

CPR OD All Hands

June 23, 2021

Agenda

- Welcome & Introductions
 - Dr. John Anderton
 - Dr. Kevin Cain
 - Introduction of CDC Director, Dr. Rochelle Walensky
- CDC Director, Dr. Rochelle Walensky
 - Q&A
- DEO Presents
 - EOC Virtual Tour
 - Graduated Response Framework
 - Q&A
- Management & Operations Update
 - Return to Work
 - Performance Management
- CPR Highlights
- Closing Remarks

CDC DIRECTOR

Dr. Rochelle Walensky

CDC'S VIRTUAL EOC TOUR

Mark Frank
Deputy Director, DEO

Visitors love the EOC

- Diverse audience, including
 - VIPs & Congressional staff
 - State & local partners
 - Fellows & students
 - CDC staff
- 2018
 - 2,625 visitors & 273 tours
- 2019
 - 2,750 visitors & 285 tours



Platform for Preparedness & Response

- Describes the Emergency Management Program
 - Tells the history of CDC response activities
 - Highlights the people, place, processes that support response activities
 - Emphasizes coordination across CDC
- Shows people and technology in action
 - Operations team (Watch staff, A/V team, Response ops)
 - Equipment room
 - EOC floor & Team Rooms
 - JIC and Situational Awareness



And of course...the video wall!



COVID-19 Response & EOC Tours

- Limited tours in Jan/Feb 2020
 - Media tours
 - High priority groups
 - Advisory Committee on Immunization Practices (ACIP)
 - Secretary's Tribal Advisory Committee
- No tours were permitted once CDC restrictions were implemented
- Now what?



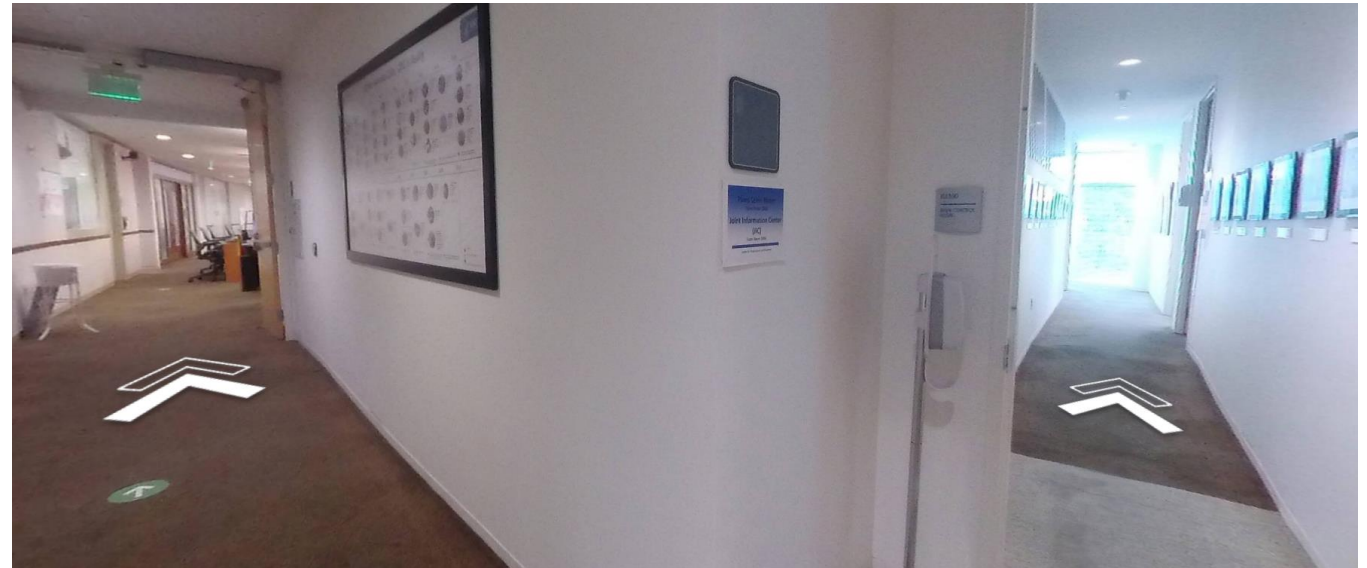
Virtual EOC Tour

- DEO's policy and communications team (PPEC) conceptualized the tour
 - w/CPR Communication Office
- Ideal for domestic and international audiences
- Training tool for new and/or remote staff



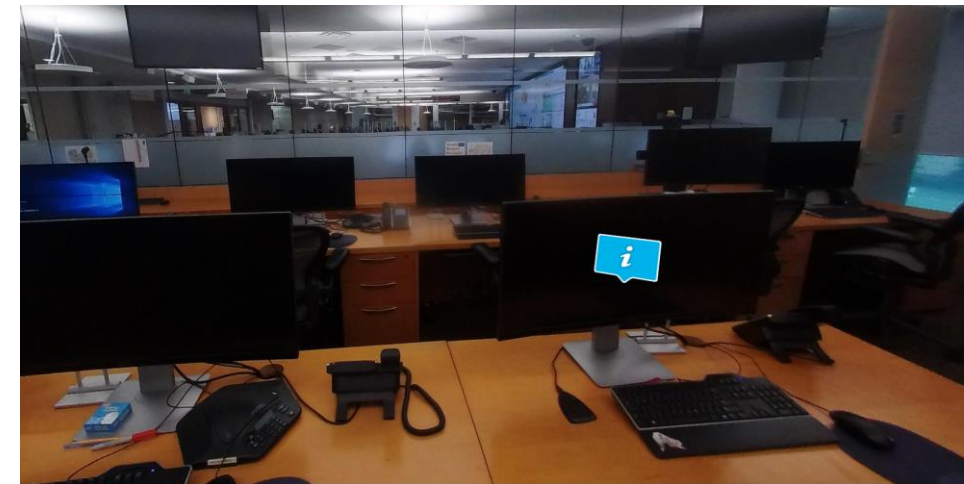
Benefits of the Virtual EOC Tour

- Simulates in-person tours
 - Intended to be used by a “live” CDC tour guide
 - Can be tailored to meet the unique needs of each group
 - Talking points are available as a resource tool
- No physical restrictions & larger audiences
 - In-person tours are typically limited to 10-15 participants each

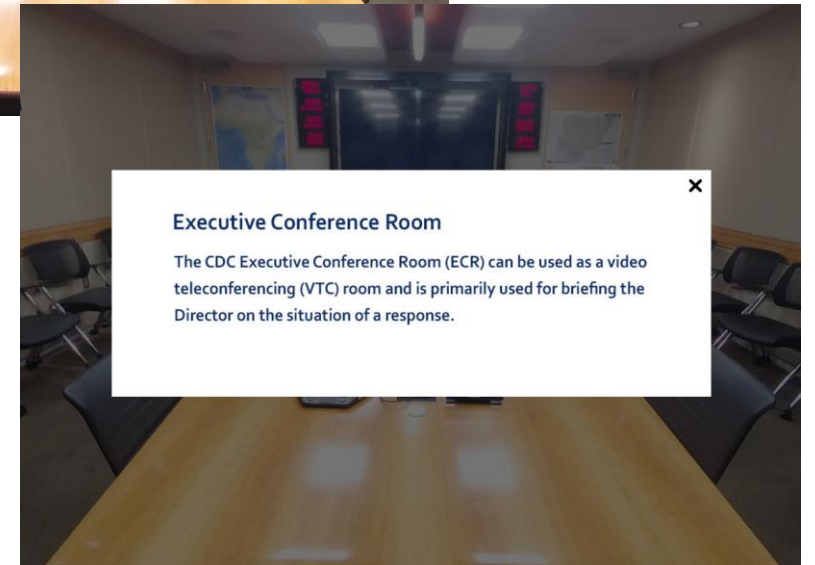
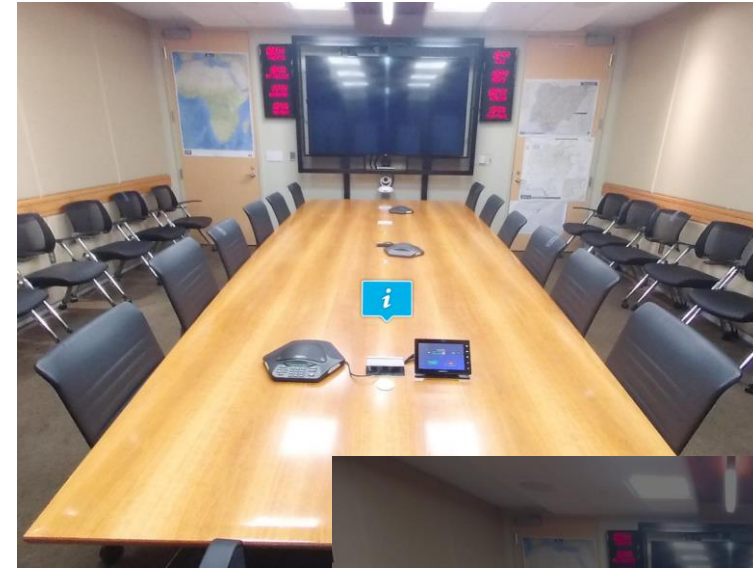
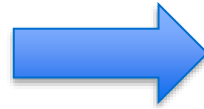
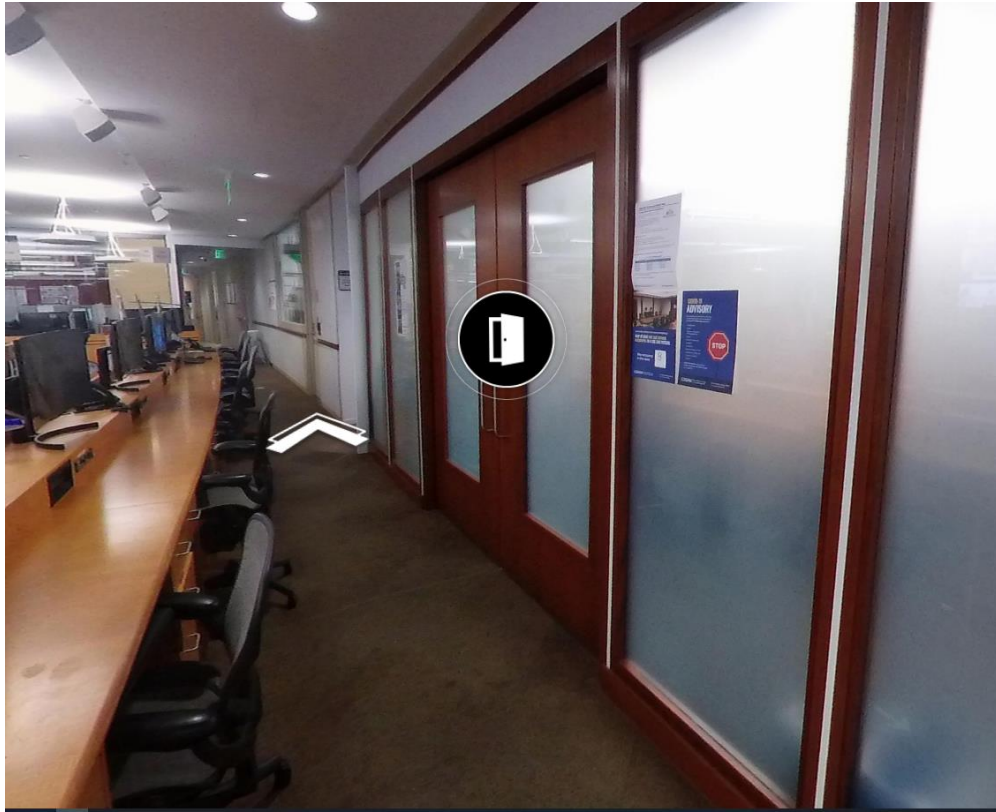


Accessing the Virtual EOC Tour

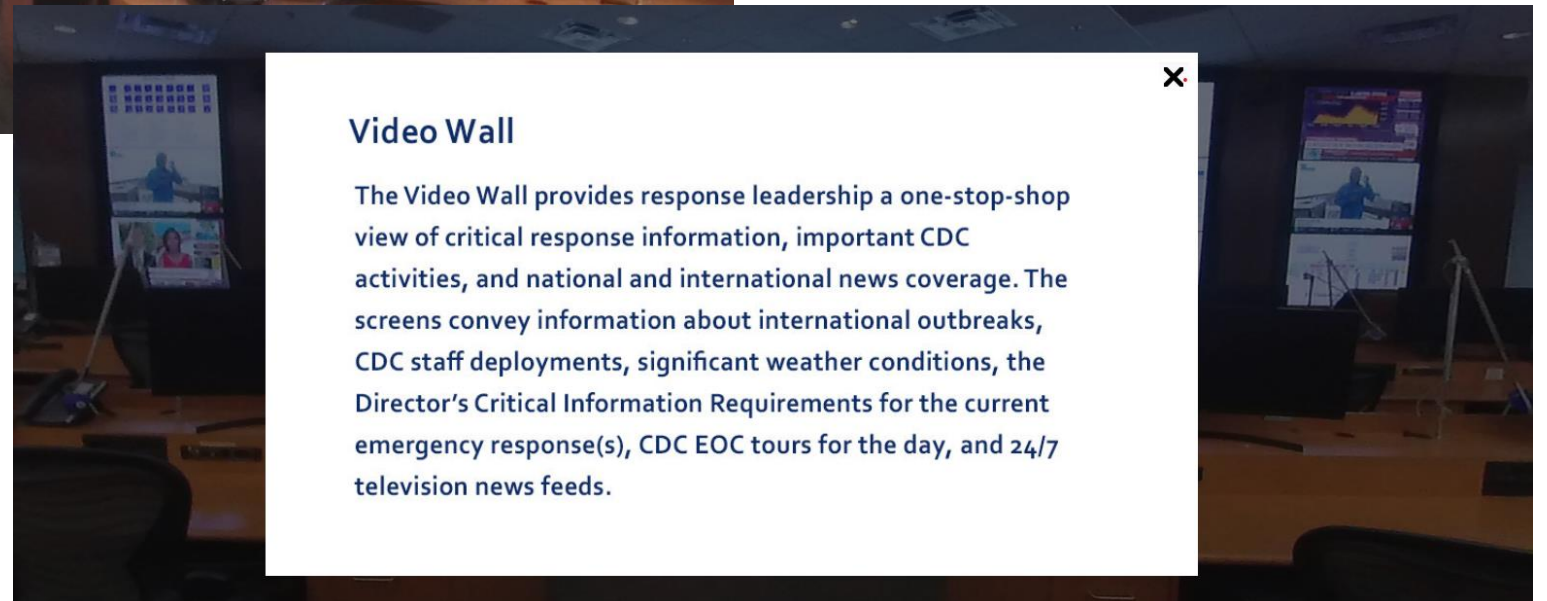
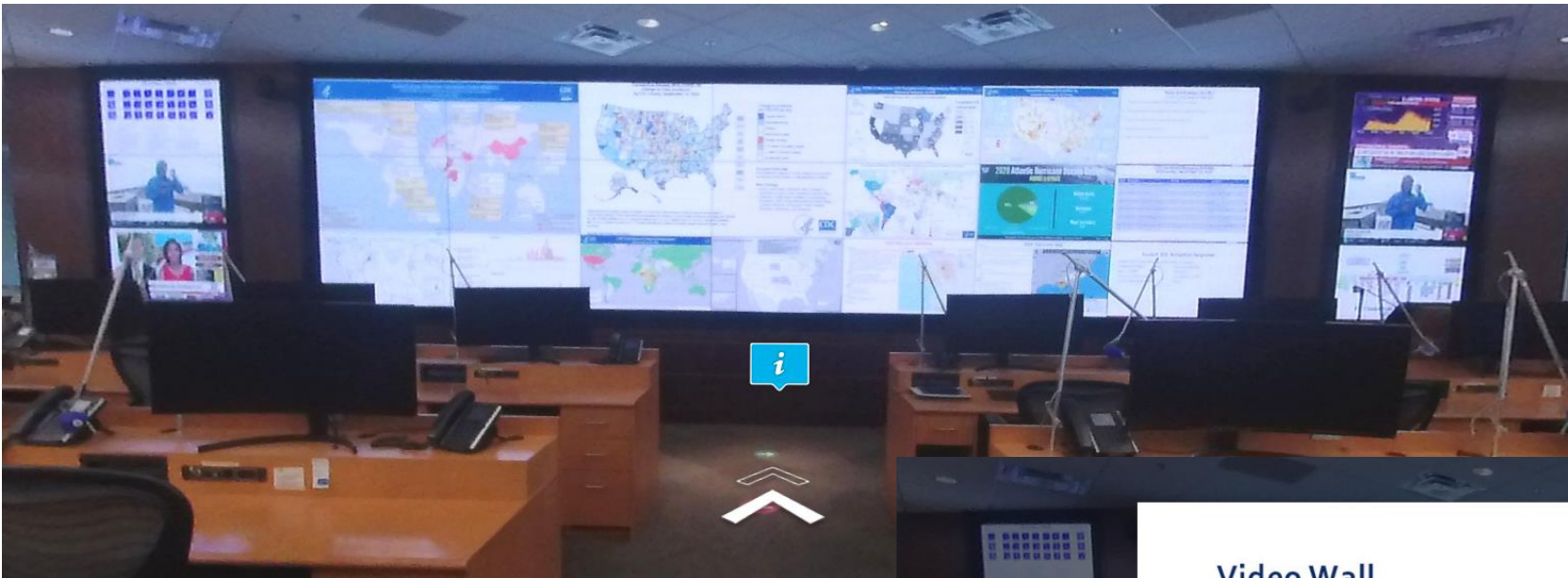
- Located on the DEO intranet page:
<https://intranet.cdc.gov/cpr/deo/index.htm>
- Click-point navigation
 - Information boxes describe key features
 - Step into EOC team rooms



Virtual EOC Tour: Executive Conference Room



Virtual EOC Tour: Video Wall



Video Wall

The Video Wall provides response leadership a one-stop-shop view of critical response information, important CDC activities, and national and international news coverage. The screens convey information about international outbreaks, CDC staff deployments, significant weather conditions, the Director's Critical Information Requirements for the current emergency response(s), CDC EOC tours for the day, and 24/7 television news feeds.

Using the Virtual EOC Tour

- We are “open” for business!
- Use it on your own
- Contact DEO Policy (CDC) to schedule a tour for your group
 - deopolicy@cdc.gov

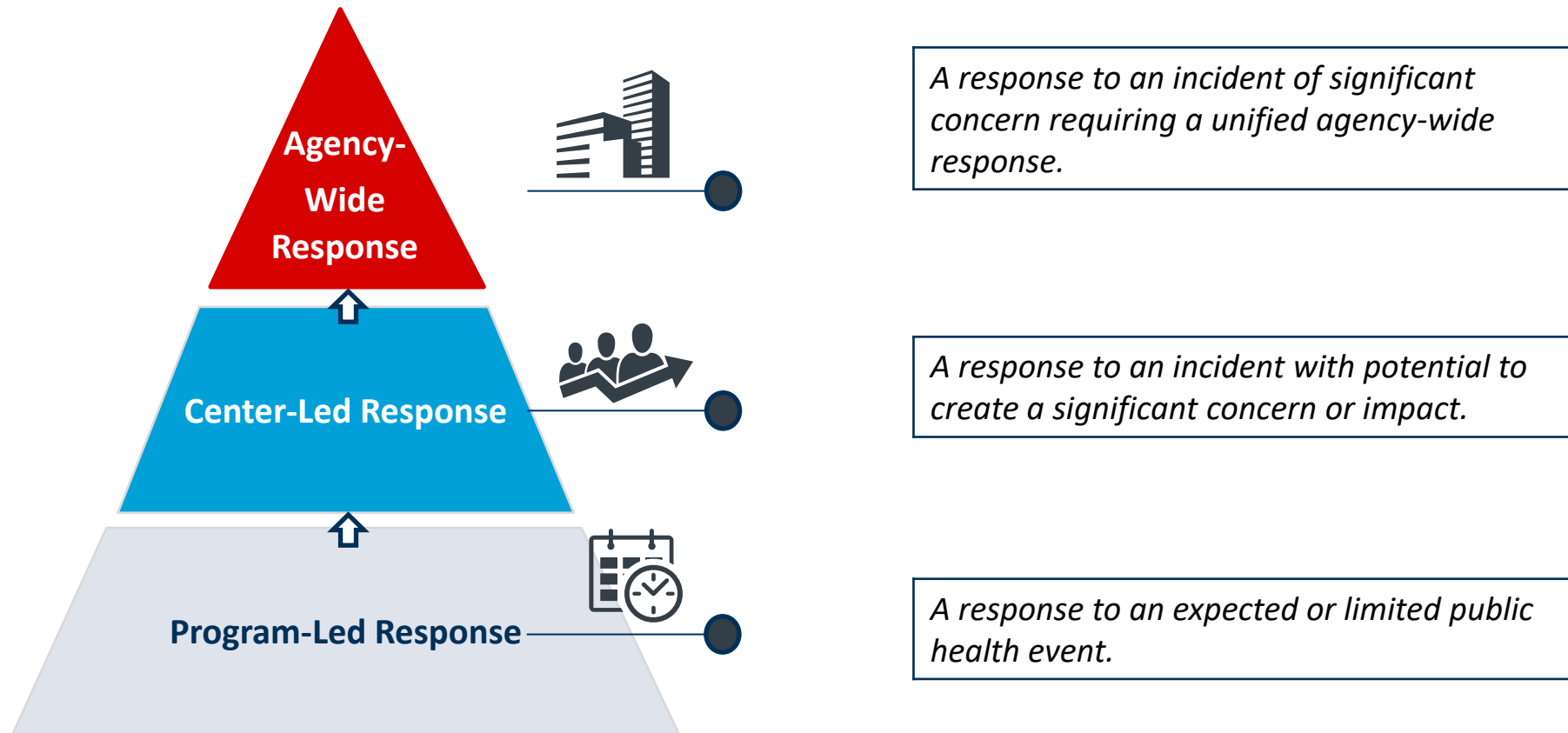
GRADUATED RESPONSE FRAMEWORK UPDATE

Mark Frank
Deputy Director, DEO

Graduated Response Framework (GRF)

The GRF is CDC's structure for managing public health emergency responses

Graduated Response Framework



Graduated Response Framework (GRF) Continued

- GRF is intended to:
 - Facilitate responses of various sizes and complexities
 - Better align resources
- Steering committee
 - Co-chaired by NCEZID (Deb Lubar) and DEO (Chris Brown)
 - Representation from nearly all CIOs
- Framework is conceptualized, but processes and policies still need to be established

Graduated Response Framework (GRF): CONOPS & Communication Plan

CONOPS

Purpose: Provides parameters and criteria to guide leaders and staff on how to operationalize and implement the GRF at each response level

- Includes mechanisms for escalating and deescalating and resource support

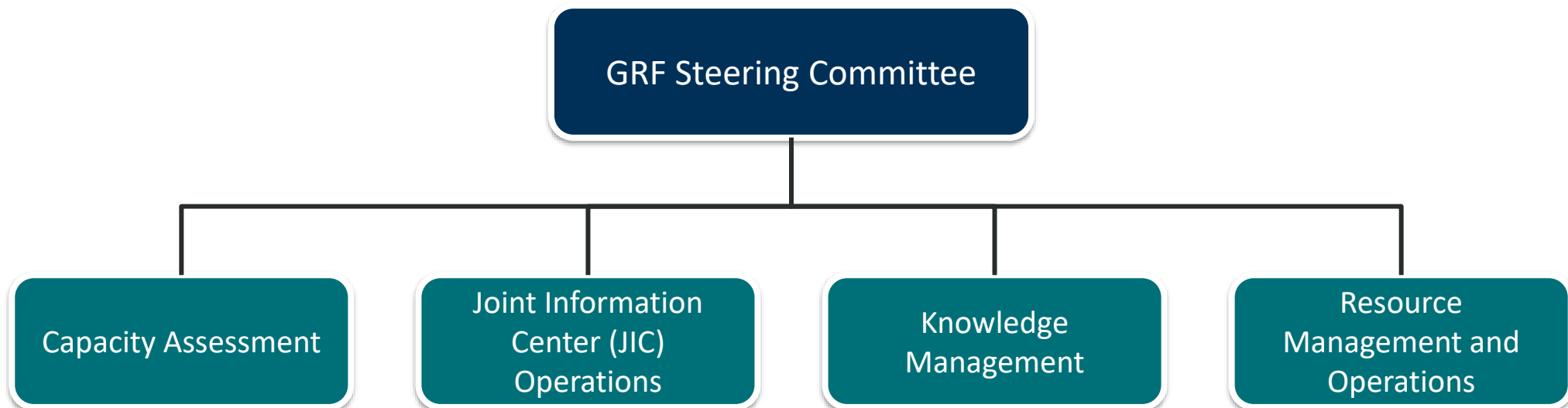
Communications Plan

Purpose: Outlines roadmap for delivering key messages to target audiences to ensure awareness, buy-in, and implementation of GRF

- Identifies audiences, stakeholders, key messages, methods of communication, timelines, training, and points of contact

GRF Working Groups

- The GRF Steering Committee established four working groups to support framework development in the following areas:



Graduated Response Framework (GRF): Accomplishments & Next Steps

- Accomplishments

- Conducted two GRF steering committee meetings
- Held working group kickoff meetings in April
- Developing draft CONOPS, Comms Plan, and Working Group Charter

- Next steps and ongoing activities

- GRF steering committee meeting, August 2021
- Ongoing working group meetings
- Research/information gathering (OSPHP) to understand decision-making and processes at CDC and how STLTs structure and transition their responses

QUESTIONS & ANSWERS

MANAGEMENT & OPERATIONS

Monique Williams Jester

Management & Operations Update

- Return to the Workplace
- Performance Management

CPR Highlights

- Pride Month
 - [June is Sexual and Gender Minority \(LGBTQ+\) Pride Month](#)
- Back in the Day: Sharon Sharpe
- Beyond the Bio: Joanne Andreadis
- Coming Soon:
 - Back In the Day: Annette Gay
- Upcoming All-Hands
 - July 22nd:
 - CDC's 75th Anniversary: A History of Response
 - Healthiest CIO Challenge and CPR's Wellness Initiative

We're Always Listening

Thank You

Thank you for attending today's CPR OD All-Hands meeting.

Senior leadership is [always listening](http://intranet.cdc.gov/cpr/alwayslistening.htm). Submit your anonymous questions, comments, and suggestions at <http://intranet.cdc.gov/cpr/alwayslistening.htm>.

Please take a moment to complete the post-meeting survey. You will receive an email with a link shortly. Your feedback is appreciated and helps us to improve upon future meetings.