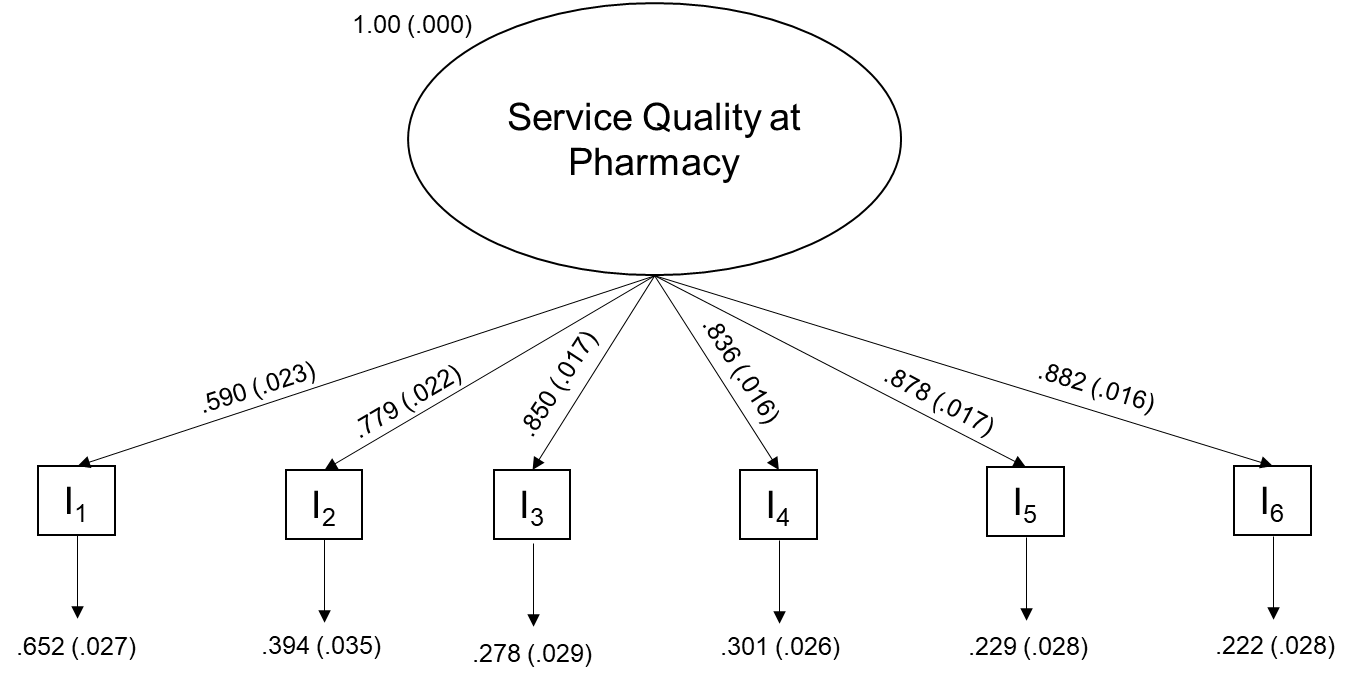
**Supplemental Figure S3.** **Confirmatory factor analysis of perceived service quality at the pharmacy**



**Description.** Measurement model for the latent variable service quality at pharmacy. “I” stands for indicator variable used in the model, found in Supplemental Table S2. Factor loadings are standardized.