

#### COVID-19











WEAR A MASK

STAY 6 FEET APART

AVOID CROWDS

# COVID-19 Vaccine Communication Toolkit for Community-Based Organizations: Getting Started

Updated Jan. 16, 2021

Print

Soon the communities you serve will have access to vaccines to help protect against COVID-19. CDC has designed a toolkit to help community-based organizations (CBOs) educate communities about this important new prevention tool.

#### Who is this toolkit for?

This toolkit is designed for staff of organizations serving communities affected by COVID-19. These CBOs could include social service organizations, faith-based organizations, YMCAs/YWCAs, fraternities, school organizations (e.g., PTAs/PTOs), meal delivery services, senior centers, and others.

## What is the purpose of this toolkit?

This toolkit will help your organization educate community members about COVID-19 vaccines, raise awareness about the benefits of vaccination, and address common questions and concerns.

### What is in the toolkit?

The toolkit contains a variety of resources that you can use virtually or in person (with proper COVID-19 safety precautions):

- Introductory letter [26 KB]: Send this letter to encourage your branches, chapters, or affiliates to review and use the toolkit materials.
- Key messages 🔼 [86 KB, 1 page]: Use these key messages about COVID-19 vaccine to educate your communities.
- Frequently Asked Questions (FAQs) [138 KB, 2 pages]: Use these to help answer questions about COVID-19 vaccine in your communities.
- Slide deck [9 MB]: These basic slides about COVID-19 vaccines are for virtual town halls or other informational meetings within your communities. You can use all or part of the set or also include your own organization's information.
- Posters/flyers: These posters/flyers encourage and support community members in their decision to get



A safe and effective vaccine to protect against COVID-19 is now available.

www.cdc.gov

vaccinated. You can print and post them in your buildings and other community locations.

- Poster 1 [906 KB, 1 page]
- → Poster 2 [530 KB, 1 page]
- Poster 3 [616 KB, 1 page]
- Poster 4 [621 KB, 1 page]
- Poster 5 [634 KB, 1 Page]
- → Poster 6 [349 KB, 1 Page]
- Poster 7 [718 KB, 1 Page]
- Poster 8 [323 KB, 1 Page]
- Poster 9 [527 KB, 1 Page]

- Facts about COVID-19 vaccines: This plain language fact sheet is available in several languages: English, Spanish, Arabic, Korean, Russian, Tagalog, Vietnamese, Simplified Chinese, and Traditional Chinese.
- Newsletter content [25 KB]: This short newsletter-style blurb can be widely distributed to share information on COVID-19 vaccines.
- Letter to members [24 KB]: Customize this letter about COVID-19 vaccination to send to your members.
- Social media content [27 KB]: These messages and images are for use on various social media channels that your organization uses, including Facebook, Twitter, and LinkedIn. You can use them as-is with the hashtag #SleeveUp or include your own identity.
  - Image 1
    Image 2
    Image 3
    Image 4
    Image 5
    Image 6
    Image 7
    Image 8
    Image 8

→ Image 9 → Image 10

# How can I get started?

- Adapt the key messages to the language, tone, and format that will resonate with your community. YOU know what
  works in your community.
- Use these key messages to customize the template letter and send or email it to your community members to introduce your COVID-19 vaccine educational activities.
- Print copies of the posters and FAQs and use them as handouts.
- Organize a COVID-19 vaccine presentation for your community members and promote it via digital and community communication channels. If your community has internet access, organize a virtual presentation. If it does not, organize an in-person presentation following COVID-19 safety precautions. Ask if your local health department can provide a speaker if you do not have a health educator on staff. Distribute copies of the FAQs.
- Hang posters in highly visible places in your community.
- Continue to educate your community via articles, blog posts, and social media posts.
- Invite community members to wear stickers once they have been vaccinated and post vaccination selfies on social media.

If you are not already working with your local health department, you should consider reaching out for assistance. The health department's immunization program can help coordinate vaccination clinics, provide speakers for presentations, and offer other types of expertise.

## Can I put my organization's logo on these materials?

• You can put your organization's logo on materials that have a "Your Logo Here" square, but you should leave the CDC URL (cdc.gov) on those materials.

## Will this toolkit be expanded?

Yes, CDC will continue to add more materials to this toolkit. Please check back frequently for updates.

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Content source: National Center for Immunization and Respiratory Diseases (NCIRD), Division of Viral Diseases