**Appendix A: Interview Guide for Ride Share Users**

**I. Introduction**

…I'd like to start off by talking about your transportation needs and habits…

1. What are the reasons you travel outside of your home? Please name any you can think of.

*Prompts if respondent is unsure:*

* + 1. Health care/medical appointment
    2. Shopping or personal needs, like going to the hairdresser or the grocery store
    3. Socializing with family and friends
    4. Going to work or school
    5. Travel to the airport, bus or train
    6. Volunteering
    7. Other
  1. When traveling outside of your home, what types of transportation do you use? Please name any you can think of.

*Prompts if respondent is unsure:*

* + 1. I drive my personal car, motorcycle, scooter, etc.
    2. I ride with others (partner, child, grandchild, community members, ride share services, social/senior services, etc.)
    3. I use my personal bicycle or bike share
    4. Public transportation including a bus, train, subway, ferry, etc.
    5. Taxi
    6. Walking
    7. Other
  1. *If respondent does not say they drive their personal vehicle, ask:* Do you have a driver's license?
     1. *If yes, ask:* Do you have access to a car?
  2. Have you driven in the past two weeks?

Yes

No

* 1. If you have ever missed an event or appointment because you were not able to find transportation, can you describe the problem that kept you from arranging a ride?

*Prompts if respondent is unsure:*

1. I didn't want to ask a favor or be a burden to others
2. I didn’t have someone else to ask for a ride
3. I didn't want to drive at night
4. The bus is too far to walk
5. I don't like to travel alone
6. I don't understand the services available
   1. What factors affect your decision to take one form of transportation over another?

*Prompts if respondent is unsure:*

* + 1. Cost
    2. Time of day
    3. Destination
    4. Weather
    5. Health
    6. If I have someone to help me navigate
    7. If it is a familiar location
    8. If there is a lot of traffic
    9. If I have to find parking
    10. If I have to carry packages
    11. If going to have an alcoholic beverage
    12. Other

**II. Use of Ride Share Services**

**…Next, I'd like to talk about your use of ride share services. Remember, ride share services are for-profit or not-for-profit companies or organizations that provide transportation to people using a private automobile. Examples include a privately owned car, van, truck, or sport utility vehicle. Ride share services include volunteer driver programs, and companies such as Uber, Lyft, and ITN, for example. Ride share services do not include public transportation or rides provided by a commercial van, bus, or taxi. They also do not include rides provided by a friend or family member…**

* 1. Have you ever used a ride share service, either paid or non-profit? *[Answers should be "yes." If answer is no, then continue by using the "non-user" interview protocol.]*
  2. What types of ride share services have you ever used? Can you name the company, organization, or the type of service?

*Prompts if respondent is unsure:*

* + 1. Paid, for-profit service (Uber or Lyft)
    2. Volunteer service
    3. [Placeholder for prompts for additional companies or organizations in geographic area, to be determined based on environmental scan]

* 1. In general, what are the reasons that you choose to use a ride share service?

*Prompts if respondent is unsure:*

* + 1. I do not have a driver's license (Never a licensed driver, voluntarily stopped driving or license was taken away)
    2. To avoid driving in difficult situations (nighttime, highway, left turns, bad weather, alone, high traffic, and unfamiliar areas)
    3. To socialize with family and/or friends (for example, going to a restaurant)
    4. For shopping errands, or going to an appointment
    5. Do not have a car
    6. Do not feel safe driving
    7. Doctor's orders
    8. Family request
    9. Illness
    10. Other reasons

* 1. What are the important factors you consider when deciding to use a ride share service?

*Prompts if respondent is unsure:*

* + 1. Cost
    2. Feeling safe
    3. Convenience
    4. I know the people who are picking me up
    5. Reputation
    6. Recommended by someone I know
    7. My children or family want me to use it
    8. My doctor wants me to use it
    9. Other reasons
  1. Are there any other reasons you use a ride share service?
  2. When you use a ride share service, how do you request a ride?

*Prompts if respondent is unsure:*

* + 1. Use a smartphone/application
    2. Use the internet
    3. Use a telephone to request a ride from a ride share company or organization
    4. Someone else requests the ride for me
    5. Family or friend requests the ride for me
    6. Other
  1. When you use a ride share service, who typically pays for your ride?

*Prompts if respondent is unsure:*

* + 1. Self
    2. Family or friend
    3. Health care provider
    4. Don't know
    5. Other
  1. Think about the last time you used a ride share service. Where were you going?

*Prompts if respondent is unsure:*

1. Health care/medical appointment
2. Shopping or personal needs, like going to the hairdresser or the grocery store
3. Socializing with family and friends
4. Going to work or school
5. Travel to the airport, bus or train
6. Volunteering
7. Other
   1. If a ride share service had not been available, how would you have made that trip?

**III. Facilitators of and Barriers to Using Ride Share Services**

**…Next, I'd like to talk about your opinions of ride share services…**

* 1. Is there anything you like about ride share services?

*Prompts if respondent is unsure:*

1. Safe
2. Easy to schedule a ride
3. Convenient for me to use
4. Save me time
5. Cost-friendly
6. Reliable
7. Available in my community
8. Drivers' characteristics (I know them, they are… helpful, interesting, kind)
9. Help me to improve my quality of life (health, comfort, happiness)
10. Help me feel independent; I don't have to be a burden to others
    1. Is there anything you do not like about ride share services?

*Prompts if respondent is unsure:*

1. Not safe
2. Difficult/don't know how to schedule a ride
3. Not convenient
4. Kept me waiting
5. Cost-prohibitive
6. Not reliable
7. Not available in my community
8. Drivers characteristics (I do not know them, they are not helpful, kind)
   1. Next, I am going to read several statements about ride share services and why some people might use them. Please tell me if you "agree" or "disagree" with each statement based on your experience with using ride share services. If you are unsure, say "don't know".

Ride share services….

1. Are safe
2. Are easy to use
3. Are convenient
4. Save me time
5. Are cost effective
6. Are reliable
7. Are available in my community
8. Help me to improve my quality of life (prompts if asked what we mean: health, comfort, happiness)
9. Help me feel independent
10. Drivers are friendly
11. Drivers are helpful
    1. Will you describe your ideal driver of a ride share service?
       1. Do you prefer a driver of the same gender?
       2. Do you prefer a drive of the same age?
    2. Do you have any special needs that make it challenging for you to use a ride share service?

*Prompts if respondent is unsure:*

1. I use a walker
2. I have difficulty seeing
3. I don't feel safe with people I don't know
4. I don't know if I can depend upon them
5. I don't know if I can get a ride home
6. I don't feel safe as a passenger in a vehicle
7. I have a child who needs to use a car seat
8. I have a dog/pet that needs to travel with me
9. I require door-to-door assistance
10. Other

**IV. Future Use of Ride Share Services**

**…Next, I have a few questions about your future use of ride share services…**

* 1. How, if at all, could ride share services be improved to meet your needs? What is your wish list?

*Prompts if respondent is unsure:*

* + 1. Lower cost
    2. Better assistance
    3. Give me the driver I know
    4. Schedule by telephone
  1. If there was a ride share service that used self-driving or "driverless" automobiles, what features or services would make you willing to take a ride?
  2. Is there any other feedback you would like to provide?

**V. Demographics**

**…** **I have a few final questions. I am asking these questions for analysis purposes only.**

* 1. Are you of Hispanic or Latino origin? *Prompt respondents with the following options:*

1. Yes, Hispanic or Latino
2. No, Not Hispanic or Latino
   1. I’m going to read a list of categories. Please choose one or more of the following categories to describe your race. *Read respondents the following options.*
3. American Indian or Alaska Native
4. Asian
5. Black or African American
6. Native Hawaiian or Other Pacific Islander
7. White
8. Other (*Ask respondent to please specify*)
   1. What is your sex? *Prompt respondents with the following options:*
9. Male
10. Female
    1. What is your city and state of residence?

**Thank you for taking the time to participate in this interview.**

**Appendix B: Interview Guide for Ride Share Non-Users**

**I. Introduction**

…I'd like to start off by talking about your transportation needs and habits…

1. What are the reasons you travel outside of your home? Please name any you can think of.

*Prompts if respondent is unsure:*

* + 1. Health care/medical appointment
    2. Shopping or personal needs, like going to the hairdresser or the grocery store
    3. Socializing with family and friends
    4. Going to work or school
    5. Travel to the airport, bus or train
    6. Volunteering
    7. Other

1. When traveling outside of your home, what types of transportation do you use? Please name any you can think of.

*Prompts if respondent is unsure:*

1. I drive my personal car, motorcycle, scooter, etc.
2. I ride with others (partner, child, grandchild, community members, ride share services, social/senior services, etc.)
3. I use my personal bicycle or bike share
4. Public transportation including a bus, train, subway, ferry, etc.
5. Taxi
6. Walking
7. Other

*If respondent does not say they drive their personal vehicle, ask:* Do you have a driver's license?

* + 1. *If yes, ask:* Do you have access to a car?

1. Have you driven in the past two weeks?

Yes

No

1. If you have ever missed an event or appointment because you were not able to find transportation, can you describe the problem that kept you from arranging a ride?

*Prompts if respondent is unsure:*

1. I didn't want to ask a favor or be a burden to others
2. I didn’t have someone else to ask for a ride
3. I didn't want to drive at night
4. The bus is too far to walk
5. I don't like to travel alone
6. I don't understand the services available
7. What factors affect your decision to take one form of transportation over another?

*Prompts if respondent is unsure:*

* + 1. Cost
    2. Time of day
    3. Destination
    4. Weather
    5. Health
    6. If I have someone to help me navigate
    7. If it is a familiar location
    8. If there is a lot of traffic
    9. If I have to find parking
    10. If I have to carry packages
    11. If going to have an alcoholic beverage
    12. Other

**II. Facilitators of and Barriers to Using Ride Share Services**

**…Next, I'd like to talk about your opinions about ride share services. Remember, ride share services are for-profit or not-for-profit companies or organizations that provide transportation to people using a private automobile. Examples include a privately owned car, van, truck, or sport utility vehicle. Ride share services include volunteer driver programs, and companies such as Uber, Lyft, and ITN, for example. Ride share services do not include public transportation or rides provided by a commercial van, bus, or taxi. They also do not include rides provided by a friend or family member…**

1. Were you familiar with ride share services prior to this interview?
2. What types of ride share services are you familiar with? Can you name the company, organization, or the type of service?

*Prompts if respondent is unsure:*

* + 1. Paid, for-profit service (Uber or Lyft)
    2. Volunteer service
    3. [Placeholder for prompts for additional companies or organizations in geographic area, to be determined based on environmental scan]

1. What are your perceptions of ride share services? When you think about a ride share service, what comes to mind?

1. Is there a specific reason why you do not use a ride share service? If so, will you tell me more about that?
   * 1. What would make it possible for you to use a ride share service?
2. What do you think are the benefits of using ride share services?

*Prompts if respondent is unsure:*

1. Safety
2. Easy to schedule a ride
3. Convenience
4. Time saved
5. Cost
6. Reliability
7. Availability in my community
8. Drivers characteristics
9. Help me to improve my quality of life (prompts if asked what we mean: health, comfort, happiness)
10. Help me feel independent
11. Is there anything that you do not like about ride share services? If so, what?

*Prompts if respondent is unsure:*

1. Not safe
2. Difficult/don't know how to schedule a ride
3. Not convenient
4. Kept me waiting
5. Cost-prohibitive
6. Not reliable
7. Not available in my community
8. Drivers characteristics (I do not know them, they are not helpful, kind)
9. Next, I am going to read several statements about ride share services and why some people might use them. Please tell me if you "agree" or "disagree" with each statement based on your opinions of ride share services.

Ride share services….

* + 1. Are safe
    2. Are easy to use
    3. Are convenient
    4. Save people time
    5. Are cost effective
    6. Are reliable
    7. Are available in my community
    8. Help people to improve their quality of life (health, comfort, happiness)
    9. Help people to feel independent
    10. Use drivers that are friendly
    11. Use drivers that are helpful

1. Has there ever been a time when you considered using a ride share service but then decided against it?
   * 1. What was the reason?
2. Will you describe your ideal driver of a ride share service?
   * 1. Do you prefer a driver of the same gender?
     2. Do you prefer a drive of the same age?
3. Do you have any special needs that make it challenging for you to use a ride share service?

*Prompts if respondent is unsure:*

1. I use a walker
2. I have difficulty seeing
3. I don't feel safe with people I don't know
4. I don't know if I can depend upon them
5. I don't know if I can get a ride home
6. I don't feel safe as a passenger in a vehicle
7. I have a child who needs to use a car seat
8. I have a dog/pet that needs to travel with me
9. I require door-to-door assistance
10. Other
11. Would you ever use technology—such as a smart phone or a computer—to schedule a ride with a ride share service? Please explain.
12. If there was a ride share service that used self-driving or "driverless" automobiles, what features or services would make you willing to take a ride?

**III. Future Use of Ride Share Services**

**…Next, I have a few questions about your future use of ride share services…**

1. Can you think of any circumstances under which you would be willing to try a ride share service in the future? Please explain.
2. How, if at all, could ride share services be improved to meet your needs? What is your wish list?

*Prompts if respondent is unsure:*

* + 1. Lower cost
    2. Better assistance
    3. Give me the driver I know
    4. Schedule by telephone

1. Is there any other feedback you would like to provide?

**IV. Demographics**

**…** **I have a few final questions. I am asking these questions for analysis purposes only…**

1. Are you of Hispanic or Latino origin? *Prompt respondents with the following options:*
2. Yes, Hispanic or Latino
3. No, Not Hispanic or Latino
4. I’m going to read a list of categories. Please choose one or more of the following categories to describe your race. *Read respondents the following options.*
5. American Indian or Alaska Native
6. Asian
7. Black or African American
8. Native Hawaiian or Other Pacific Islander
9. White
10. Other (*Ask respondent to please specify*)
11. What is your sex? *Prompt respondents with the following options:*
12. Male
13. Female
14. What is your city and state of residence?

**Thank you for taking the time to participate in this interview.**

**Appendix C: Focus Group Guide for Ride Share Users**

**I. Introduction**

**…We'd like to start off by talking about your transportation needs and habits…**

1. What are the reasons you travel outside of your home? Please name any you can think of.

*Prompts if respondent is unsure:*

* + 1. Health care/medical appointment
    2. Shopping or personal needs, like going to the hairdresser or the grocery store
    3. Socializing with family and friends
    4. Going to work or school
    5. Travel to the airport, bus or train
    6. Volunteering
    7. Other
  1. When traveling outside of your home, what types of transportation do you use? Please name any you can think of.

*Prompts if respondent is unsure:*

* + 1. I drive my personal car, motorcycle, scooter, etc.
    2. I ride with others (partner, child, grandchild, community members, ride share services, social/senior services, etc.)
    3. I use my personal bicycle or bike share
    4. Public transportation including a bus, train, subway, ferry, etc.
    5. Taxi
    6. Walking
    7. Other
  1. If you have ever missed an event or appointment because you were not able to find transportation, can you describe the reason or problem that kept you from arranging a ride?

*Prompts if respondent is unsure:*

1. I didn't want to ask a favor or be a burden to others
2. I didn’t have someone else to ask for a ride
3. I didn't want to drive at night
4. The bus is too far to walk
5. I don't like to travel alone
6. I don't understand the services available
   1. What factors affect your decision to take one form of transportation over another?

*Prompts if respondent is unsure:*

* + 1. Cost
    2. Time of day
    3. Destination
    4. Weather
    5. Health
    6. If I have someone to help me navigate
    7. If it is a familiar location
    8. If there is a lot of traffic
    9. If I have to find parking
    10. If I have to carry packages
    11. If going to have an alcoholic beverage
    12. Other

**II. Use of Ride Share Services**

**…Next, I’d like to discuss your use of ride share services. Remember, ride share services are companies or organizations that provide transportation using a private automobile Examples include a privately owned car, van, truck, or sport utility vehicle. Ride share services include volunteer driver programs, and companies such as Uber, Lyft, and ITN, for example. Ride share services do not include public transportation or rides provided by a commercial van, bus, or taxi. They also do not include rides provided by a friend or family member.…**

* 1. What types of ride share services have you ever used? Can you name the company, organization, or the type of service?

*Prompts if respondent is unsure:*

* + 1. Paid, for-profit service (Uber or Lyft)
    2. Volunteer service
    3. [Placeholder for prompts for additional companies or organizations in geographic area, to be determined based on environmental scan]

* 1. In general, what are the reasons that you choose to use a ride share service?

*Prompts if respondent is unsure:*

* + 1. I do not have a driver's license (Never a licensed driver or license was taken away)
    2. To avoid driving in specific situations (nighttime, highway, left turns, bad weather, alone, high traffic, and unfamiliar areas).
    3. To socialize with family and/or friends (for example, going to a restaurant)
    4. For shopping errands
    5. Going to an appointment
    6. Do not have access to a car
    7. Do not feel safe driving
    8. Doctor's orders, illness
    9. Family request
    10. Affordable/cost
    11. Feeling safe using the service
    12. Convenience of the service
    13. Reputation of the service
    14. Other reasons

* 1. How do you request a ride from a ride share service?

*Prompts if respondent is unsure:*

* + 1. Use a smartphone/application
    2. Use the internet
    3. Use a telephone to request a ride from a ride share company or organization
    4. Family or friend requests the ride for me
    5. Someone else requests the ride for me
    6. Other

**III. Facilitators of and Barriers to Using Ride Share Services**

**…Next, we'd like to talk about your opinions of ride share services…**

* 1. Is there anything you like about ride share services?

*Prompts if respondent is unsure:*

1. Safe
2. Easy to schedule a ride
3. Convenient for me to use
4. Save me time
5. Cost-friendly
6. Reliable
7. Available in my community
8. Drivers' characteristics (I know them, they are… helpful, interesting, kind)
9. Help me to improve my quality of life (prompts if asked what we mean: health, comfort, happiness)
10. Help me feel independent; I don't have to be a burden to others
    1. Is there anything you do not like about ride share services? Please describe.

*Prompts if respondent is unsure:*

1. Not safe
2. Difficult/don't know how to schedule a ride
3. Not convenient
4. Kept me waiting
5. Cost-prohibitive
6. Not reliable
7. Not available in my community
8. Drivers characteristics (I do not know them, they are not helpful, kind)
   1. Will you describe your ideal driver of a ride share service?
      1. Do you prefer a driver of the same gender?
      2. Do you prefer a drive of the same age?
   2. Do you have any special needs that make it challenging for you to use a ride share service?

*Prompts if respondent is unsure:*

1. I use a walker
2. I have difficulty seeing
3. I don't feel safe with people I don't know
4. I don't know if I can depend upon them
5. I don't know if I can get a ride home
6. I don't feel safe as a passenger in a vehicle
7. I have a child who needs to use a car seat
8. I have a dog/pet that needs to travel with me
9. I require door-to-door assistance
10. Other

**IV. Future Use of Ride Share Services**

**…we'd like to close with a few questions about future use of ride share services…**

* 1. How, if at all, could ride share services be improved to meet your needs? What is your wish list?

*Prompts if respondent is unsure:*

* + 1. Lower cost
    2. Better assistance
    3. Give me the driver I know
    4. Schedule by telephone
  1. If there was a ride share service that used self-driving or "driverless" automobiles, what features or services would make you willing to take a ride?
  2. Is there any other feedback you would like to provide?

**Thank you for taking the time to participate in today's focus group.**

**Appendix D: Focus Group Guide for Ride Share Non-Users**

**I. Introduction**

**…We'd like to start off by talking about your transportation needs and habits…**

* + - 1. What are the reasons you travel outside of your home? Please name any you can think of.

*Prompts if respondent is unsure:*

* + 1. Health care/medical appointment
    2. Shopping or personal needs, like going to the hairdresser or the grocery store
    3. Socializing with family and friends
    4. Going to work or school
    5. Travel to the airport, bus or train
    6. Volunteering
    7. Other

1. When traveling outside of your home, what types of transportation do you use? Please name any you can think of.

*Prompts if respondent is unsure:*

1. I drive my personal car, motorcycle, scooter, etc.
2. I ride with others (partner, child, grandchild, community members, ride share services, social/senior services, etc.)
3. I use my personal bicycle or bike share
4. Public transportation including a bus, train, subway, ferry, etc.
5. Taxi
6. Walking
7. Other
8. What factors affect your decision to take one form of transportation over another?

*Prompts if respondent is unsure:*

1. Cost
2. Time of day
3. Destination
4. Weather
5. Health
6. If I have someone to help me navigate
7. If it is a familiar location
8. If there is a lot of traffic
9. If I have to find parking
10. If I have to carry packages
11. If going to have an alcoholic beverage
12. Other
13. If you have ever missed an event or appointment because you were not able to find transportation, can you describe the reason or problem that kept you from arranging a ride?

*Prompts if respondent is unsure:*

1. I didn't want to ask a favor or be a burden to others
2. I didn’t have someone else to ask for a ride
3. I didn't want to drive at night
4. The bus is too far to walk
5. I don't like to travel alone
6. I don't understand the services available
7. Do the transportation options available to you meet your needs? Why or why not?

**II. Facilitators of and Barriers to Using Ride Share Services**

**…Next, I'd like to talk about your opinions about ride share services. Remember, ride share services are companies or organizations that provide transportation using a private automobile Examples include a privately owned car, van, truck, or sport utility vehicle. Ride share services include volunteer driver programs, and companies such as Uber, Lyft, and ITN, for example. Ride share services do not include public transportation or rides provided by a commercial van, bus, or taxi. They also do not include rides provided by a friend or family member.…**

1. Were you familiar with ride share services prior to our discussion today?
2. What types of ride share services are you familiar with? Can you name the company, organization, or the type of service?

*Prompts if respondent is unsure:*

* + 1. Paid, for-profit service (Uber or Lyft)
    2. Volunteer service
    3. [Placeholder for prompts for additional companies or organizations in geographic area, to be determined based on environmental scan]

1. What are your perceptions of ride share services? When you think about a ride share service, what comes to mind?

1. Is there a specific reason why you do not use a ride share service? If so, will you tell me more about that?
2. What would make it possible for you to use a ride share service?
3. What do you think are the benefits of using ride share services?

*Prompts if respondent is unsure:*

1. Safety
2. Easy to schedule a ride
3. Convenience
4. Time saved
5. Cost
6. Reliability
7. Availability in my community
8. Drivers characteristics
9. Help me to improve my quality of life (prompts if asked what we mean: health, comfort, happiness)
10. Help me feel independent
11. Is there anything that you do not like about ride share services? If so, what?

*Prompts if respondent is unsure:*

1. Not safe
2. Difficult/don't know how to schedule a ride
3. Not convenient
4. Kept me waiting
5. Cost-prohibitive
6. Not reliable
7. Not available in my community
8. Drivers characteristics (I do not know them, they are not helpful, kind)
9. Has there ever been a time when you considered using a ride share service but then decided against it? What was the reason?
10. Will you describe your ideal driver of a ride share service?
11. Do you prefer a driver of the same gender?
12. Do you prefer a drive of the same age?
13. Do you have any special needs that make it challenging for you to use a ride share service?

*Prompts if respondent is unsure:*

1. I use a walker
2. I have difficulty seeing
3. I don't feel safe with people I don't know
4. I don't know if I can depend upon them
5. I don't know if I can get a ride home
6. I don't feel safe as a passenger in a vehicle
7. I have a child who needs to use a car seat
8. I have a dog/pet that needs to travel with me
9. I require door-to-door assistance
10. Other
11. If there was a ride share service that used self-driving or "driverless" automobiles, what features or services would make you willing to take a ride?
12. Would you ever use technology – such as a smart phone or a computer – to schedule a ride with a ride share service? Please explain.
13. Have you, or would you ever, rely on a friend or family member to schedule a ride with a ride share service on your behalf? Please explain.

**III. Future Use of Ride Share Services**

**…we'd like to close with a few questions about future use of ride share services…**

1. Can you think of any circumstances under which you would be willing to try a ride share service in the future? Please explain.
2. How, if at all, could ride share services be improved to meet your needs? What is your wish list?

*Prompts if respondent is unsure:*

1. Lower cost
2. Better assistance
3. Give me the driver I know
4. Schedule by telephone
5. Is there any other feedback you would like to provide?

**Thank you for taking the time to participate in today's focus group.**

**Appendix E: Focus Group Questionnaire**

Directions: Please complete this questionnaire. For each question, please check one answer. Please do not include your name.

1. **Do you have a driver's license?**

🞏 Yes

🞏 No

1. **Do you own a car?**

🞏 Yes

🞏 No

1. **Have you driven in the past two weeks?**

🞏 Yes

🞏 No

1. **How frequently do you travel outside of your home?**

🞏 Once per day, or nearly daily

🞏 Once per week

🞏 Once per month

🞏 Once every few months

🞏 Other frequency: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Please choose one of the following options that best describes your use of ride share services:**

🞏 Never used a ride share service

🞏 Once per day, or nearly daily

🞏 Once per week

🞏 Once per month

🞏 Once every few months

🞏 Once in the last year

🞏 Once or twice ever

🞏 Other frequency: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Are you of Hispanic or Latino origin?**

🞏 Yes, Hispanic or Latino

🞏 No, Not Hispanic or Latino

1. **Please choose one or more of the following categories to describe your race:**

🞏 American Indian or Alaska Native

🞏 Asian

🞏 Black or African American

🞏 Native Hawaiian or Other Pacific Islander

🞏 White

🞏 Other

1. **What is your sex?**

🞏 Male

🞏 Female