The competencies are also consistent with the broader conception of competencies that go beyond the work sphere, in that they, 1) contribute to valued outcomes for societies and individuals; 2) help individuals meet important demands in a wide variety of contexts; and are 3) important not just for specialists but for all individuals (Organisation for Economic Co-operation and Development, 2005; U.S. Department of Labor, 2008). In sum, the foundational workplace safety and health competencies developed by NIOSH and its partners are general, transferable, and portable across all jobs and industries, and although developed with young individuals in mind, are applicable as foundational skills for all individuals who work, in any capacity, whether as employer or employee. More broadly, the 8 Core Competencies could be applied to other health-related circumstances where risk-based decisions are made and therefore may be used to improve the health and safety within non-work settings such as homes, schools, and communities (Cammara, 2011).

We recognize, in putting forth a framework for foundational knowledge, skills, and abilities for workplace safety and health that an individual's ability to act (i.e. enact these critical competencies) is

contingent on the work environment and that structural measures implemented by employers in the workplace are more effective for protecting workers than those relying on individuals actions. These structural changes, once achieved, are also more likely to be sustained (Allegrante, Hanson, Sleet, & Marks, 2012). DeJoy (1996) notes that “the importance of the environment in enabling and reinforcing safe workplace behavior cannot be overemphasized.” Therefore, it is necessary to critically examine the structural factors (or the lack thereof) for which employers are responsible, that create or contribute to unsafe working conditions for youth in the United States. The individual protective knowledge, skills and abilities obtained by young people through the *Talking Safety* curriculum should therefore be situated in a larger context of organizational and environmental factors that may promote, or hinder, health-related behavior change.

We also suggest, that the work environment is never free of risks. In the case of young workers for example, despite the existence of both federal and state child labor and general worker safety laws designed to protect young workers from hazards, these laws are not fully enforced and gaps exist (Castillo, Landen, & Layne, 1994; Rauscher & Myers, 2008; Runyan, Dal Santo, Schulman, Lipscomb, & Harris, 2006; Runyan et al., 2007, 2012; Suruda, Philips, Lillquist, & Sesek, 2003). Young employees are often injured, sometimes fatally, while working in illegal occupations or while performing prohibited tasks. While it is the case that young workers face a number of limitations in their ability to enact protective behaviors on the job—including power differentials between them and their employers, lack of experience, and lack of self-confidence to raise safety and health issues (Schulte et al., 2005)—equipping young workers with foundational workplace health and safety competencies should enable them to better engage in activities to protect themselves and others.

Schools have an important role to play in promoting the health of the nation as this is perhaps the only societal context in which all children can be easily reached. It is a natural setting for promoting healthful habits, discouraging unhealthy habits, and building generic self-management skills (Bandura, 1986). Because the majority of students work at some point during their high school years, the integration of foundational workplace safety and health competencies into middle school and high school curricula may be one way to ensure that every young person, before he or she enters the workforce, has the ability to be cognizant of risks on the job and be able to engage in appropriate actions for dealing with them effectively (Miller & Waehrer, 1998). Schools have proven to be a particularly effective locus for delivery of vital workplace safety and health skills (Linker, Miller, Freeman, & Burbacher, 2005; Pisaniello et al., 2013; Schulte et al., 2005). Additionally, integrating these competencies into school curricula allows for the material to be geared towards the appropriate students' age and developmental level (Miller & Waehrer, 1998).

Middle schools and high schools classes in science, health education, family and consumer science, career exploration, career technical education (CTE), and other courses, as well as school- or community-based training programs on work readiness and/or college and career readiness may all be appropriate content areas to incorporate the NIOSH 8 Core Competencies. According to a survey of teachers in Australia, interviewees suggested that the quality of occupational safety education would be improved if it were formally integrated into curricula—making the topic compulsory and standardized, with assessment provided and credit awarded (Pisaniello et al., 2013).

A 2003 report from the European Agency for Safety and Health at Work recognized the importance of mainstreaming workplace health and safety into education indicating that children in primary and secondary education should be taught how to identify hazards and assess and manage workplace risks, and that older youth and adults in vocational education should be taught risk assessment and management principles (European Agency for Safety and Health at Work, 2004). The report also points out that mainstreaming workplace health and safety into education would allow ‘OSH thinking’ to become an intrinsic



part of the way decisions are made and actions are taken in the workplace, not just considered as an add-on. This is because it is easier to achieve “OSH thinking” if workers and employers already come to the workplace with an understanding of workplace safety and health (European Agency for Safety and Health at Work, 2004).

The NIOSH *Talking Safety* curriculum (NIOSH, 2015) is a free resource designed to teach the NIOSH 8 core competencies and give students the career readiness skills they need to become active participants in creating safe and healthy work environments. Currently, demonstration projects are under way in two states (Florida and Oklahoma) focusing on the integration and institutionalization of the critical workplace safety and health competencies delivered through *Talking Safety*. Moreover, NIOSH is also exploring how the core competencies might be integrated into community-based programs. While there is evidence that school-based educational programs have the potential to increase knowledge about safety, there are currently no known studies that show that this increase in knowledge will translate to safe behavior and, ultimately, injury reduction (Pisaniello et al., 2013). Future evaluation of the NIOSH pilot projects will be important to establish the extent to which young people are able to apply the foundational workplace safety and health competencies they learn in the classroom to real-world situations.

## 5. Conclusion

The purpose of this paper is to introduce a theoretical framework—grounded in the Health Belief Model—for equipping young workers with foundational workplace safety and health knowledge and skills (the NIOSH 8 Core Competencies). These competencies play a critical role in preparing youth to enter the workforce as they serve as the basis for subsequent workplace safety and health learning. Most current frameworks that equip young workers with work readiness capabilities do not include competencies for safe and healthy work. This is a critical gap, and one that must be addressed. Individuals cannot be successful on the job, or in any other environment, if they do not have the knowledge and skills needed to be safe and healthy. An integrated strategy for protecting youth on the job is required that includes environmental change, legislation and enforcement, but also education and training (Towner, Dowsell, MacKereth, & Jarvis, 2001). The conceptual framework proposed in this paper recognizes that foundational workplace safety and health competencies may play an important role in protecting young workers from injury or illness and should be an essential component to all work-readiness efforts directed at preparing the current and future American workforce.

## Practical applications

The foundational workplace safety and health competencies developed by NIOSH and its partners are general, transferable, and portable across all jobs and industries, and although developed with young individuals in mind, are applicable to all individuals who work, whether as employer or employee. Because the majority of students work at some point during their high school years, the integration of foundational workplace safety and health competencies into middle school and high school curricula is one way to ensure that every young person, before he or she enters the workforce, has the ability to be cognizant of risks on the job and to participate in, and benefit from, safe, healthy, and productive work. More broadly, these workplace safety and health competencies could also be applied to other health-related circumstances where risk-based decisions are made and therefore may be used to improve the health and safety within non-work settings such as homes, schools, and communities.

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