

## Appendix 1 (Supplemental Figure 1)

Ovid MEDLINE(R) and Epub Ahead of Print, In-Process, In-Data-Review & Other Non-Indexed Citations, Daily and Versions(R) 1946 to June 08, 2021.

1. exp No-Show Patients/ OR exp Health Services Accessibility/ OR exp "Treatment Adherence and Compliance"/ OR Office Visits/ OR "Appointments and Schedules"/ OR Waiting Lists/ OR (Non-attendance OR nonattendance OR non-attending OR absenteeism OR truancy OR non-appearance OR "No Show" OR "missed appointment" OR "missed appointments" OR nonadherence OR noncompliance OR non-adherence OR non-compliance OR adherent OR compliant OR non-adherent OR non-compliant OR accessibility OR barriers OR adherence OR compliance OR obstacles).ti,ab. 2. Corneal Ulcer/ OR Acanthamoeba Keratitis/ OR Keratitis, Herpetic/ OR Keratitis, Dendritic/ OR (Keratitis OR Keratitides).ti,ab. OR ((Corneae OR Corneal OR Cornea OR Corneas) adj3 (Ulcer OR ulcer OR Ulcers OR ulceration OR Ulcerative OR inflammation OR irritation OR inflamed)).ti,ab. OR Ocular Hypertension/ OR Glaucoma/ OR Glaucoma, Angle-Closure/ OR Glaucoma, Neovascular/ OR Glaucoma, Open-Angle/ OR Hydrophthalmos/ OR Low Tension Glaucoma/ OR (Glaucomas OR Glaucoma OR "Ocular Hypertension" OR Hydrophthalmos).ti,ab. 3. (animals.sh. NOT humans.sh.) (1 AND 2) NOT 3.

Embase (Elsevier).

1.

'health care utilization'/de OR 'facilities and services utilization'/exp OR 'patient attendance'/exp OR 'health care access'/exp OR 'patient compliance'/de OR 'shared medical appointment'/exp OR 'ambulatory care'/exp OR ("No Show" OR "missed appointment" OR "missed appointments"):ti,ab OR ((Appointment OR Appointments OR Follow-up OR Visit OR visits) near/3 (Non-attendance OR nonattendance OR non-attending OR absenteeism OR truancy OR non-appearance OR "No Show" OR "missed appointment" OR "missed appointments" OR nonadherence OR noncompliance OR non-adherence OR non-compliance OR adherent OR compliant OR non-adherent OR non-compliant OR accessibility OR barriers OR adherence OR compliance OR obstacles)):ti,ab.

2.

'cornea ulcer'/exp OR 'Acanthamoeba keratitis'/exp OR 'herpes simplex keratitis'/exp OR (Keratitis OR Keratitides):ti,ab OR ((Corneae OR Corneal OR Cornea OR Corneas OR saemish OR hypopyon) near/3 (Ulcer OR Ulcers OR ulceration OR Ulcerative OR inflammation OR irritation OR inflamed OR ulcer)):ti,ab OR 'glaucoma'/exp OR (Glaucomas OR Glaucoma OR "Ocular Hypertension" OR Hydrophthalmos OR "Intraocular hypertension" OR "eye hypertension"):ti,ab.

3.

(('animal'/exp or 'nonhuman'/exp) NOT 'human'/exp).

(1 AND 2) NOT 3.

CINAHL Complete (EBSCO).

1.

(MH "Appointments and Schedules") OR (MH "Office Visits") OR (MH "Shared Medical Appointments") OR (MH "Waiting Lists") OR (MH "Patient Compliance") OR (MH "Health Services Accessibility") OR (MH "Right to Health") OR (MH "Gatekeeping") OR TI(Non-attendance OR nonattendance OR non-attending OR absenteeism OR truancy OR non-appearance OR "No Show" OR "missed appointment" OR "missed appointments" OR nonadherence OR noncompliance OR non-adherence OR non-compliance OR adherent OR compliant OR non-adherent OR non-compliant OR accessibility OR barriers OR adherence OR compliance OR obstacles) OR AB(Non-attendance OR nonattendance OR non-attending OR absenteeism OR truancy OR non-appearance OR "No Show" OR "missed appointment" OR "missed appointments" OR nonadherence OR noncompliance OR non-adherence OR non-compliance OR adherent OR compliant OR non-adherent OR non-compliant OR accessibility OR barriers OR adherence OR compliance OR obstacles).

2.

(MH "Corneal Ulcer") OR (MH "Keratitis") OR (MH "Acanthamoeba Keratitis") OR (MH "Keratitis, Herpetic") OR (MH "Keratitis, Dendritic") OR TI((Keratitis OR Keratitides) OR ((Corneae OR Corneal OR Cornea OR Corneas) N3 (Ulcer OR ulcus OR Ulcers OR ulceration OR Ulcerative OR inflammation OR irritation OR inflamed))) OR AB((Keratitis OR Keratitides) OR ((Corneae OR Corneal OR Cornea OR Corneas) N3 (Ulcer OR ulcus OR Ulcers OR ulceration OR Ulcerative OR inflammation OR irritation OR inflamed))) OR (MH "Ocular Hypertension") OR (MH "Glaucoma") OR (MH "Glaucoma, Angle-Closure") OR TI (Glaucomas OR Glaucoma OR "Ocular Hypertension" OR Hydrophthalmos) OR AB (Glaucomas OR Glaucoma OR "Ocular Hypertension" OR Hydrophthalmos).

3.

((MH "Animals") NOT (MH "Human")).

(1 AND 2) NOT 3.

PsycInfo (EBSCO).

1.

DE "Treatment Barriers" OR DE "Treatment Compliance" OR DE "Treatment Dropouts" OR DE "Health Care Seeking Behavior" OR DE "Health Care Access" OR DE "Health Care Utilization" OR TI(Non-attendance OR nonattendance OR non-attending OR

absenteeism OR truancy OR non-appearance OR "No Show" OR "missed appointment" OR "missed appointments" OR nonadherence OR noncompliance OR non-adherence OR non-compliance OR adherent OR compliant OR non-adherent OR non-compliant OR accessibility OR barriers OR adherence OR compliance OR obstacles) OR AB(Non-attendance OR nonattendance OR non-attending OR absenteeism OR truancy OR non-appearance OR "No Show" OR "missed appointment" OR "missed appointments" OR nonadherence OR noncompliance OR non-adherence OR non-compliance OR adherent OR compliant OR non-adherent OR non-compliant OR accessibility OR barriers OR adherence OR compliance OR obstacles).

2.

DE "Eye Disorders" OR DE "Glaucoma" OR DE "Cornea" OR (Keratitis OR Keratitides) OR ((Corneae OR Corneal OR Cornea OR Corneas) N3 (Ulcer OR ulcer OR Ulcers OR ulceration OR Ulcerative OR inflammation OR irritation OR inflamed)) OR (Glaucomas OR Glaucoma OR "Ocular Hypertension" OR Hydrophthalmos).

1 AND 2.

Scopus (Elsevier).

TITLE-ABS-KEY(((Appointment OR Appointments OR Follow-up OR Visit OR visits) AND (Non-attendance OR nonattendance OR non-attending OR absenteeism OR truancy OR non-appearance OR "No Show" OR "missed appointment" OR "missed appointments" OR nonadherence OR noncompliance OR non-adherence OR non-compliance OR adherent OR compliant OR non-adherent OR non-compliant OR accessibility OR barriers OR adherence OR compliance OR obstacles)) AND (Glaucomas OR Glaucoma OR "Ocular Hypertension" OR Hydrophthalmos OR Keratitis OR Keratitides OR ((Corneae OR Corneal OR Cornea OR Corneas) W/5 (Ulcer OR ulcer OR Ulcers OR ulceration OR Ulcerative OR inflammation OR irritation OR inflamed)))).

Web of Science.

Science Citation Index Expanded (SCI-EXPANDED) -- 1900-present, Social Sciences Citation Index (SSCI) -- 1900-present, Emerging Sources Citation Index (ESCI) - - 2015-present.

TS= ((Appointment OR Appointments OR Follow-up OR Visit OR visits) AND (Non-attendance OR nonattendance OR non-attending OR absenteeism OR truancy OR non-appearance OR "No Show" OR "missed appointment" OR "missed appointments" OR nonadherence OR noncompliance OR non-adherence OR non-compliance OR adherent OR compliant OR non-adherent OR non-compliant OR accessibility OR barriers OR adherence OR compliance OR obstacles) AND (Keratitis OR Keratitides OR ((Corneae OR Corneal OR Cornea OR Corneas) NEAR/5 (Ulcer OR ulcer OR Ulcers OR ulceration OR Ulcerative OR inflammation OR irritation OR inflamed)) OR Glaucomas OR Glaucoma OR "Ocular Hypertension" OR Hydrophthalmos)).