

Form 3: Enrollment or Retention Barriers Assessment & Resolution

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|--------------|---|---|--------|
| Client Name: | Sex: <input type="checkbox"/> M <input type="checkbox"/> F | Age (years): | EC ID: |
| HTC #: _____ | | Linkage ID: <input type="text"/> - <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/> | |

PART A. ENROLLMENT BARRIERS (NON-ENROLLED CLIENTS)

- Assess and resolve (if applicable) enrollment barriers for all clients.
- Before case closure, be sure all Barriers Present have a tick yes or no (all clients).

| Enrollment Barrier | Barrier Summary | Barrier Present | | Barrier Resolved | |
|---|---|-----------------|----|------------------|----|
| | | YES | NO | YES | NO |
| 1. Feeling well; no need to go to HIV clinic now. | <i>Client does not believe he/she needs to go to the HIV clinic because of perceived good health.</i> | | | | |
| 2. No time; too busy with work or other responsibilities. | <i>Client believes he/she does not have the time to go to CTCs.</i> | | | | |
| 3. Transportation costs or costs from loss of work are too high. | <i>Client believes costs (e.g., transportation, loss of work, family) are barriers to care.</i> | | | | |
| 4. Health-care providers at CTCs are disrespectful. | <i>Client believes he/she will be disrespected or treated poorly at the CTC.</i> | | | | |
| 5. ART does not work; ART has bad side effects. | <i>Client believes that he/she will remain healthy without going to the CTC.</i> | | | | |
| 6. Does not trust health-care providers; poor quality of care at CTCs. | <i>Client does not trust health care providers or believes that the quality of care is poor.</i> | | | | |
| 7. Loss of confidentiality and stigma. | <i>Client is does not want others to know and fears stigmatization if identified at the CTC.</i> | | | | |
| 8. Fears lack of support, violence, or separation from spouse or partner. | <i>Client fears disclosing, and lack of support, violence, or loss of spouse or regular partner.</i> | | | | |
| 9. Denies being HIV infected. | <i>Client believes he/she is not infected with HIV.</i> | | | | |
| 10. Believes in traditional medicine. | <i>Client believes that traditional medicine cures HIV or AIDS.</i> | | | | |
| 11. Has strong religious beliefs. | <i>Client believes that prayer will cure HIV or AIDS.</i> | | | | |
| 12. Other? | <i>Other barrier (summarize):</i> | | | | |
| 13. Is abusing alcohol and/or other substances. | <i>Client has been drinking too much and/or using other drugs.</i> | | | | |

PART B. RETENTION BARRIERS (ENROLLED CLIENTS)

- Assess and resolve (if applicable) retention barriers for all client who enroll in HIV care.
- Before case closure, be sure all Barriers Present have a tick yes or no (enrolled only).

| Retention Barriers | Barrier Summary | Barrier Present | | Barrier Resolved | |
|--|---|-----------------|----|------------------|----|
| | | YES | NO | YES | NO |
| 1. Feeling well; no need to return to HIV clinic now. | <i>Client does not believe he/she needs to return to the HIV clinic because of perceived good health.</i> | | | | |
| 2. No time; too busy with work or other responsibilities. | <i>Client believes he/she does not have the time to make all appointments at CTC.</i> | | | | |
| 3. Transportation costs or costs from loss of work are too high. | <i>Client believes costs or responsibilities (e.g., transportation, work) are retention barriers.</i> | | | | |
| 4. Health-care providers at CTCs are disrespectful. | <i>Client has been treated poorly at the CTC or seen others treated poorly at the CTC.</i> | | | | |
| 5. ART does not work; ART has bad side effects. | <i>Client believes that ART has bad side effects or does not work.</i> | | | | |
| 6. Does not trust health-care providers; poor quality of care at CTCs. | <i>Client does not trust health care providers or believes that the quality of care is poor.</i> | | | | |
| 7. Loss of confidentiality and stigma. | <i>Client does not want others to know and fears stigmatization if identified at the CTC.</i> | | | | |
| 8. Fears separation from spouse or partner. | <i>Client fears disclosing and loss of spouse or main partner.</i> | | | | |
| 9. Believes in traditional medicine. | <i>Client believes that traditional medicine cures HIV or AIDS.</i> | | | | |
| 10. Has strong religious beliefs. | <i>Client believes that prayer will cure HIV or AIDS.</i> | | | | |
| 11. Other? | <i>Other barrier (summarize):</i> | | | | |
| 12. Is abusing alcohol and/or other substances. | <i>Client has been drinking too much and/or using other drugs.</i> | | | | |